Disaster Management Symposium Part II: Interactive Roundtable

Preparing, Responding and Recovering from a Disaster for Elected Officials



Introductions

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What is a Hazard?

- Hurricanes
- Floods
- Tornados
- Earthquakes
- Wildfires
- Terrorism
- Chemical Plant Explosion
- Drought

Acute Shocks



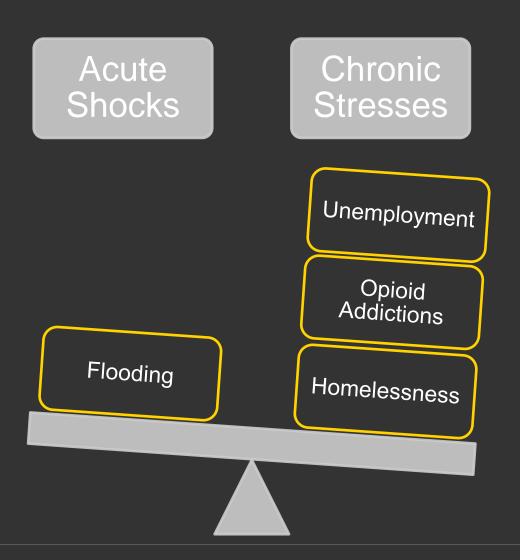
What Affects Communities?

- Homelessness
- Drug addictions
- Crime
- Blight
- Unemployment
- Access to Healthcare
- Underperforming Schools
- Socioeconomic Differences

Chronic Stresses



What is a Disaster?



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- Normal abilities to respond to acute shocks and/or chronic stresses are overwhelmed
- Acute shocks (such as flooding) can make chronic stresses (such as homelessness) worse
- Chronic stresses (such as opioid addictions) can make recovering from acute shocks (such as earthquakes) worse



SCENARIO: Preparedness Phase

- Your local National Weather Service office advises rivers in your area will overflow their banks.
- Concerned residents are asking about preparedness actions on social media and via phone lines
- Media is asking for on-camera interviews with local government officials
 - Evacuations, School closures
- Estimated time to impact is 48 hours
- County budget vote is in one week

Accurate, verified information is most important when warning the public.



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Discussion Questions – Preparedness Phase

Social Vulnerability

- What is your role in preparing vulnerable and low-income populations for a flooding event?
- How do you know vulnerable and low-income population concerns are being addressed?

Continuity of Government

- What is your role in ensuring the jurisdiction's budget can pay for a disaster?
 - Declared/Non-declared disasters
- Has your county identified essential governmental functions to continue during and after a disaster?

Crisis Communications

- What is your role in interfacing with the media (the public) in preparation for a flooding event?
- What is your role in interfacing with your employees in preparation for a flooding event?
- Does your county have pre-scripted messages for use during disasters?



SCENARIO: Response Phase

- The rivers are at or above major flood stage for 36 hours
- River to crest in the next 24 hours
- Flooding below flood stage in 5 days
- Impacts to thousands of homes and businesses

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- Evacuations remain in effect
- 6 shelters are open
- Extensive water damage to:
 - Two elementary schools
 - The only high school
 - Level 1 Trauma Center ED

Response can be chaotic but documentation of actions and costs is critical.



Discussion Questions – Response Phase

Social Vulnerability

- How do you know vulnerable and low-income population concerns are being addressed?
- Are you prepared to address the special needs of opioid addicted shelterees?
- Are you prepared to address the special needs of homeless shelterees?

Continuity of Government

- Do emergency procurement rules exist in your jurisdiction? What are the limitations?
- Do you have emergency (contingency) contracts in place?
- How will government functions will continue during and after a disaster?

Crisis Communications

- What is your role in interfacing with the media (the public) in response to a flooding event?
- What is your role in interfacing with your employees in response to a flooding event?

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SCENARIO: Recovery Phase

- Due to the financial impacts in your community, Moody's has downgraded your bond rating
- Insurance rates are increasing for the government, businesses and residents of your community
- ► Federal disaster funds are available, but will not cover everything
 - Reimbursements require legal compliance
- County leadership is concerned about the fiscal ability to sustain operations and staff retention

Recovery can take years. Reimbursement of costs is not immediate.



Discussion Questions – Recovery Phase

- Social Vulnerability
 - How do you address and prevent greater social vulnerability in your community?
 - What can you do to ensure the recovery is equitable?
- Continuity of Government
 - ► How do you continue to provide essential governmental services when:
 - Cash flow is impacted?
 - Government offices are damaged/destroyed?
 - Your own employees have lost their homes?
- Crisis Communications
 - What is your role in reassuring the media (the public) the government can provide services?
 - What is your role in reassuring your employees their jobs are secure and funded?



Where to Go for More Information

Plans, Policies and Laws

- **Emergency Operations Plan**
- Mitigation Plan
- Continuity of Government Plan
- Continuity of Operations Plans
- Incident Action Plan (incidents only)
- Local Procurement Policy
 - Compliance with 2 CFR 200
- **Emergency Ordinance**
 - Addresses emergency procurements
 - Addresses emergency powers of government

People

- County Emergency Management Director
- Finance Director
- Procurement Director
- General Counsel
- **Public Information Officer**
- ► Who else in your county would you turn to?

