

# *Leadership Development Series: Understanding Integrity and Civility*

Session Two  
September 28, 2016



# *Objectives of the Webinar Series*

- How to discern the duties of integrity and civility
- How to balance multiple duties
- How to avoid ethical deflection by hidden self-interest
- How to manage public confrontation through the practice of integrity and civility
- How to take risks to fulfill the duties of integrity



# Reasonable Expectation

- An expectation of conduct arising from a promise explicitly made or implied by our conduct



# Reasonable Expectation and Promises

- Promises create a reasonable expectation,
- Promises also acknowledge a reasonable expectation
- Promises create duties to fulfill the promises.
- Integrity is the fulfillment of duties

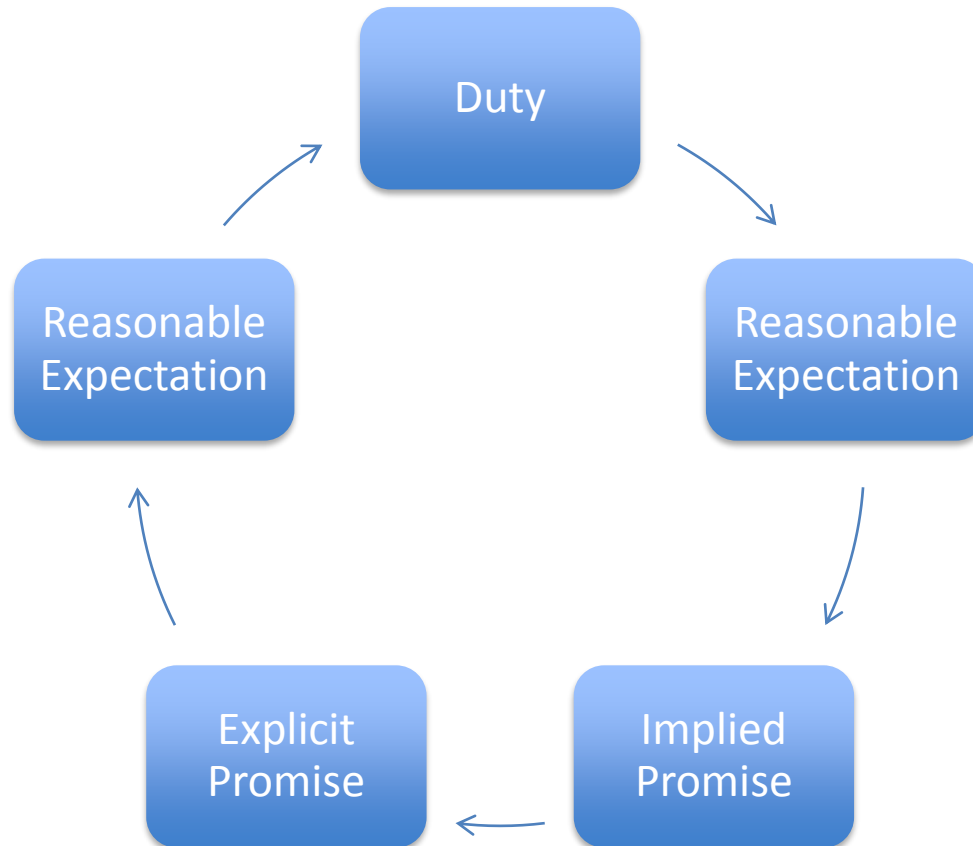


# Duty

- Fulfilling a reasonable expectation of another person or community of persons.



# The process of fulfilling promises



# Discernment

- A deliberative process in which all applicable right things, or duties, are identified.



# Small Things that People Don't Think Involve Integrity

- Visiting New York City, you see a street vendor selling designer label suits at a fraction of what you know to be the retail cost, and you buy one.



# Small Things that People Don't Think Involve Integrity

- You are on the road a lot, driving long stretches of highway with few cars around. You have an excellent driving record and you just don't see the harm in texting, and you do so.

# Small Things that People Don't Think Involve Integrity

- You listen to public TV or public radio without contributing

# Small Things that People Don't Think Involve Integrity

- You walk into Starbucks, get your coffee and sit down at a table, purposely spreading out your belongings so that no one will sit down next to you.

# Duty of Civility

- Civility is the gesture we make to demonstrate our willingness to interact with others for mutual well being and the common good.



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