Counties Respond to COVID-19: Small Business Support

National Association of Counties May 12, 2020

Stronger Counties. Stronger America.





Question & Answer instructions

Type your question into the "Questions" box at any time during the presentation, and the moderator will read the question on your behalf during the Q&A session.





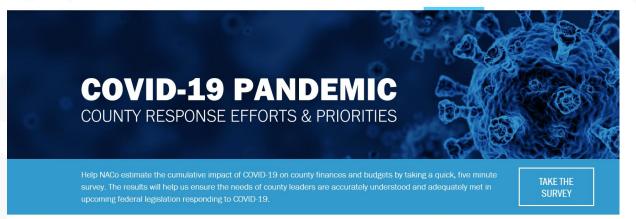


Webinar recording and evaluation survey

- This webinar is being recorded and will be made available online to view later or review at www.naco.org/webinars.
- After the webinar, you will see a pop-up box containing a webinar evaluation survey. Thank you in advance for completing this survey – your feedback is very important to us!



WHAT WE DO TOPICS ADVOCACY RESOURCES EVENTS NEWS COUNTY EXP



Counties are on the front lines protecting our communities from



WHAT WE DO TOPICS ADVOCACY RESOURCES EVENTS NEWS COUNTY EX



We Are Counties – Putting a face on the local COVID-19 pandemic response

VIEW PRESS RELEASE

America's 3.6 million county, parish and borough employees are on the front lines of the nation's response to the coronavirus pandemic. Americans across the country are showing tremendous gratitude toward these hospital

FIND COVID-19 RESOURCES

COVID-19 Home

Counties Matter: COVID-19

Federal Policy Resources

Research & Data

Webinars

Stronger Counties. Stronger America.



Allen Gutierrez

Associate Administrator
Office of Entrepreneurial Development
U.S. Small Business Administration



Stronger Counties. Stronger America.







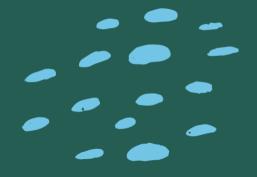
Harris County COVID-19 Small Business Loan Program





Basics

- Provide up to \$25,000 loans to small businesses in Harris
 County
- Loan is forgivable if recipient stays in business for four years and meets terms of agreement
- \$10 million initial investment
- Partnership with Houston-Galveston Area Council



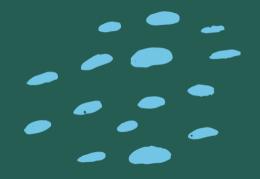






Eligibility

- Been in business since January 1, 2019
- Less than \$15 million in assets
- Less than \$5 million average revenue over past two years
- In good standing with Harris County Tax Office
- Demonstrate impact by COVID-19 pandemic
- Applicants with credit scores under 700 require collateralization







Timeline

- APRIL 7
 Commissioners Court approves program
- Online portal for applications goes live
- \$152 million in requests received from more than 7,000 businesses.

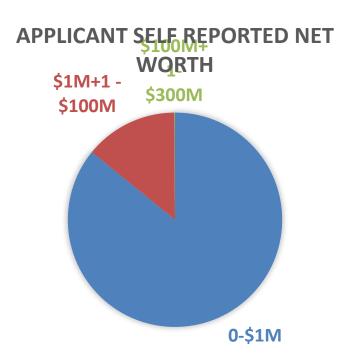
 Applications close
- Approved recipients begin to receive funds



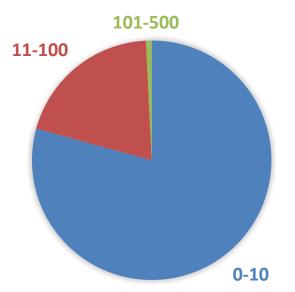




Our Applicant Pool







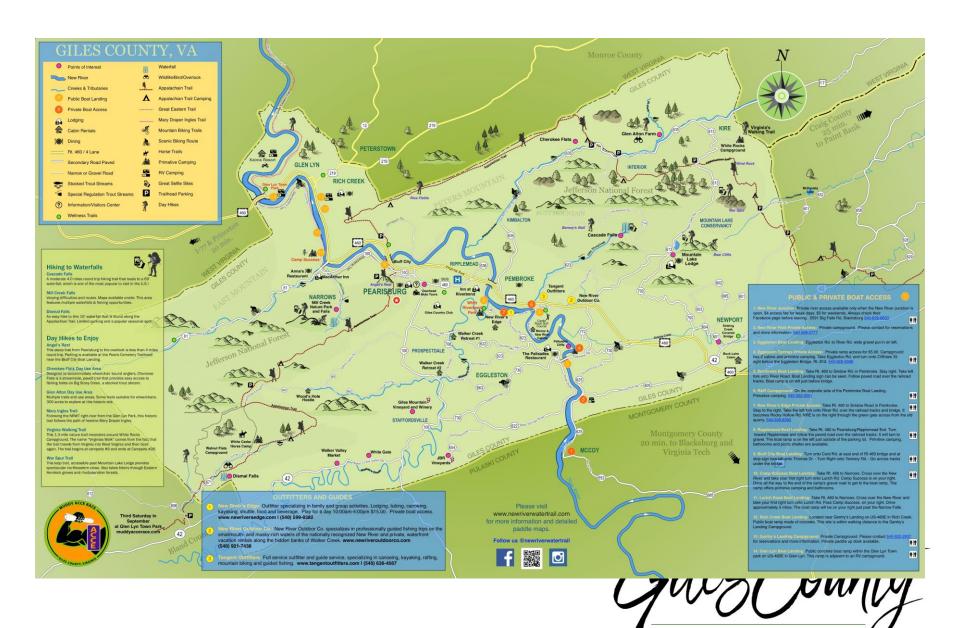
Small Business Support during COVID-19 Pandemic

5/8/2020





VIRGINIA'S MOUNTAIN PLAYGROUND™



VIRGINIA'S MOUNTAIN PLAYGROUND™

Giles Gift Card Program

• In an effort to immediately support local restaurants and lodging properties, the Town and County governments are promoting and selling Dining & Lodging Gift Certificates. The purpose of this program is to attempt to generate public interest and awareness of the importance of continuing to support our local businesses. Most importantly, the gift certificates will generate revenue quickly for business owners to support their operations through this very difficult time. The gift certificates are available in \$20 increments, and are redeemable immediately, or at any time in the future, at full face value of \$30. This means the customer will receive 50% more value than the purchase price. The 50% increase in value is subsidized by dollars generated from meals taxes and other tourism related revenues. 100% of these funds will be sent to the restaurants or lodging properties immediately after purchase. Customers will receive an email after your purchase with order details to print the 'gift voucher'. Simply take it to the restaurant or lodging property to redeem when convenient.





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- Confirmed with our Board of Supervisors to redirect funds March 20
- Launched website & confirmed partners March 20-22
- Confirmed support from towns
- Worked with County Treasurer & County Finance Department
- Went live on March 23, 2020
- https://virginiasmtnplayground.com/shop-2/



What goes on behind the scenes



WE USE PLUGIN WOOCOMMERCE ON OUR WORDPRESS WEBSITE



FUNDS ARE COLLECTED THROUGH PAYPAL > TREASURER'S OFFICE



TREASURER'S OFFICE PROVIDES REPORT TO ME



RECONCILE WITH WOOCOMMERCE REPORT



FINANCE OFFICE CUTS THE CHECK TO BUSINESSES (TWICE WEEKLY)



I "COMPLETE" EACH TRANSACTION & AT LEAST TWICE WEEKLY SEND EMAIL TO PARTNERS WITH THEIR RECENT ORDERS









Results



As of Friday we had total monies to businesses = \$101,490



Sales = \$67,660



Local Government Addition = \$33,830



Total local government budget = \$57,000



We are 59% through allocated funds in 6 weeks

\$50,000 from Giles \$2,000 from Town of Narrows \$5,000 from Town of Pearisburg



Gift Voucher - Palisades	519
Gift Voucher - Inn at Riverbend	514
Gift Voucher - Bluegrass BBQ	374
Gift Voucher - Papa's Pizzeria	343
Gift Voucher - La Barranca	273
Gift Voucher - The Bad Apple	219
Gift Voucher - Woods Hole Hostel	211
Gift Voucher - Riviera Mexican Grill	208
Gift Voucher - Giles Country Club	145
Gift Voucher - Dairy Queen	121
Gift Voucher - Anna's Restaurant	89
Gift Voucher - Pizza Plus	78
Gift Voucher - LaBarranca	73
Gift Voucher - Sylvia's	56
Gift Voucher - Harvest Restaurant	55
Gift Voucher - Cascade Cafe	46
Gift Voucher - Scoops	46
Gift Voucher - Mountain Lake Lodge	11
Gift Voucher - MacArthur Inn	2





COVID-19 NRV Reactionary Team Draft Proposal



What Problem Are We Trying To Solve

Why do we need a team?

- We will still be living with COVID and we will have more cases. Given this, how do we instill confidence in employers, employees, and consumers? And after cases start to show up how do we maintain confidence?
- Many businesses and most industries, cannot close and meet CDC guidelines for sanitization when outbreaks occur.
- Most small businesses do not have access to expertise to answer critical operational questions or adequately sanitize a facility should an employee test positive.
- There is no third party certifying agency as it relates to sanitization and operational procedures outside of VDH requirements.



How Do We Get There

Development Team Members

- Business Leaders From Every Sector
- Community Leaders
- Health Officials
- Health Care Providers
- Research Experts
- Public Relations Experts



What Does The Reactionary Team Do?

Responds To Questions and Outbreaks In Business, Schools, Government, And Universities

- Responds immediately to businesses, schools, universities, and governments, with COVID-19 issues including employees testing positive, employee walkouts, sabotage, etc.
- Provides immediate onsite medical/disinfection expertise, actual disinfection, operational guidance, employee training, and a quantifiable, trusted, certification of disinfection.
- A "telemedicine" approach to advice for employers to answer operational questions, employee concerns, etc. This would be staffed by professionals and available to any business in the NRV.



What Is The Exit Strategy?

Metrics For Success

- When COVID is treated like the flu in terms of public perception and people go about their business in spite of the dangers. We will know when it is no longer necessary.
- When a public business is created to fill this void.



Who Pays For It?

Local Governments are the only immediate and sure mechanism for funding this operation but.....

Other possibilities include GOVA, DHCD, ARC, EDA, Universities, etc.



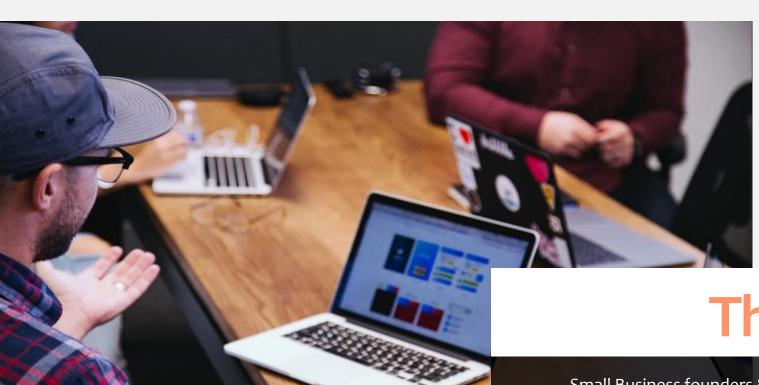
Please contact us with any questions

Cora Gnegy
Tourism Marketing Director
Giles County Administration
203 North Main Street
Pearisburg, VA 24134
540-921-2079
GilesCounty.org
NewRiverWaterTrail.com









The Need

Small Business founders & owners struggle with isolation, management, 21st century mobile/digital expertise, & capital... that was before COVID19



www.gosbsc.com



Our Solution

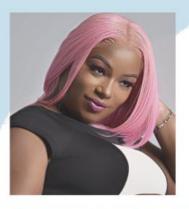
- Democratizing access to experts & resources
- Meeting needs of diverse communities
- Real-time, virtual Ureeka community
- Partnering with your community-based orgs
- FREE 1:1 Mentorship for Your Small Businesses



"Ureeka has a community of business experts readily available to assist in all aspects of your business. Knowing you're not alone and having individuals to communicate with is extremely important to get the job done."

 Nikia Londy Intriguing Hair Boston, MA

#myureeka #community #celebratesmallbiz #smallbiz #boss



"KNOWING YOU'RE NOT ALONE AND HAVING INDIVIDUALS TO COMMUNICATE WITH IS EXTREMELY IMPORTANT TO GET THE JOB DONE."

- NIKIA LONDY INTRIGUING HAIR BOSTON, MA

www.gosbsc.com

Grant-Making Solution

- Process, evaluate & award grants efficiently
- Wrap \$ with 1:1 mentorship & services to help likelihood of businesses sustained success

Security:

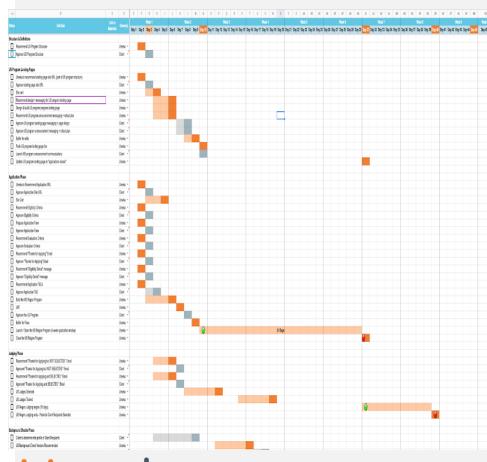
Top tech, privacy & financial protocols in place

Utilization:

- Facebook utilized for its COVID19 \$100M program
- Salesforce utilized for 300 awards at \$10k apiece
- 120k applications processed

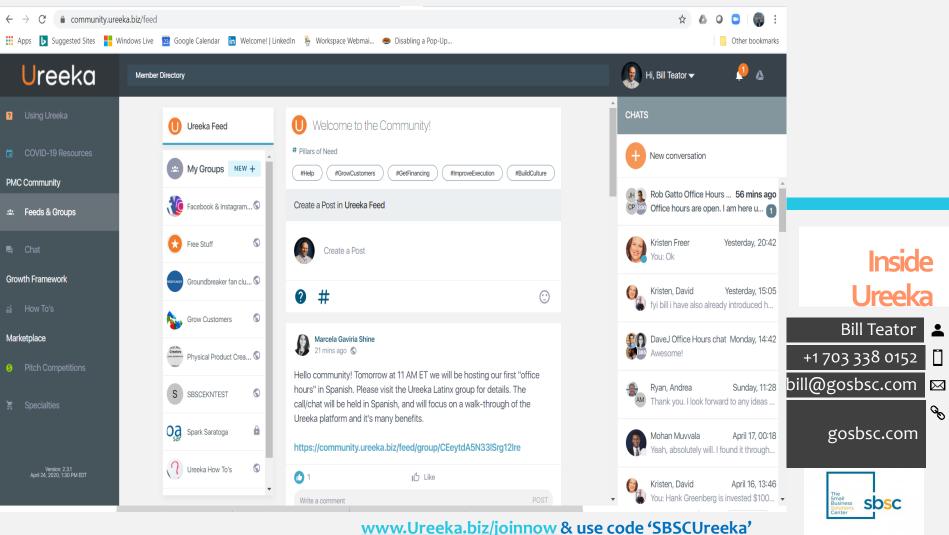






Ureeka

www.Ureeka.biz/joinnow & use code 'SBSCUreeka'



"Ureeka's coaching program has been the most impactful for me. I was fortunate enough to win coaching sessions with Miara Shaw and it's been a real momentum-booster for me! Working with someone who genuinely supports you and wants to see you succeed is vital for anyone, but especially as a woman of color entrepreneur - it's a must! I"ve experienced a great mix of strategic insight, honest feedback, and resource references and referrals. It's an excellent program!"

-Naana Badu Badu Basics Brooklyn, NY

#myureeka #community #celebratesmallbusiness

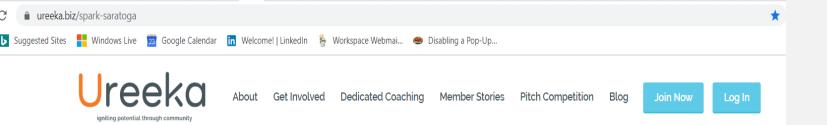


Real People

Real Help

Real Results







Founded in 2017 by Saratoga Economic Development Corporation (SEDC), Spark Saratoga's mission is to align early stage businesses with proven resources to accelerate growth. Through a collaborative hands-on process, Spark Saratoga, brings experienced business mentors, professionals, educational content & entrepreneurs together to pursue shared opportunities. By fostering collaboration and access to timely resources, Spark Saratoga helps entrepreneurs' bring their ideas to life.

www.gosbsc.com

Community Partners





Spark Saratoga has made me feel like I have a lifeline to super smart business minds who want to help me succeed. They've delivered on their promise to help companies like mine by connecting us a partner with the caliber of Ureeka. Ureeka is like that super smart connected friend that just really wants to help.

NICOLE SNOW

Founder and CEO of Darn Good Yarn







Real People, Real Help

Darn Good Yarn

Certified WBE, USAF veteran

Clifton Park, NY

Spark Saratoga & <u>Ureeka</u> Community Member



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www.Ureeka.biz/joinnow use code 'SBSCUreeka'

Tell Your SMBs to join for FREE & ask for help with "1:1 mentorship to build their Covid19 Comeback Plan"



www.gosbsc.com



Questions?





THANK YOU!

Additional questions or feedback? Contact:

Jack Morgan at jmorgan@naco.org

