Effective Cross-Systems Information Sharing in Juvenile Justice

National Association of Counties
February 18, 2016
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Question & Answer instructions

- Type your question into the “Questions” box at any time during the presentation, and the moderator will read the question on your behalf during the Q&A session.
NACo’s work with Models for Change

Strategic partnership designed to:

- Build county leadership capacity, expertise, and commitment for juvenile justice reform across the country
- Promote model programs for juvenile justice reform by providing thought leadership, education, technical assistance, and peer networking opportunities to county officials and staff

For more info about all of NACo’s justice-related work, visit www.naco.org/justice
Today’s Speakers

Jessica Heldman, Associate Executive Director, Robert F. Kennedy National Resource Center for Juvenile Justice

Hon. Sally Heyman, Commissioner, Miami-Dade County, Florida

Morris Copeland, Director, Miami-Dade County Juvenile Services Department
Effective Cross-Systems Information Sharing in Juvenile Justice

Jessica Heldman, Associate Executive Director
Robert F. Kennedy National Resource Center for Juvenile Justice

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Collaboration
Information Sharing Categories

• **Category 1:**
  - Information sharing for purposes of individual case planning and decision making

• **Category 2:**
  - Data collection and sharing for law, policy, and program development

• **Category 3:**
  - Data collection and sharing for program evaluation and performance measurement
Overarching Questions

• Why Share Information?

• Why Don’t People Share Information?
Principles for Sharing Personally Identifiable Information

- Presumption of non-disclosure
- “Need to know”
- Sharing governed by federal and state laws
- Due process – self incrimination
Foundation for Information Sharing

- Organization and Governance
- Information Sharing Goals
1. Identify all agencies to be involved and share work plan

2. Identify key decision points that may require the sharing of information and map out proposed flow

3. Identify what laws and policies govern the sharing of information at each decision point

4. Develop protections for the information that is to be shared

5. Develop agreements and protocols for the operation of the information sharing.
Category One Sample Workplan

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Identify Key Decision Points

INVESTIGATION

- Report (Complaint)
- Youth taken into custody
  - Youth detained
    - Detention Hearing
  - Intake Screening
  - Youth released
    - Dismissal or Diversion
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4. Develop protections for the information that is to be shared

5. Develop agreements and protocols for the operation of the information sharing.
Knock knock
Who's there? ~~HIPPA
HIPPA who?
Sorry, I can't tell you
THAT .........

someecards
user card
Category One Sample Workplan

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5. Develop agreements and tools for the operation of the information sharing.
Develop Protocols and Tools

MOU Template

I. Parties
II. Legal Authority
III. Purposes
IV. Investigation/Intake
V. Adjudication
VI. Disposition
VII. Issues that the MOU does not cover
VIII. Administration
IX. Dispute Resolution Process
X. Grievance and Review Process
XI. Duration of the MOU
XII. Signatories
XIII. Attachments
King County Information Sharing Resource Guide

• Purpose
• Development
• Use

http://www.modelsforchange.net/publications/376
Information Sharing Decision-Making Tree

Is the information I have necessary and relevant and important to the child’s and family’s case planning and services?

YES

Is it my information to share?
Who am I?
What is my role?

NO
Direct the request to the original source of information

UNSURE
Consult your supervisor or legal counsel

YES

Does the recipient have legal permission to obtain the information?
Who is the requestor?
Why is this person requesting the information?
How will the information be used?
Is the person presenting with proper authorization (statute, ROI, court order)?
Is the child represented by legal counsel?

NO
Do not share the information

UNSURE
Clarify the person’s role and intent with your supervisor or legal counsel

YES

Are there any reasons this information SHOULD NOT be released in this situation?
What are the potential consequences of releasing the information?

YES or UNSURE
Consult your supervisor or legal counsel

NO

Share the information and be sure to...

- Use common sense!
- Remember the purpose of the exchange and the role of everyone involved.
- Consider timelines and priorities; share critical information promptly.
- Think about where and how the information will be exchanged. Consider the purpose and type of information to be shared, the parties involved, and timelines when selecting the setting for exchange. Share only to the extent authorized. Also consider whether the information may or will be further disclosed. If only part of the information is disclosable, then the remainder needs to be redacted or withheld.
- Document the release of the information as required by your agency.

DON’T STOP HERE!
Be sure to check the law! Use this Decision-Making Tree with the Overview of Information Sharing Laws in this Field Guide.
www.rfknrcjj.org

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Spring 2016 - Boston, MA
Omni Parker House Hotel

Inaugural Symposia

Dual Status Youth Symposium:
Working Together for Our Children
April 5-6, 2016

Probation System Reform Symposium:
Advancing Practice, Changing Lives
April 7-8, 2016
rfknrcjj.org/events
Juvenile Assessment Center (JAC)
Centralized Intake Screening & Assessment

The JAC revolutionized the management of the juvenile justice population, information sharing and expanded diversion opportunities in Miami-Dade County
One point of accountability for all juvenile bookings

- The JAC allowed the officers to transfer custody immediately to JSD and return to patrolling the community quickly.
- This was a major selling point to get buy in from law enforcement.
- Created immediate success.
Positive Identification Process (PID)

- Uniform manner to process arrested juveniles.

- The JAC provides the environment to conduct the PID process on all arrested youth.

- All of the juvenile justice agencies now have a complete picture of the youths identity.
Screening for Risk & Service Needs

- Accurately screen youth using the Detention Risk Assessment Instrument (DRAI) and Positive Achievement Change Tool (PACT)
- Risk to the community can be determined at intake
- Courts now can make an informed decision to detain, release or respite
Assessment & Diversion Referrals
Clinical Protocol

- The JAC allows the assessment process to take place immediately with clinical oversight.
- Utilizing age and gender specific assessments.
- Referrals for immediate crisis stabilization.
Major Efficiencies

• All law enforcement agencies have a central processing location for arrested youth.
• Youth receive immediate evidence based interventions.
• Divert at the Intake stage. (Civil Citation, JDAP & JASS)
• Consolidated several agencies functions under one point of accountability
• Information is gathered from numerous sources and shared with Juvenile Justice partners to provide a comprehensive picture of client for the court.
• Lead to the creation of the new Children’s Courthouse “One Stop Shop”.

Delivering Excellence Every Day
Information Sharing Process

- Memorandum of Understanding/ State Law
- Local Boards participation
  - Dade Miami Criminal Justice Council
  - Youth Crime Task Force
  - Department of Juvenile Justice Circuit Advisory Board
- Georgetown Crossover Protocol
  - Dual delinquent/ dependent youth
- Unified Family Court Protocol
  - DJJ, DCF, Domestic Violence, Family court
- Multidisciplinary Staffing
  - Children 12 and under
  - Youth facing commitment
- School Information sharing Protocol
  - Consent at time of intake
Miami-Dade Juvenile Services Department

Results

Service Needs
- Family Intervention
- Substance Abuse & Mental Health
- Mentoring
- Educational/Tutoring Services
- Leisure Activities
- Employment Opportunities

Total Arrests 1998-2015

77%
Question & Answer session

- Type your question into the “Questions” box and the moderator will read the question on your behalf.
THANK YOU!

Additional questions or feedback? Contact Kathy Rowings at krowings@naco.org