#### NATIONAL ASSOCIATION COUNTIES

## **Reducing Child Poverty through the Child Tax Credit**

NACo Webinar | April 6, 2021 | 3PM – 4 PM ET

NACo Webinar | Reducing Child Poverty through the Child Tax Credit | April 6, 2021

## **Welcome and Introductions**



## Franklin County Board of Commissioners JOB & FAMILY SERVICES

**Joy Bivens** 

Deputy Administrator for Health and Human Services Franklin County, Ohio

## Housekeeping

Introduce yourself in the chat!

Given by the chat box for links to resources

Use the Q&A box to ask questions or email <u>questions@naco.org</u>.

The webinar is being recorded. The slide deck and recording will both be available on NACo's website after the event!

## Agenda

### **Welcome and Introductions**

**Changes to the Child Tax Credit under** 

**Exploring Community Partnerships** 

#### Joy Bivens

Vice Chair, NACo Human Services and Education Subcommittee on Education, Children and Families; Deputy Administrator for Health and Human Services, Franklin County, Ohio

#### **Elaine Maag**

Principal Research Associate, Urban-Brookings Tax Policy Center

#### **Rebecca Thompson**

Director, Field Engagement & Tax Opportunity Network, Prosperity Now

**County Model: "Tax Time"** 

the American Rescue Plan

**Question and Answer** 

#### Joy Bivens

Submit questions via the Zoom "question" box or by emailing <u>questions@naco.org</u>

## Changes to the Child Tax Credit under the American Rescue Plan





### **Elaine Maag**

Principal Research Associate Urban-Brookings Tax Policy Institute

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## **Understanding the Child Tax Credit**

### **Recent Temporary Expansion**

April 2021 Elaine Maag Emaag@urban.org





- Changes to the calculation
  - Maximum credit increased
  - Eligible population increase by 1 year
  - Fully refundable
- Change to administration
  - Advance payment



 Previously, the CTC was worth up to \$2,000 per child 16 and younger

• Now: Children under age 6: up to \$3,600; children ages 6 – 17: up to \$3,000.

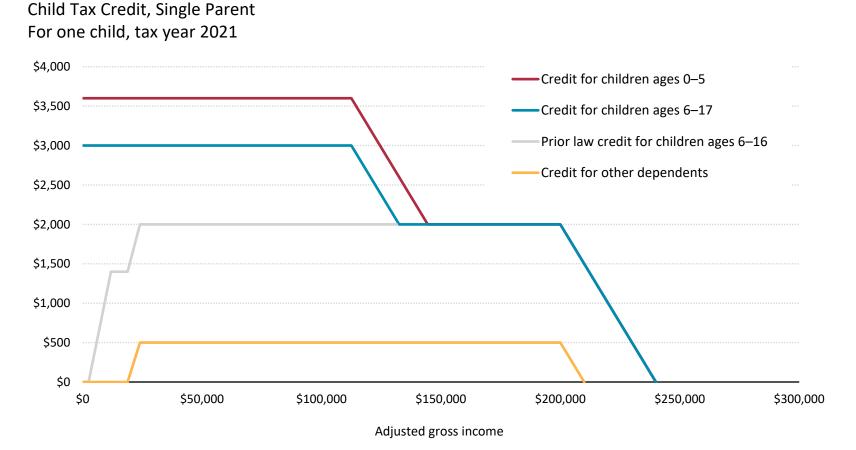
• Previously, you needed to earn at least \$2,500 to benefit at all – maximum tax refund was \$1,400

 Now: full benefit to very low-income families – even those with no earnings!

### Child Tax Credit 2020 and 2021



#### FIGURE 1

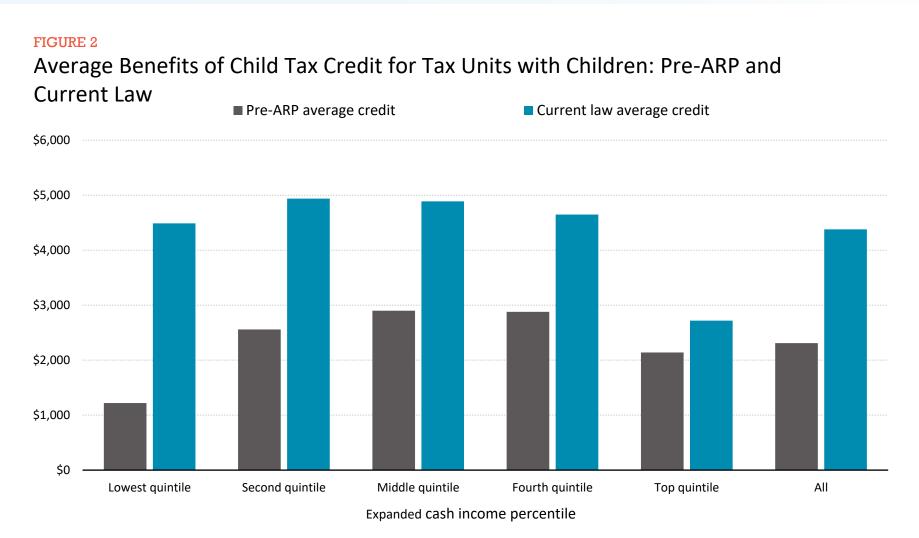


Source: Urban-Brookings Tax Policy Center calculations.

**Notes**: Assumes all income comes from earnings, and child meets all tests to be a CTC-qualifying dependent. \$3,000 and \$3,600 credits are fully refundable; prior law limited refunds to \$1,400 out of the maximum \$2,000 credit. Credit for married parents first phases out at \$150,000 of income until credit reaches pre-2021 level; begins second phase out at \$400,000 of income. Only citizen children qualify for the \$3,000 and \$3,600 credits for children under 18. Noncitizens under age 18 who meet the dependency tests of eligibility can qualify other dependent credit.

### **Average benefits CTC**





Source: Urban-Brookings Tax Policy Center. "TPC Microsimulation Model, version 0920-2."



• Typically, the CTC for low-income families is paid when tax returns are filed.

- People are filing their 2020 tax returns now (in 2021)
- Calculate how much credit they qualify for
- Subtract that from taxes owed
- Receive difference as refund (up to \$1,400 per child)
- Payments for tax year 2021- will start as early as July

### **Action items**



- File a 2020 tax return
  - Basis for receiving advanced credit
- Update information in IRS portal
  - Child moves
  - Child is born
  - Marital status change
  - Significant change in income
- Can elect not to receive payments!



- One household may contain multiple tax units
  - Multigenerational household
  - Cohabiting couples
- Annual determination
  - Could think about part-year benefits;
  - Reduce emphasis on tax programs
  - Reduce reliance on characteristics that IRS can't easily confirm

## **Exploring Community Partnerships**



**Rebecca Thompson** 

Director, Field Engagement & Tax Opportunity Network

**Prosperity Now** 

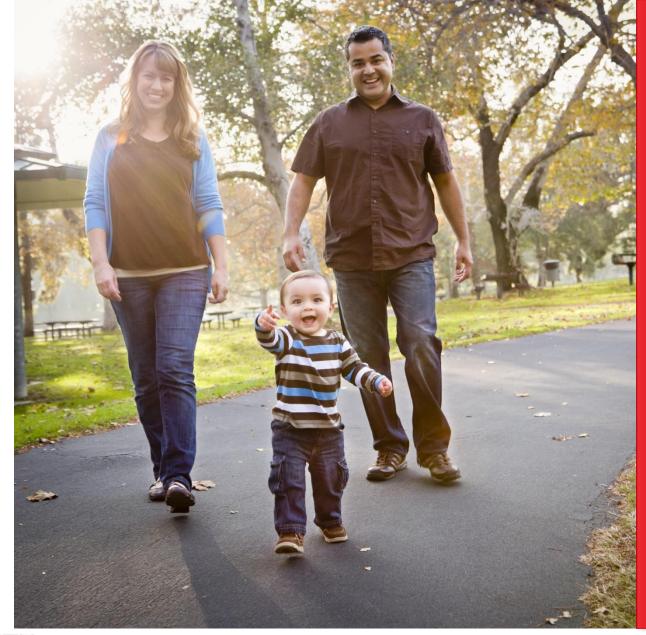
rthompson@prosperitynow.org



## **Reducing Child Poverty Through the Child Tax Credit** Exploring Community Partnerships

April 6, 2021





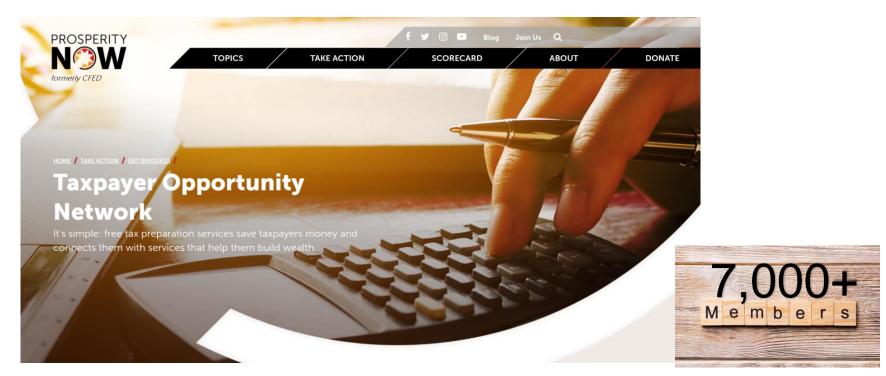
## Who We Are

Prosperity Now's mission is to ensure everyone in our country has a clear path to financial stability, wealth and prosperity.



### **Taxpayer Opportunity Network**

Taxes are a critical element of our country's economy and tax time represents a significant moment in the financial lives of low-and-moderate income households.

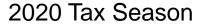


The Taxpayer Opportunity Network (TON) connects, strengthens and inspires community tax programs so they can effectively and efficiently deliver critical tax assistance, couple that assistance with other financial capability services and advocate for fairer tax policy.



### The Results are in...





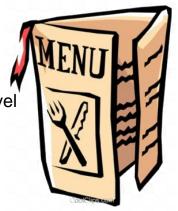


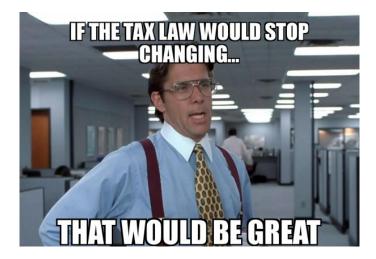
\*TaxSlayer Sites Only through Nov. 3, 2020



### 2021 Tax Season

- 2,893 VITA Sites (21% decrease)
- Menu of Service Delivery Options
  - Virtual: GetYourRefund.org; other virtual processes implemented at the local level
  - DIY: MyFreeTaxes.com, IRS Free File
  - DIY with Coaching
  - Drop-Off
  - Limited in-person (by appointment)
- Special Considerations:
  - COVID-19
  - Prior Year Returns
  - Economic Impact Payment / Recovery Rebate Credit
  - EITC Lookback
  - Unemployment Compensation
  - Additional Premium Tax Credit







### **Opportunities for Engagement**

- Low-Touch
  - Spread the Word
  - Volunteer Recruitment
  - Posters/Flyers/Website
  - EITC Awareness Day
- Medium-Touch
  - Make Room
  - Join the local/state VITA coalition
- High-Touch
  - Transform your space
  - Engage Staff as volunteers
  - Integrate EITC messaging into staff/client touch-points

#### PROSPERITY NOW TAXPAYER OPPORTUNITY NETWORK

### 3 WAYS TO ENGAGE VITA!

The Volunteer Income Tax Assistance (VITA) program is a no-cost way for low to moderate income families to file their taxes at no-cost with IRS-certified volunteers. Due to the program's growth, we are looking to connect new partners with their local VITA programs. Learn how to get involved!

### SPREAD THE WORD

Help raise awareness in your community about VITA services!



For a few hours a week, you can help serve your neighbors with IRS-certified volunteers!

> HELP WANTED!

#### **VOLUNTEERS NEEDED**

Give back to your community or encourage others to volunteer with local VITA

partner!

For more information: email

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taxpayeropportunity@prosperitynow.org

TAXPAYER OPPORTUNITY NETWORK

#### Coordinate an in

#### SPREAD THE WORD

Connect with your local VITA partner to obtain their marketing materials. Printed marketing materials may include posters, flyers, door hangers, etc. Many VITA partners also have electronic media, and social media messages.

After you connect with your local VITA partner: 1. Decide which and what type of marketing materials are best suited for your location

 Ask about the location of the nearest VITA tax site to make it easy for your clients.

3. Inform all staff of the availability of VITA tax preparation services and the location of the nearest tax site.

 Post the marketing materials throughout your location and share marketing materials at the meetings and interactions with clients and staff.

#### TRANSFORM

Do you have extra office space or an unused conference room? If so, your location may be a great opportunity to transform your office or service spaces into a standing (open throughout tax season) or ad-hoc (open a few days here and there) VITA site. Transforming available office space can be 'transformational' for your clients, as offering free tax preparation on-site eliminates transportation barriers faced by many low-to-moderate income households and complements your existing suite of financial capability service offerings.

Here's what you you'll need to transform your space into a VITA site for either a day or two, or for the duration of the tax season: 1. Available office space - enough for a minimum of two volunteer workstations with ample spacing for privacy 2. Tables, desk, chairs for volunteers and clients

3. Computer workstations and a printer are helpful (but may not be required if your VITA partner already offers mobile services)

4. Power and Internet access

5. A calendar of available dates and times for the space 6. Marketing materials (see "Spread the Word" above)

VITA partners are well-equipped to maximize available space and equipment to serve the community.

#### VOLUNTEERS NEEDED

Volunteers are always needed to serve in a variety of capacities to help with marketing, scheduling appointments, greeting taxpayers, preparing tax returns and managing tax sites.

Keep an eye out for potential volunteers and refer them to your local VITA partner for more information on how they can give back to their community through the VITA program.

No experience? None needed! VITA partners will train volunteer to meet the requirements and pass any certification tests necessary to volunteer with the program

> The Taxpayer Opportunity Network team is available to coordinate an introduction to your local VITA provider if needed.

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### **TAXPAYER OPPORTUNITY NETWORK**

### Now, Soon and Later

#### • Now:

- Connect with local/state VITA program leads
  - <u>https://prosperitynow.org/map</u>
- Collect Baseline Data
  - Where is the needle in your county?
  - Who/where are the most vulnerable and underserved in your county?
  - What resources are available and needed to serve them?
- Choose Your Adventure
  - What do you have the capacity to do for the remainder of the 2021 Filing Season?
  - What do you have the capacity to do in 2022?
- Define success for your community and your level of engagement
- Soon:
  - Develop and execute a strategy for the 2022 filing season
  - Look for additional ways to support and engage
- Later:
  - Data Collection, evaluation and planning for 2023



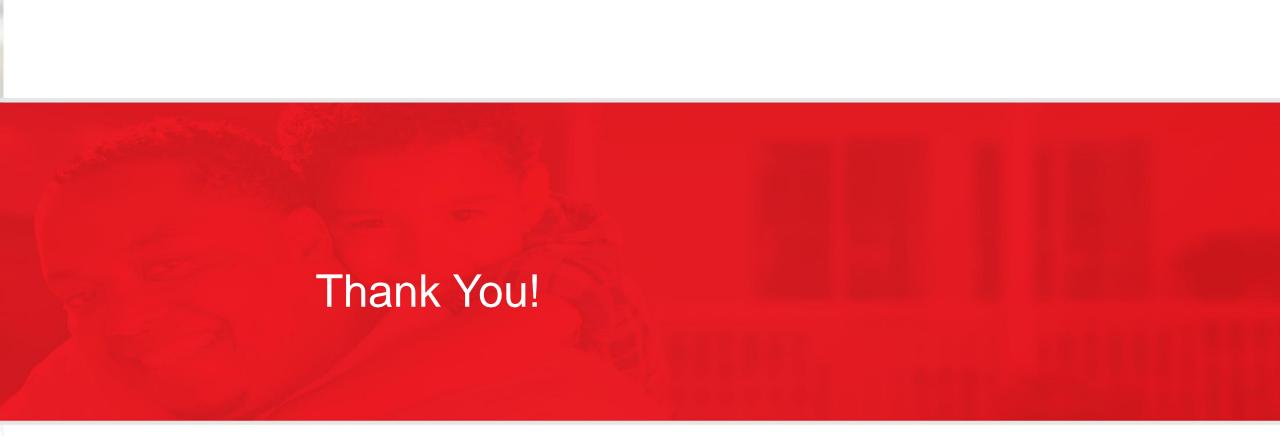
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### **Additional Resources**

Check out your local community data: <u>Prosperity Now Scorecard</u>

- Key findings from interviews with VITA practitioners and with funders that support EITC and VITA programs: <u>Maximizing</u> <u>Partnerships: Collaborations that Strengthen the Impact of the EITC and VITA</u>
- Learn about the impact the pandemic is having on SNAP recipients: <u>FEB 2021 COVID Pulse Survey | Propel</u> (joinpropel.com)







## **County Model: "Tax Time"**



## Franklin County Board of Commissioners JOB & FAMILY SERVICES

**Joy Bivens** 

Deputy Administrator for Health and Human Services Franklin County, Ohio

## **About Tax Time**

- Coalition of nonprofit, business and government organizations providing free tax prep and other services to low-income county residents
- Combines United Way's VITA Program and AARP's Tax Counseling for the Elderly Program under one umbrella
- Receives dedicated funding from Franklin County Board of Commissioners



## Impact



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## **Outreach Strategies**

- Earned media (TV, Radio)
- Community organizations flyers, referral lists
- Participating in community facing meetings
- Social media
- Targeted Mailings



## **Adaptations during COVID**

- Virtual platform
- IRS-certified volunteers prepare and submit electronically filed returns
- Residents can call 211 or visit <u>www.TaxTimeCentral</u> <u>Ohio.org</u>





### Ask your questions using the Zoom "Q&A" feature or by emailing <u>questions@naco.org</u>



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## **NACo Staff Contact**



### **Rachel Mackey**

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# Thank you for joining!



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