# Effective Cross-Systems Information Sharing in Juvenile Justice

National Association of Counties February 18, 2016

Stronger Counties. Stronger America.





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# NACo's work with Models for Change

Strategic partnership designed to:

- Build county leadership capacity, expertise, and commitment for juvenile justice reform across the country
- Promote model programs for juvenile justice reform by providing thought leadership, education, technical assistance, and peer networking opportunities to county officials and staff

For more info about all of NACo's justice-related work, visit www.naco.org/justice





# **Today's Speakers**



Jessica Heldman, Associate Executive Director, Robert F. Kennedy National Resource Center for Juvenile Justice



Hon. Sally Heyman, Commissioner, Miami-Dade County, Florida



Morris Copeland, Director, Miami-Dade County Juvenile Services Department





# Effective Cross-Systems Information Sharing in Juvenile Justice

### Jessica Heldman, Associate Executive Director Robert F. Kennedy National Resource Center for Juvenile Justice

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### Collaboration





# **Information Sharing Toolkit**



www.infosharetoolkit.org



# **Information Sharing Categories**

# • Category 1:

- Information sharing for purposes of individual case planning and decision making
- Category 2.
  - Data collection and sharing for law, policy, and program development

# • Category 3:

 Data collection and sharing for program evaluation and performance measurement







# **Overarching Questions**

• Why Share Information?

• Why Don't People Share Information?



# Principles for Sharing Personally Identifiable Information

- Presumption of non-disclosure
- "Need to know"
- Sharing governed by federal and state laws
- Due process self incrimination



# Foundation for Information Sharing

• Organization and Governance

• Information Sharing Goals



- 1. Identify all agencies to be involved and share work plan
- 2. Identify key decision points that may require the sharing of information and map out proposed flow
- 3. Identify what laws and policies govern the sharing of information at each decision point
- 4. Develop protections for the information that is to be shared
- 5. Develop agreements and protocols for the operation of the information sharing.

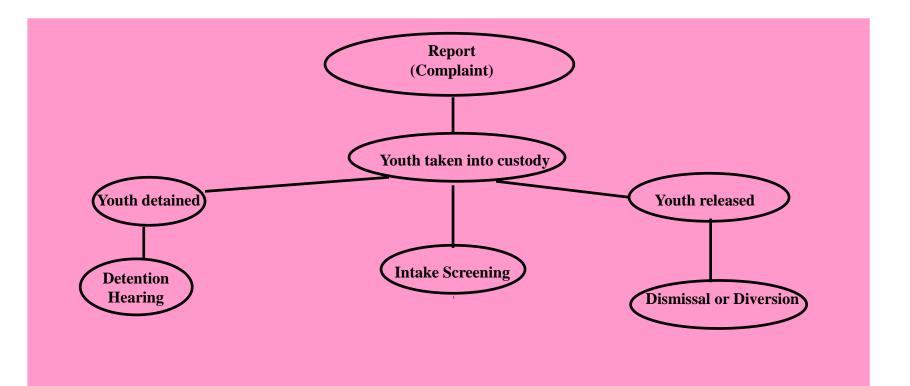


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# **Identify Key Decision Points**

### INVESTIGATION

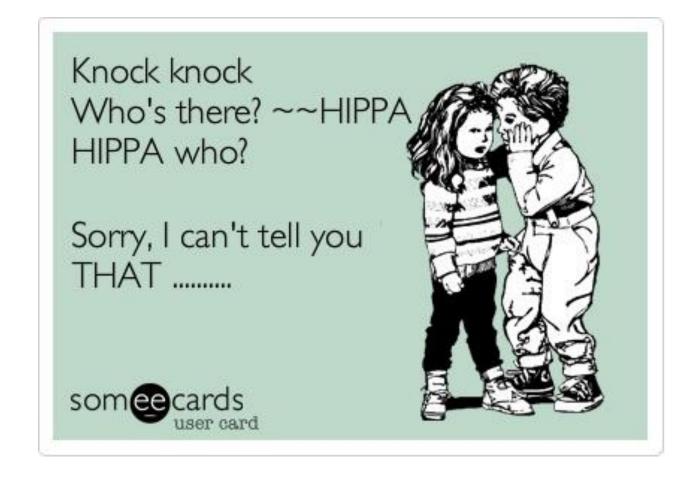




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# **Develop Protocols and Tools** MOU Template

- I. Parties
- II. Legal Authority
- III. Purposes
- IV. Investigation/Intake
- V. Adjudication
- VI. Disposition
- VII. Issues that the MOU does not cover

VIII.Administration

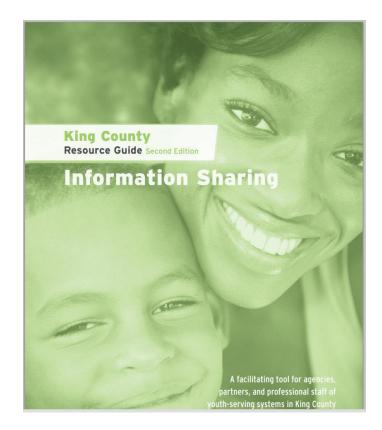
- IX. Dispute Resolution Process
- X. Grievance and Review Process
- XI. Duration of the MOU
- XII. Signatories





# King County Information Sharing Resource Guide

- Purpose
- Development
- Use



http://www.modelsforchange.net/publications/376



### Information Sharing Decision-Making Tree

Is the information I have necessary and relevant and important to the child's and family's case planning and services? YES NO Is it my information to share? Direct the request to the original source of information Who am I? What is my role? UNSURE Consult your supervisor or legal counsel YES NO Does the recipient have legal permission to obtain Do not share the information the information? Who is the requestor? UNSURE Why is this person requesting the information? Clarify the persons's role and intent with your supervisor or How will the information be used? legal counsel Is the person presenting with proper authorization (statute, ROI, court order)? Is the child represented by legal counsel? YES YES or UNSURE Are there any reasons this information SHOULD NOT Consult your supervisor or legal be released in this situation? counsel What are the potential consequences of releasing the information? NO Share the information and be sure to... • Think about where and how the information will be exchanged. Consider the purpose and type of information

- extent authorized. Also consider whether the information may or will be further disclosed. If only part of the information is disclosable, then the remainder needs to be redacted or withheld.
- Document the release of the information as required by your agency.

#### DON'T STOP HERE!

Be sure to check the law! Use this Decision-Making Tree with the Overview of Information Sharing Laws in this Field Guide.



# **Additional Resources**

#### Information Sharing in Youth and Family Serving Systems: An Attorney's Guide

The appropriate sharing of necessary information is an essential part of ensuring more effective processes in working with youth and families involved in child welfare and juvenie justice. The ability to identify and share meaningful data and information is critical in case planning for system-involved youth as well as monitoring and evaluating reform efforts undertaken on their behalf. Despite the value of sharing information, there are valid concerns among attorneys regarding the risks of sharing information, there are valid concerns among attorneys regarding the risks of sharing information and the need for protections to be in place. In addition, the development of processes for sharing can be fraught with obstacles often arising from a lack of understanding or a misunderstanding of legal parameters. This course provides a review of the specific federal laws and regulations governing information sharing, guidance on the methods by which state statutes may be researched, constitutional considerations of due process, and practical methods for designing information sharing strategies that best serve youth and families.





http://www.jlc.org/sites/default/files/ publication\_pdfs/protectingyouth.pdf http://rfknrcjj.org/wpcontent/uploads/2016/01/NJDC\_DSY \_IssueBrief\_Dec2015,pdf



Robert F. Kennedy Children's Action Corps RFK National Resource Center for Juvenile Justice

#### www.rfknrcjj.org

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Sorrel Dilanian, Director of Program Administration Telephone: 703-203-8810 <u>sdilanian@rfkchildren.org</u> Spring 2016 - Boston, MA Omni Parker House Hotel



#### **Inaugural Symposiums**

**Dual Status Youth Symposium:** *Working Together for Our Children* 

April 5-6, 2016

Probation System Reform Symposium: Advancing Practice, Changing Lives

April 7-8, 2016

rfknrcjj.org/events





## Miami-Dade County Juvenile Justice Model Juvenile Services Department

Honorable Commissioner Sally A. Heyman

&

**Director Morris Copeland** 



### Juvenile Assessment Center (JAC) Centralized Intake Screening & Assessment

The JAC revolutionized the management of the juvenile justice population, information sharing and expanded diversion opportunities in Miami-Dade County





# One point of accountability for all juvenile bookings



- The JAC allowed the officers to transfer custody immediately to JSD and return to patrolling the community quickly.
- This was a major selling point to get buy in from law enforcement.
- Created immediate success.



### **Positive Identification Process (PID)**

- Uniform manner to process arrested juveniles.
- The JAC provides the environment to conduct the PID process on all arrested youth.
- All of the juvenile justice agencies now have a complete picture of the youths identity.





## **Screening for Risk & Service Needs**



- Accurately screen youth using the Detention Risk Assessment Instrument (DRAI) and Positive Achievement Change Tool (PACT)
- Risk to the community can be determined at intake
- Courts now can make an informed decision to detain, release or respite

MIAMI-DADE COUNTY Delivering Excellence Every Day

# Assessment & Diversion Referrals Clinical Protocol

- The JAC allows the assessment process to take place immediately with clinical oversight.
- Utilizing age and gender specific assessments.
- Referrals for immediate crisis stabilization.



#### **Miami-Dade Juvenile Services Department**

**Major Efficiencies** 

- All law enforcement agencies have a central processing location for arrested youth.
- Youth receive immediate evidence based interventions.
- Divert at the Intake stage.
  (Civil Citation, JDAP & JASS)
- Consolidated several agencies functions under one point of accountability
- Information is gathered from numerous sources and shared with Juvenile Justice partners to provide a comprehensive picture of client for the court.
- Lead to the creation of the new Children's Courthouse "One Stop Shop".





# Information Sharing Process

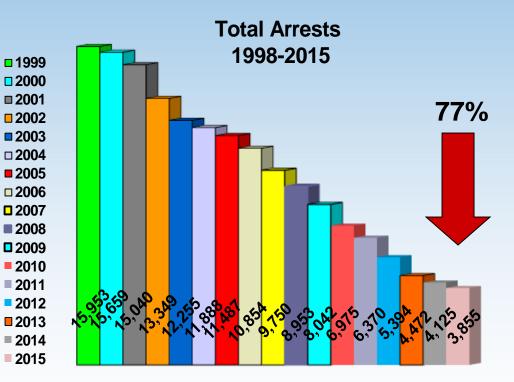
- Memorandum of Understanding/ State Law
- Local Boards participation
  - Dade Miami Criminal Justice Council
  - Youth Crime Task Force
  - Department of Juvenile Justice Circuit Advisory Board
- Georgetown Crossover Protocol
  - Dual delinquent/ dependent youth
- Unified Family Court Protocol
  - DJJ, DCF, Domestic Violence, Family court
- Multidisciplinary Staffing
  - Children 12 and under
  - Youth facing commitment
- School Information sharing Protocol
  - Consent at time of intake



### Results

### **Service Needs**

- Family Intervention
- Substance Abuse & Mental Health
- Mentoring
- Educational/Tutoring Services
- Leisure Activities
- Employment Opportunities







# **Question & Answer session**

 Type your question into the "Questions" box and the moderator will read the question on your behalf.



# **THANK YOU!**

Additional questions or feedback? Contact Kathy Rowings at krowings@naco.org



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