Leadership Development Series: Understanding Integrity and Civility

Session Two
September 28, 2016
Objectives of the Webinar Series

• How to discern the duties of integrity and civility
• How to balance multiple duties
• How to avoid ethical deflection by hidden self-interest
• How to manage public confrontation through the practice of integrity and civility
• How to take risks to fulfill the duties of integrity
Reasonable Expectation

• An expectation of conduct arising from a promise explicitly made or implied by our conduct
Reasonable Expectation and Promises

- Promises create a reasonable expectation,
- Promises also acknowledge a reasonable expectation
- Promises create duties to fulfill the promises.
- Integrity is the fulfillment of duties
Fulfilling a reasonable expectation of another person or community of persons.
The process of fulfilling promises

- Duty
- Reasonable Expectation
- Explicit Promise
- Implied Promise
- Reasonable Expectation
Discernment

- A deliberative process in which all applicable right things, or duties, are identified.
Small Things that People Don’t Think Involve Integrity

• Visiting New York City, you see a street vendor selling designer label suits at a fraction of what you know to be the retail cost, and you buy one.
Small Things that People Don’t Think Involve Integrity

• You are on the road a lot, driving long stretches of highway with few cars around. You have an excellent driving record and you just don’t see the harm in texting, and you do so.
Small Things that People Don’t Think Involve Integrity

• You listen to public TV or public radio without contributing
Small Things that People Don’t Think Involve Integrity

• You walk into Starbucks, get your coffee and sit down at a table, purposely spreading out your belongings so that no one will sit down next to you.
• Civility is the gesture we make to demonstrate our willingness to interact with others for mutual well being and the common good.
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• Integrity Intensive: a workshop on leadership for business and government leaders
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