

# Cordata Community Solutions

Enhancing Deflection &  
Crisis Response

# Three Challenges: Slow Data

[Español](#) | [Other Languages](#)



## Drug Overdose

[CDC](#) > [Injury Center](#) > [Drug Overdose](#)

### Drug Overdose

Drug Basics

Understanding Drug Overdoses and Deaths

Overdose Prevention

Data Briefs +

Data Dashboards & Alerts +

**Drug Overdose Deaths** -

Prescription Opioids +

Heroin Overdose

Synthetic Opioid Overdose

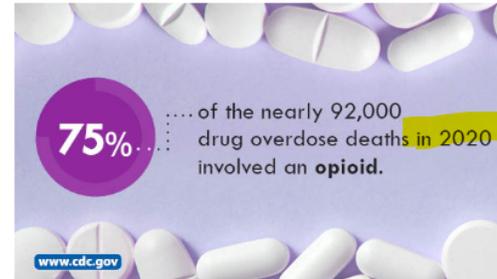
## Death Rate Maps & Graphs

[Print](#)

### Drug Overdose Deaths Remain High

More than 932,000 people have died since 1999 from a drug overdose.<sup>1</sup> In 2020, 91,799 drug overdose deaths occurred in the United States. The age-adjusted rate of overdose deaths increased by 31% from 2019 (21.6 per 100,000) to 2020 (28.3 per 100,000).

- Opioids—mainly synthetic opioids (other than methadone)—are currently the main driver of drug overdose deaths. 82.3% of opioid-involved overdose deaths involved synthetic opioids.
- Opioids were involved in 68,630 overdose deaths in 2020 (74.8% of all drug overdose deaths).
- Drug overdose deaths involving psychostimulants such as methamphetamine are increasing with and without synthetic opioid involvement.<sup>2</sup>



# Three Challenges: Multi-System Engagement

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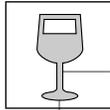


# Three Challenges: Multiple Funding Streams



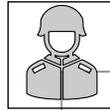
## First Responders

- Paramedicine
- LEAD
- Angel
- PAARI
- Quick Response Team
- Safe Station
- DART
- Alternative Response Teams



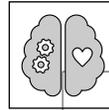
## Addiction Response

- Overdose Response Team
- Quick Response Team
- Peer Recovery Support
- Addiction Stabilization Center
- Mobile MOUD
- Drug Courts
- Harm Reduction Services



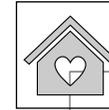
## Veterans' Support

- Veterans' Justice Outreach
- Veterans Crisis Team
- Veterans Courts



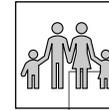
## Mental Health Crisis

- 988
- Mobile Crisis
- Alternative Response Teams
- Crisis Intervention Training



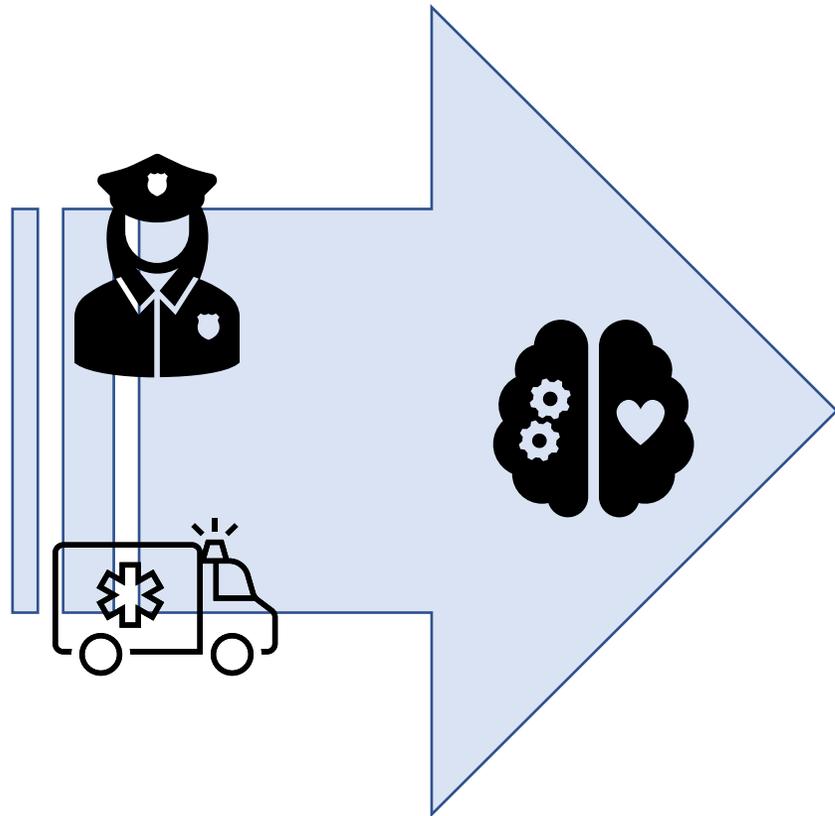
## Housing

- Homeless Outreach Coordinator
- Housing Assistance Services

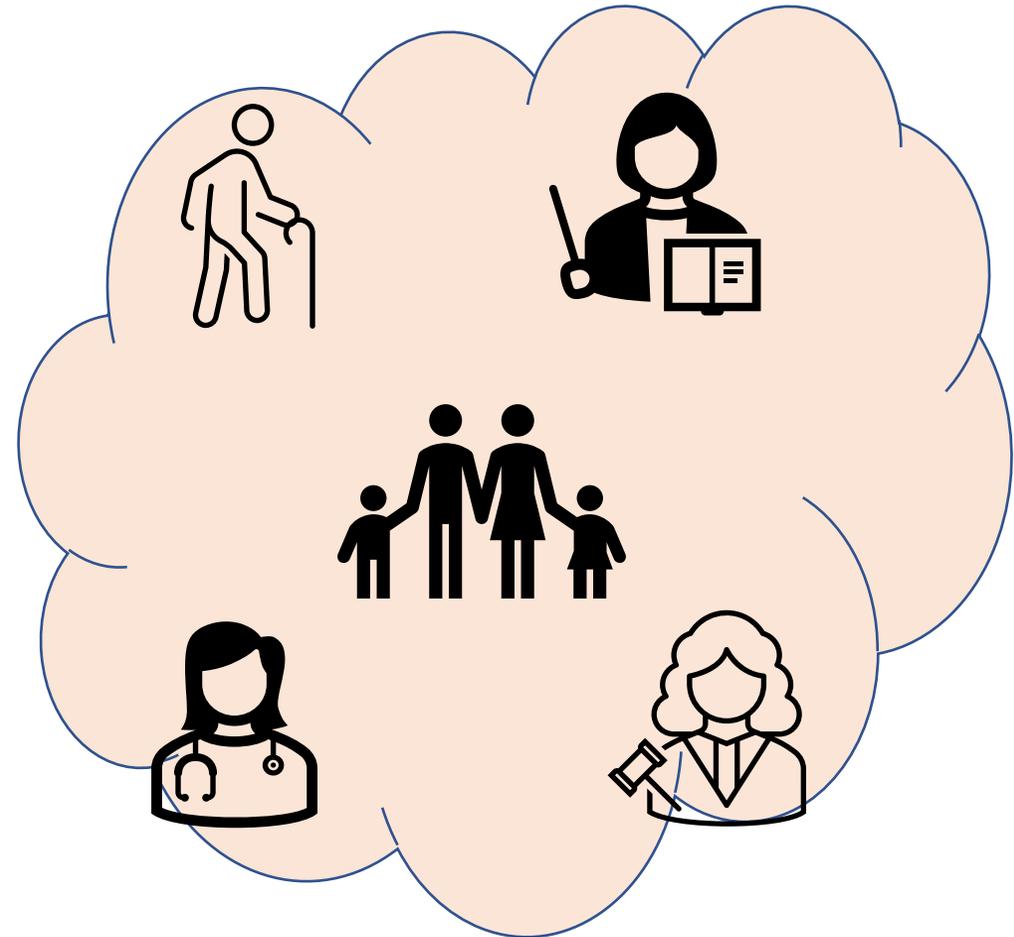
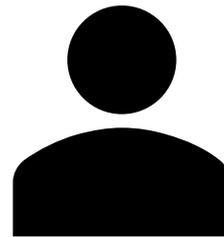


## Children and Families

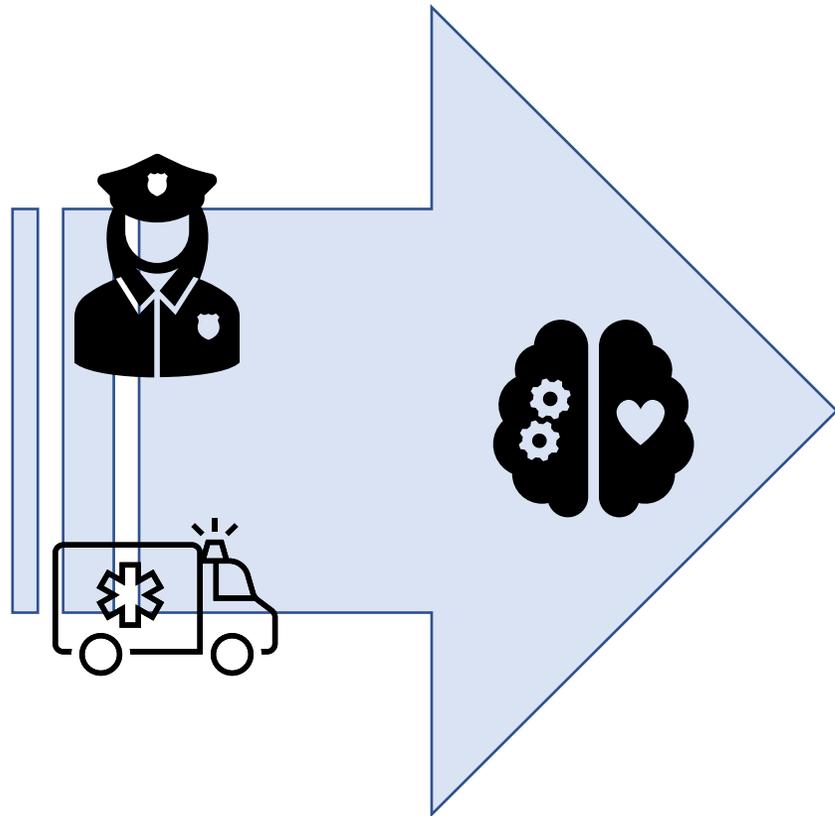
- Youth Crisis Centers
- Family Crisis Response
- ACES
- Child Welfare
- Family Courts
- Foster Care
- Transition-Aged Youth
- Drug Endangered Children



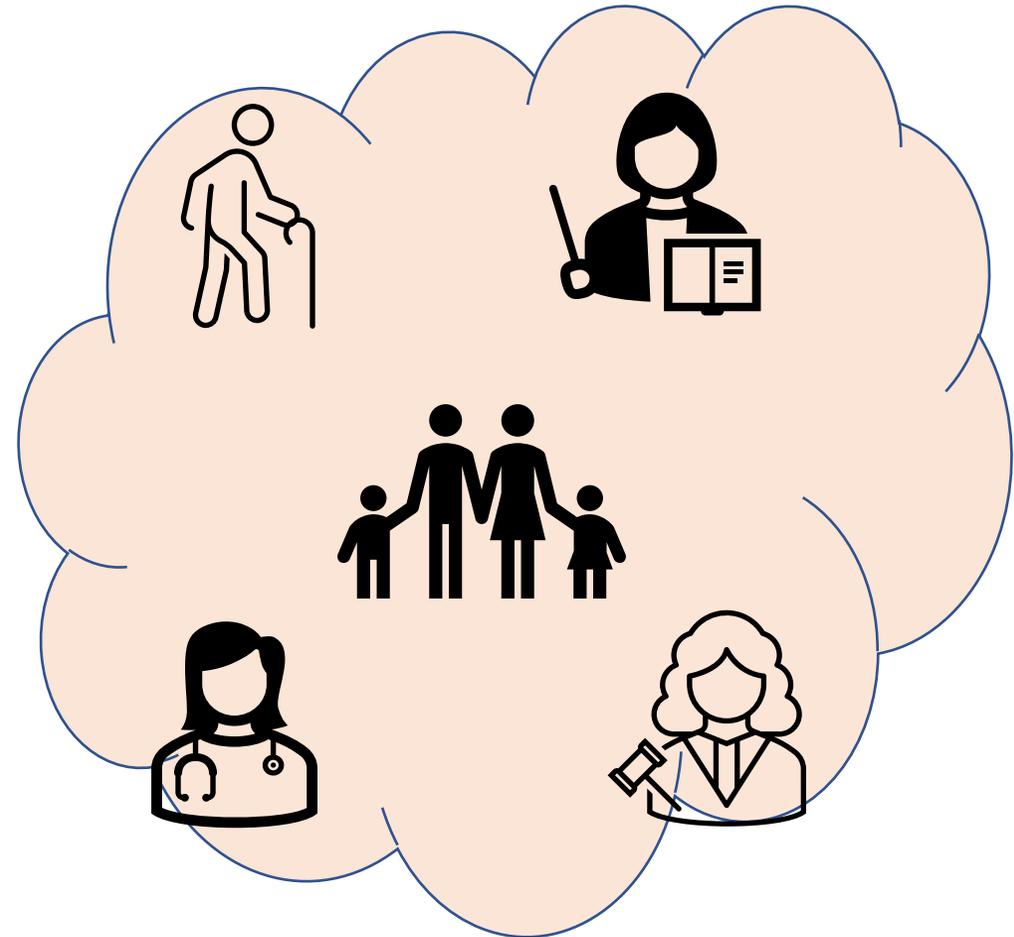
Response Team



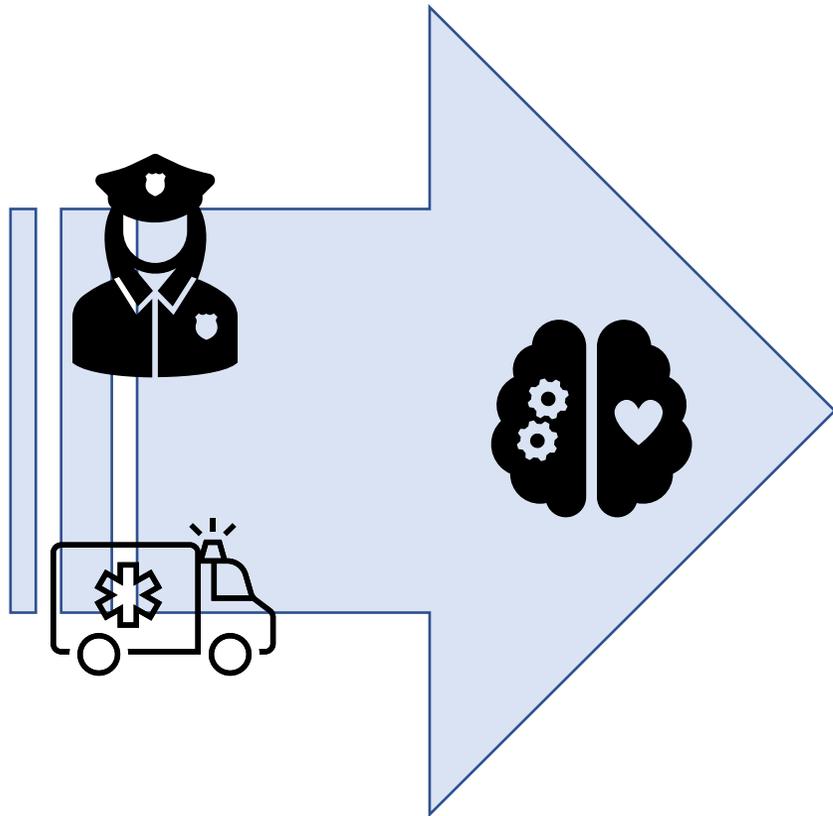
Community Supports



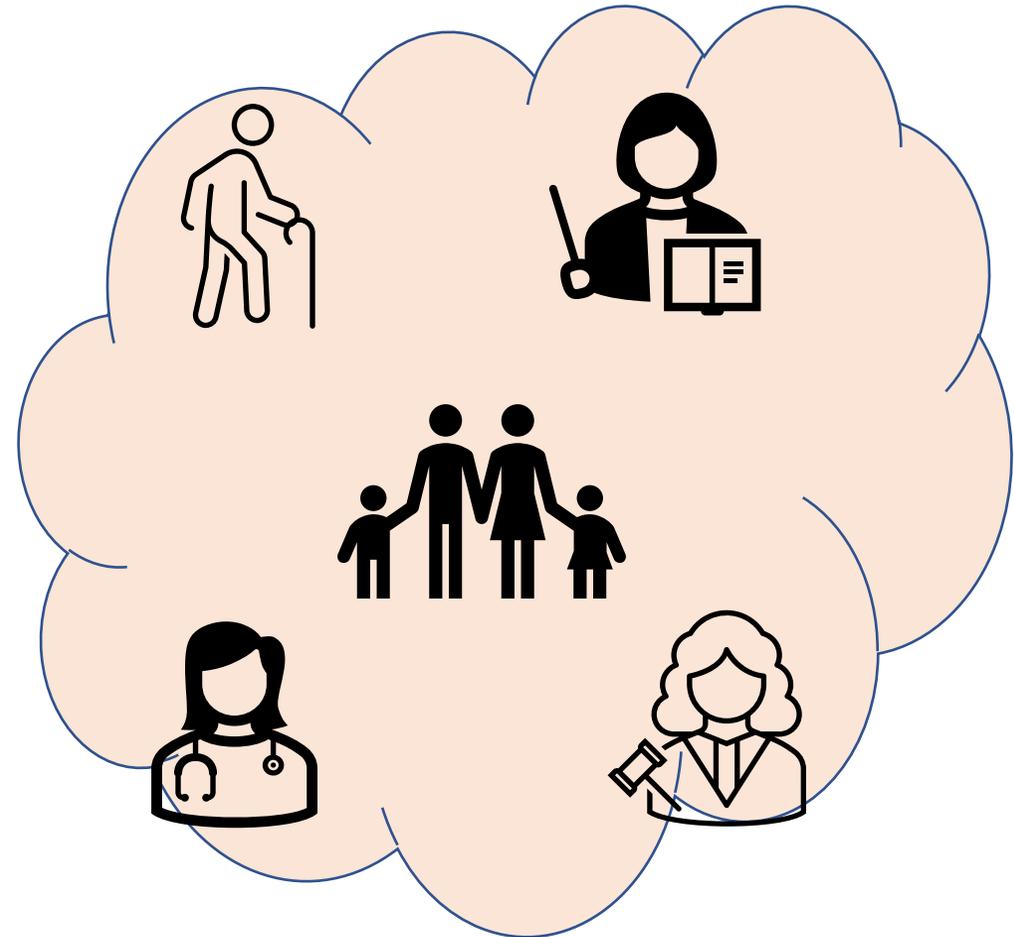
Response Team



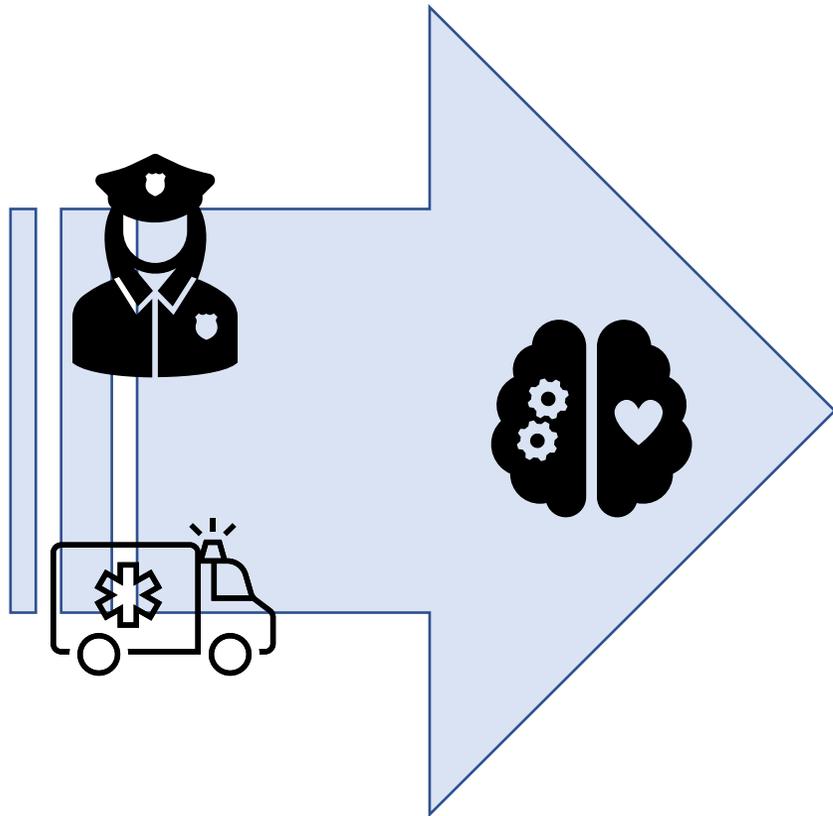
Community Supports



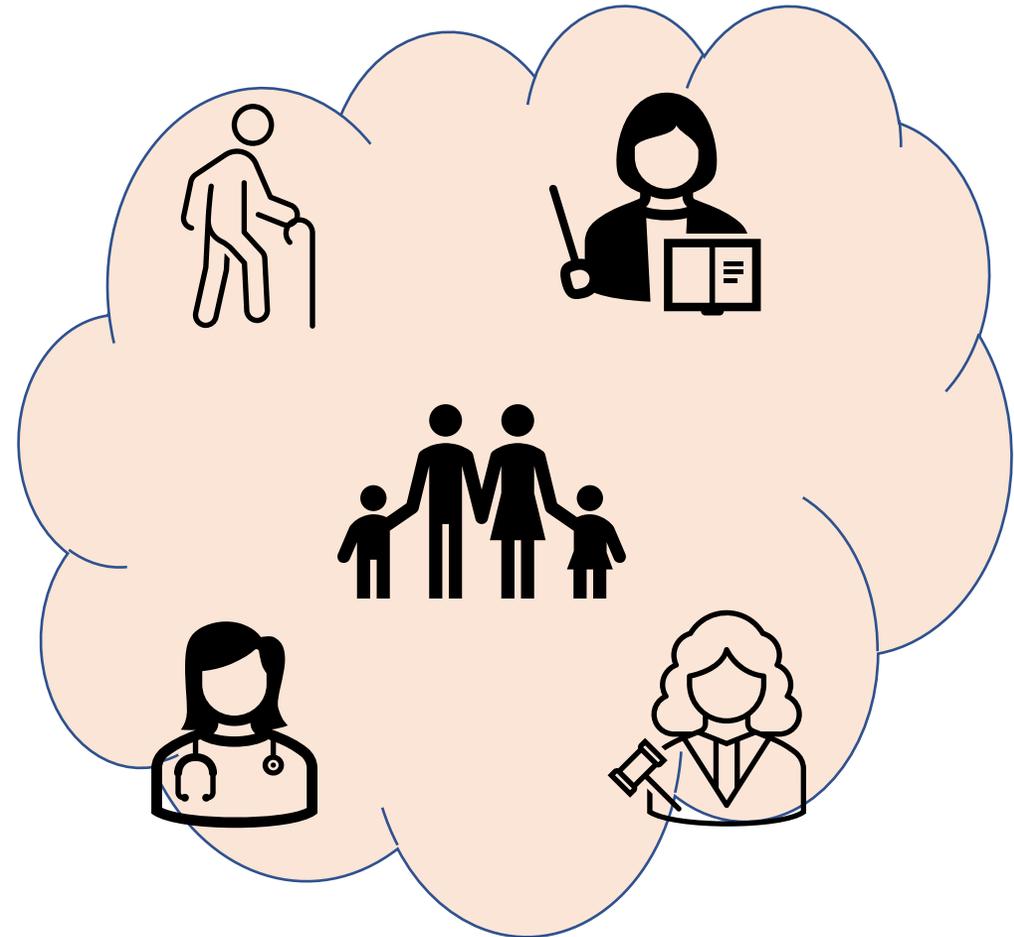
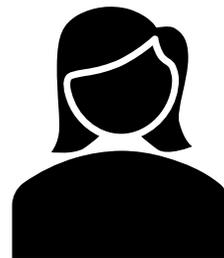
Response Team



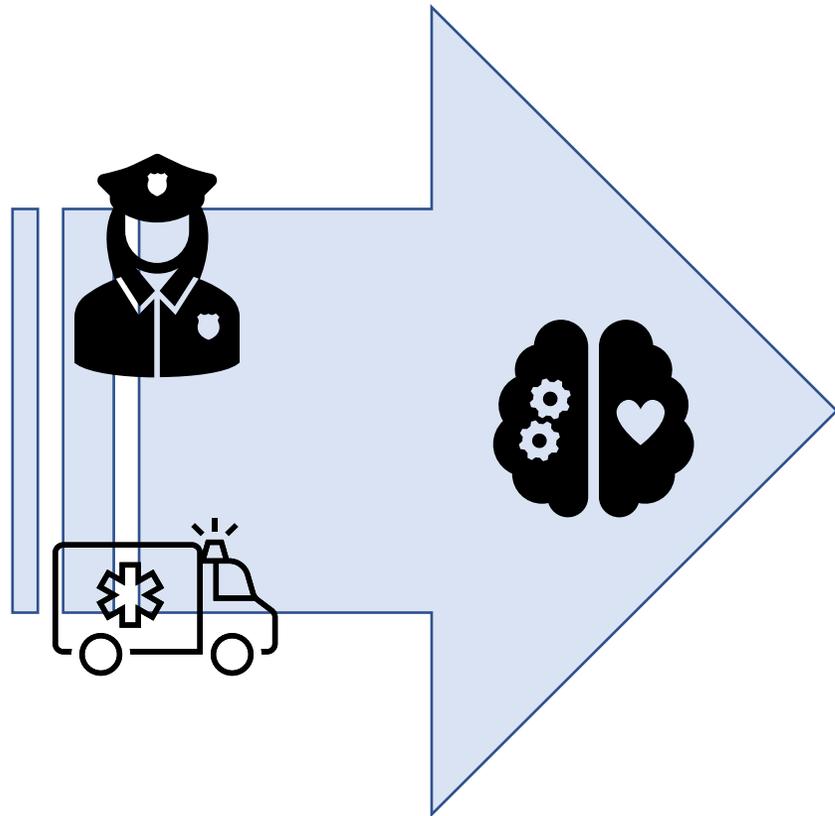
Community Supports



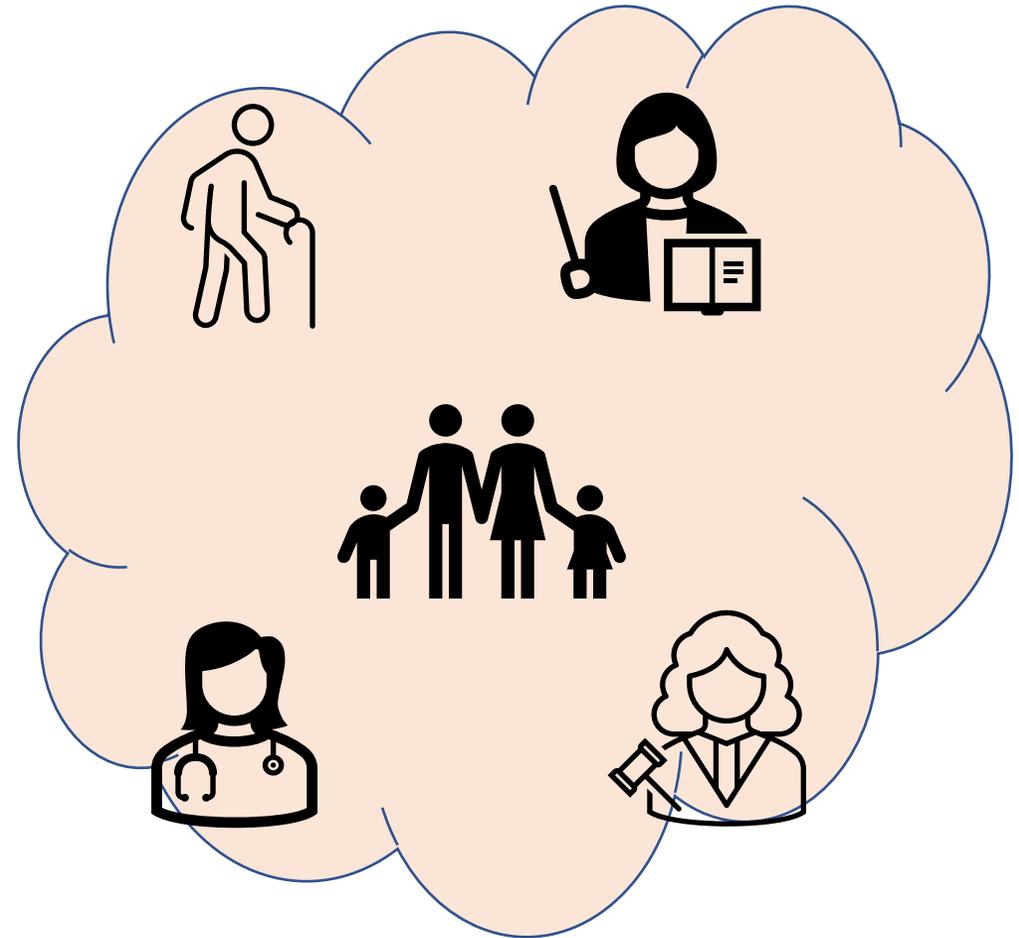
Response Team



Community Supports

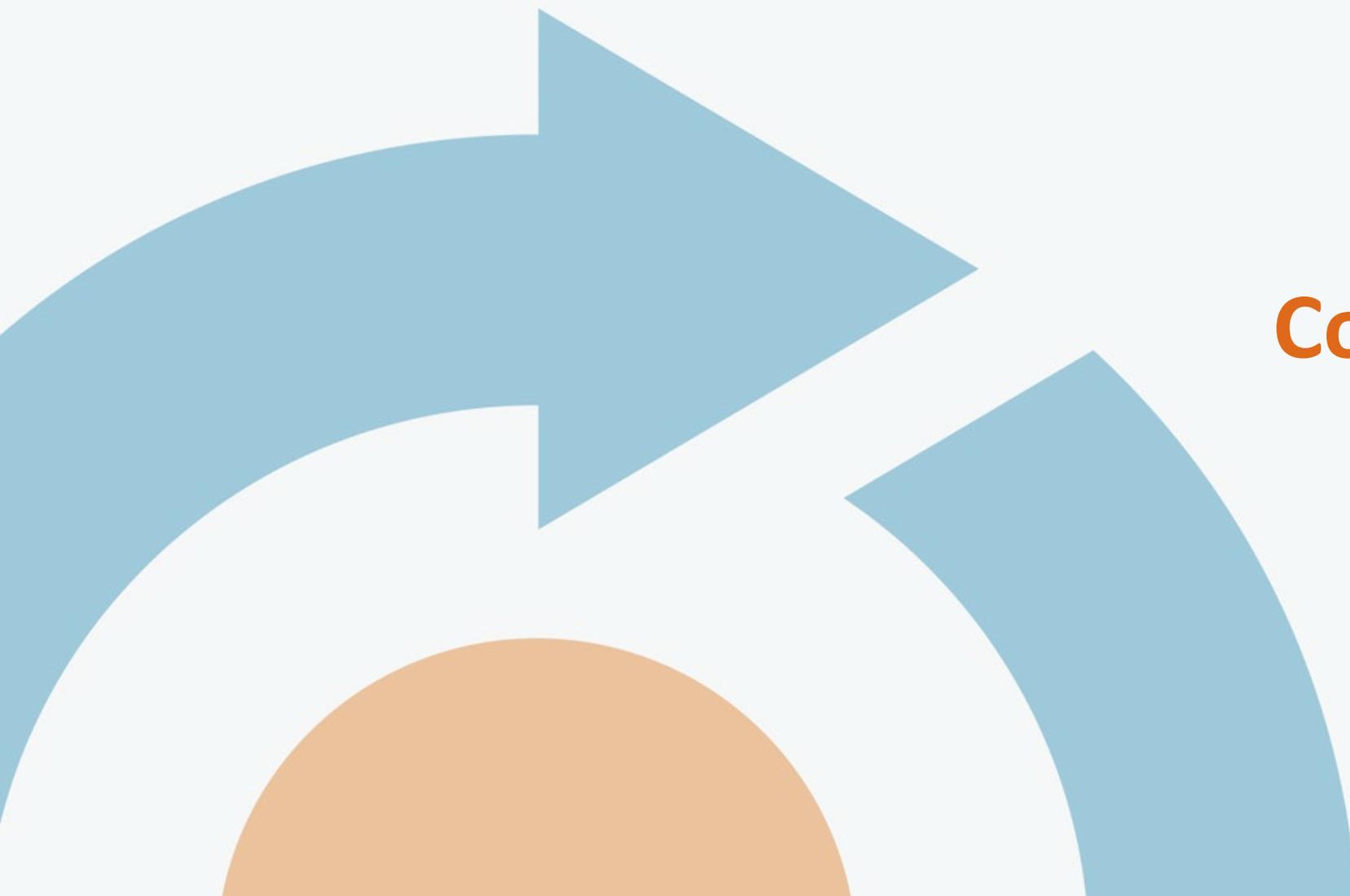


Response Team



Community Supports





# Cordata Deflection

Workflow Platform

- Tasks
- Reminders
- Notes
- Client Data
- Care Coordination
- Interventions
- Start A New Case
- Interactions & Referrals Tabs
- Activity Log



**Bailey, Beth** 01/01/1999 (23 years, Gender (Sex): Female)  
 Open - New  
 0000000 (ADT System) (304) 920-0807 AARP-Medicare Complete Best time to call- noon-2:00 p.m. OK to leave VM. Authorized  
 Contacts: Husband Bailey

+ Priority Note

Client Profile 75% Complete

- Other drugs
- Alcohol issues
- Homeless
- Mental health issues
- CPS involved
- Child Care

Episode 1 Started On 11/19/2019 By Matt Kingery Open - New Save Episode Status

Intake Checklist		Sort
<input checked="" type="checkbox"/>	Demographics (DOB, Race updated) Complete: 11/19/2019	
<input checked="" type="checkbox"/>	Overdose Documented Complete: 11/19/2019	
<input checked="" type="checkbox"/>	Survivor/Client Interactions (document all interactions here) Complete: 09/01/2022	
<input checked="" type="checkbox"/>	Badges Set Complete: 11/19/2019	
<input checked="" type="checkbox"/>	Treatment decision documented Complete: 11/19/2019	

+ Add Task Mark List As Complete

- Add New Inbound Referral
- Program Dashboard
- Calendar
- Appointment Map
- Reminders 15
- Overdue 13
- Today 2
- Next 7 Days 1
- Next 30 Days 2
- All Reminders 78
- Unassigned 1
- Referral & Intake 287
- Response Quality 532
- Recent Clients
- Terry, Comptom
- Aker, Thomas
- Bailey, Beth
- Newberry, Janet

### Navigator Home

#### Recent Clients

-  Terry, Comptom
-  Aker, Thomas
-  Bailey, Beth
-  Newberry, Janet

#### October 20th Events

S	M	T	W	Th	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

No events found!

[View Calendar](#)

#### Referral & Intake

<p style="font-size: 24px; color: #c00000;">235</p> <p>New Referrals</p>	<p style="font-size: 24px; color: #c00000;">11</p> <p>Pending Intakes</p>	<p style="font-size: 24px; color: #c00000;">24</p> <p>Engagement in Progress</p>	<p style="font-size: 24px; color: #c00000;">10</p> <p>In Treatment</p>	<p style="font-size: 24px; color: #c00000;">7</p> <p>Ongoing Follow Up</p>
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#### Today's Reminders

- Terry, Comptom  
Check in - was Terry able to get his ID?
- Aker, Thomas  
reminder











- Tasks
- Reminders
- Notes
- Client Data
- Care Coordination
- Care Team
- Overview Sheet
- Client Timeline
- ROIs
- Interventions
- Start A New Case
- Interactions & Referrals Tabs
- Activity Log



## Bailey, Beth 01/01/1999 (23 years, Gender (Sex): Female)

Open - New

0000000 (ADT System) (304) 920-0807 AARP-Medicare Complete Best time to call- noon-2:00 p.m. OK to leave VM. Authorized contacts: Tamara Slogley, husband Bailey

Other drugs Alcohol issues **Homeless** Mental health issues CPS involved Child Care

OH QRT A Status - Open    OH CFR42 Status - Open    WV QRT Status - Open

Team    + Priority Note

Client Profile 75% Complete

Include  Reviews  Coordination Notes  Intake Forms  Outcome Details [View Care Summary](#)

### Drug Overdoses

11/12/2019

[Show More](#)

### Diagnoses

This client does not have any diagnoses

[Add One](#)

### Care Team

EMS  
EMS  
Referring Provider

★ **Morgan Brown**  
Social Worker  
Office  
1301 N. High St  
Columbus, OH 43201  
(614) 299-6600

**Mr. Andrew Marx Ford, ATC**  
Primary Care  
PCP  
Office  
2350 MIAMI VALLEY DR SUITE 320  
CENTERVILLE, OH 45459

**Jeni Driver**  
Job and family services  
Office  
10 Office Park Dr  
Hamilton, OH 45013  
(555) 412-5866

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### Survivor Interactions

Completed - 02/24/2021

Scheduled - 02/26/2021

Completed - 11/19/2019

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### Other Interactions

Completed - 11/19/2019

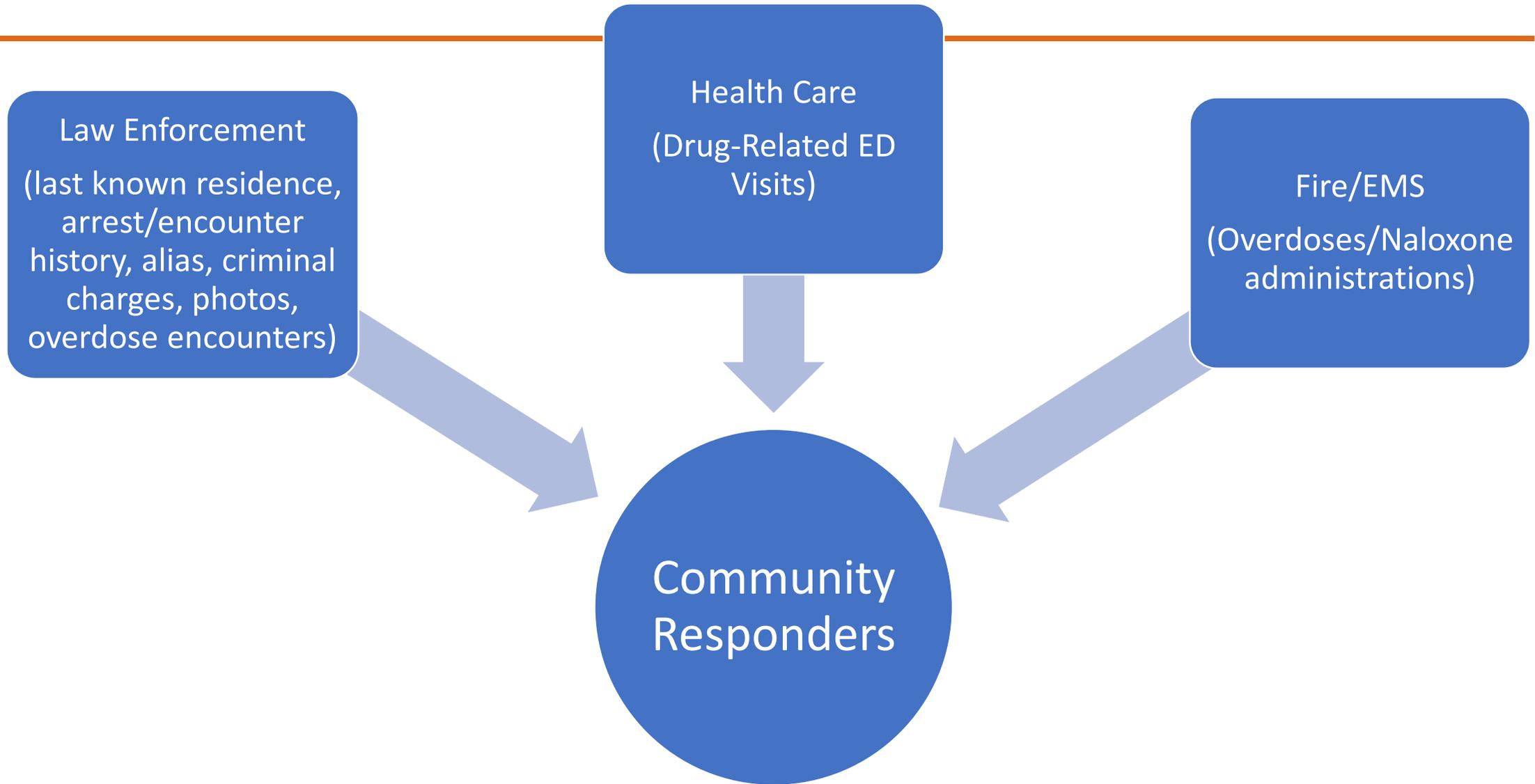
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### Treatment Referrals

Referred - 11/19/2019 - Outpatient therapy/iOP

Connected - 07/22/2022 - MAT

[Show More](#)



- Quality
- Coordination Caseload
- Caseload Mix**
- Team Documentation
- Profile Completion Report
- Aging Files
- Pipeline Summary
- Clients
- Lag Times
- Team Referrals
- Interventions
- Case Notes Report
- System Users

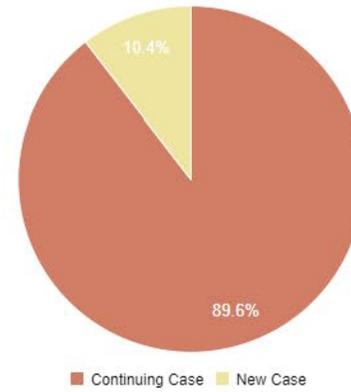
## Caseload Mix

OH QRT A

Start Date: 10/20/2021      End Date: 10/20/2022

### Caseload Mix

Pie



First Name	Last Name	Gender	Date Of Birth	Home Zip Code	Care Coordinator	Episode Start Date	Episode End Date	Episode Count	Episode Status	Category	Division
Brian	Sullivan	Male	1978-04-18	45040	Marcus Wilbury; Laura Venerable, RN	10/28/2019			Open - Engaging	Continuing Case	OH QRT A
Brandon	James	Male	2020-09-08			06/30/2021			Open - New	Continuing Case	OH QRT A

- Quality
- Pipeline Summary
- Clients
- Client Status
- Client Demographics**
- Clients And Care Teams
- Client Contact List
- Client History
- Client Locations
- Death Report
- Lag Times
- Team Referrals
- Interventions
- Case Notes Report
- System Users

## Client Demographics

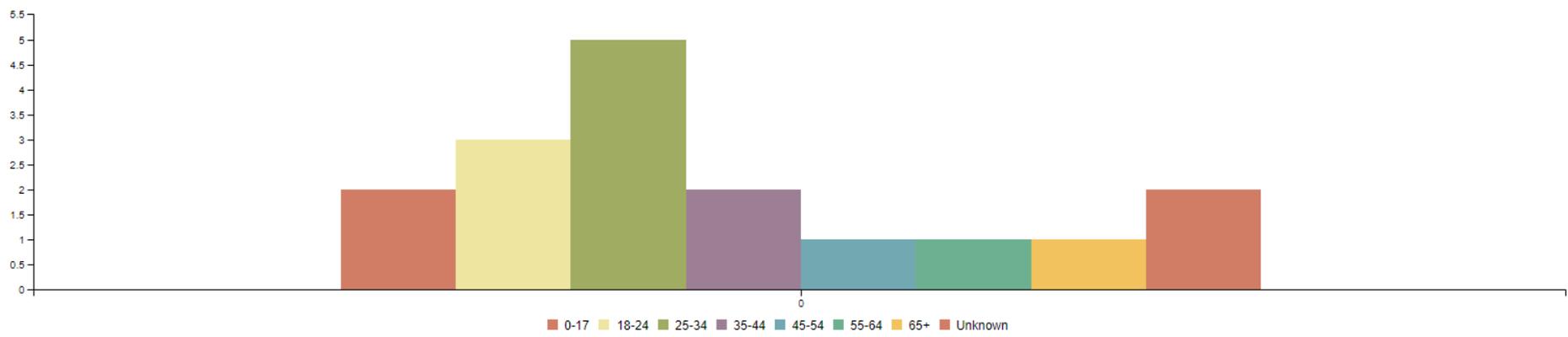
OH QRT A x

<p><b>Received From</b> 10/20/2021 <span style="float: right;">📅</span></p>	<p><b>Received To</b> 10/20/2022 <span style="float: right;">📅</span></p>
<p><b>Status</b> Select <span style="float: right;">▼</span></p>	<p><b>Badges</b> Select <span style="float: right;">▼</span></p> <p><input checked="" type="radio"/> Include clients that have any of the selected badges</p> <p><input type="radio"/> Only include clients that have all of the selected badges</p>

Export
Update Report

### Age Count

Stack bars  Bar 📄 Clip



### Gender Count

Stack bars  Bar 📄 Clip

- Quality
- Pipeline Summary
- Clients
- Lag Times
- Team Referrals
- Referral List**
- Referral Sources
- Interventions
- Case Notes Report
- System Users

## Referral List

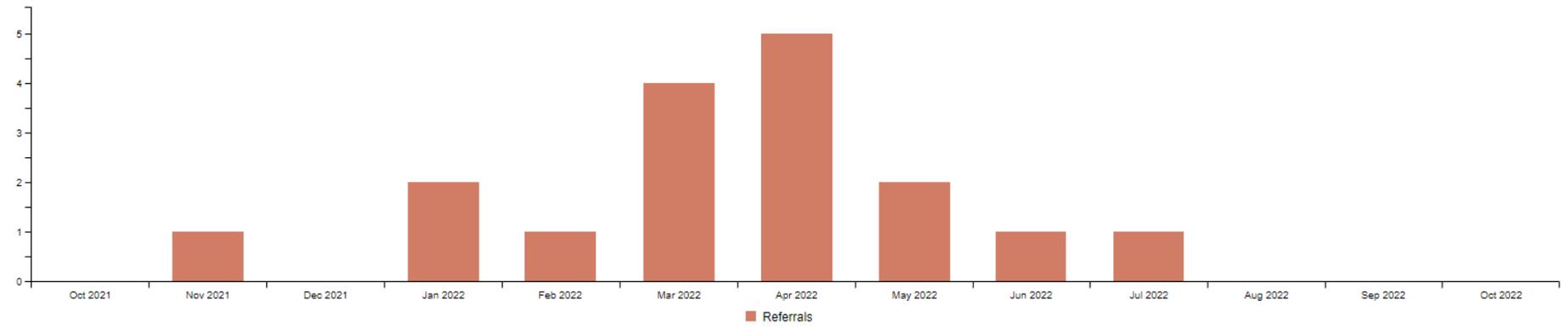
OH QRT A

Received From 10/20/2021	Received To 10/20/2022
Status Select	Badges Select
<input checked="" type="radio"/> Include clients that have any of the selected badges <input type="radio"/> Only include clients that have all of the selected badges	

Export Update Report

## Referral List

Stack bars  Bar



Client First Name	Client Last Name	Gender	Date of Birth	Received Date	Created By	Requested By	Requested By Source	Referred To	Referral Source	Episode Status	Badges	Division
Martha	Bates	Female	12/19/1987	04/26/2022	Laura	Provider	Laura	Laura	Laura	Open -	Drug of Choice - Fentanvl. Drug of	OH QRT

- Quality
- Pipeline Summary
- Clients
- Lag Times
- Team Referrals
- Referral List
- Referral Sources
- Interventions
- Overdoses
- Interactions
- Naloxone & Test Strips Furnished**
- Referrals To Services
- Connections To Treatment
- Case Notes Report

### Naloxone & Test Strips Furnished

OH QRT A x

Start Date  
10/20/2021

End Date  
10/20/2022

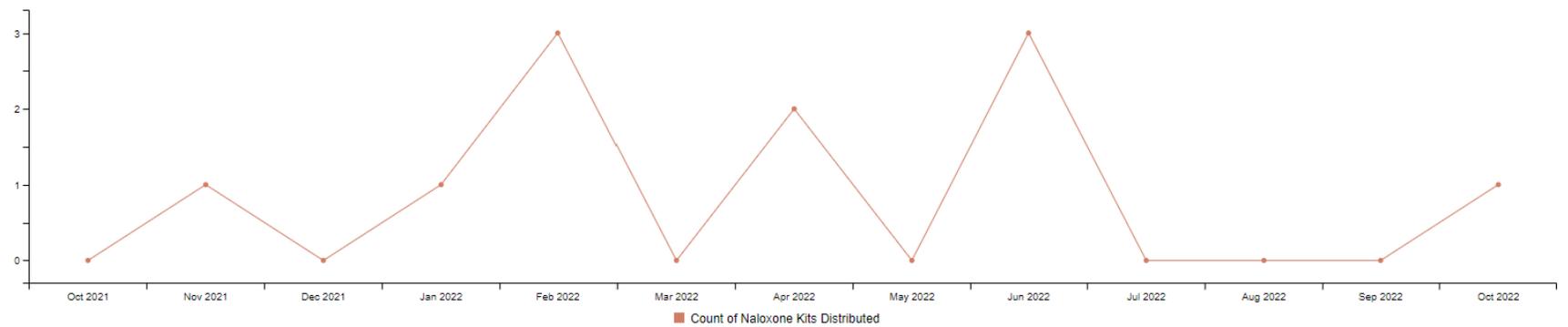
Export

Update Report

#### Count of Naloxone Kits Distributed

Line

Clip

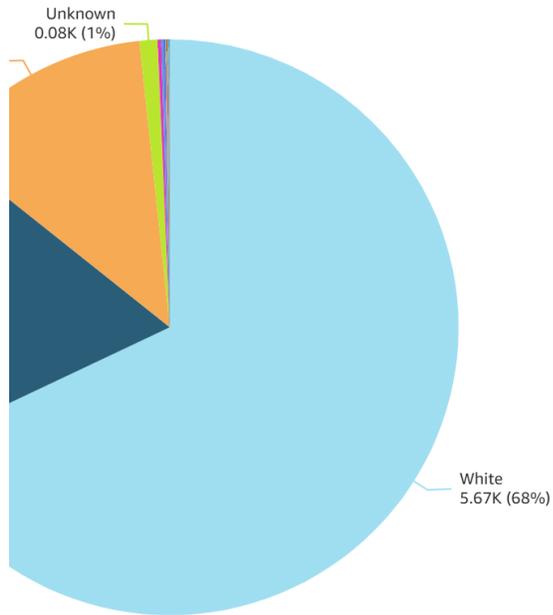


Demographics

- Interactions
- Team Engagement
- Team Activity
- Referrals
- Overdoses
- Overview

Controls Filter by Team(s) Filter by first referral date Last 365 days

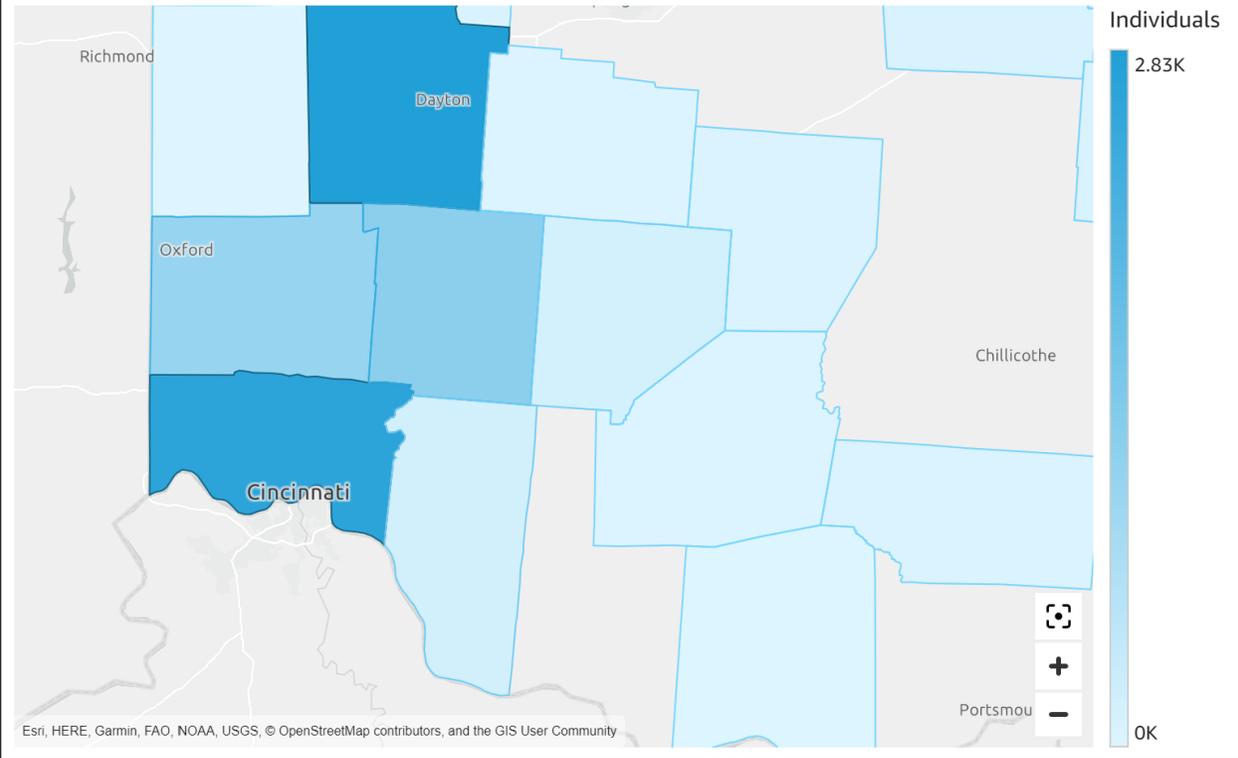
Group By: Gender Label  
Size: Individuals (Custom)

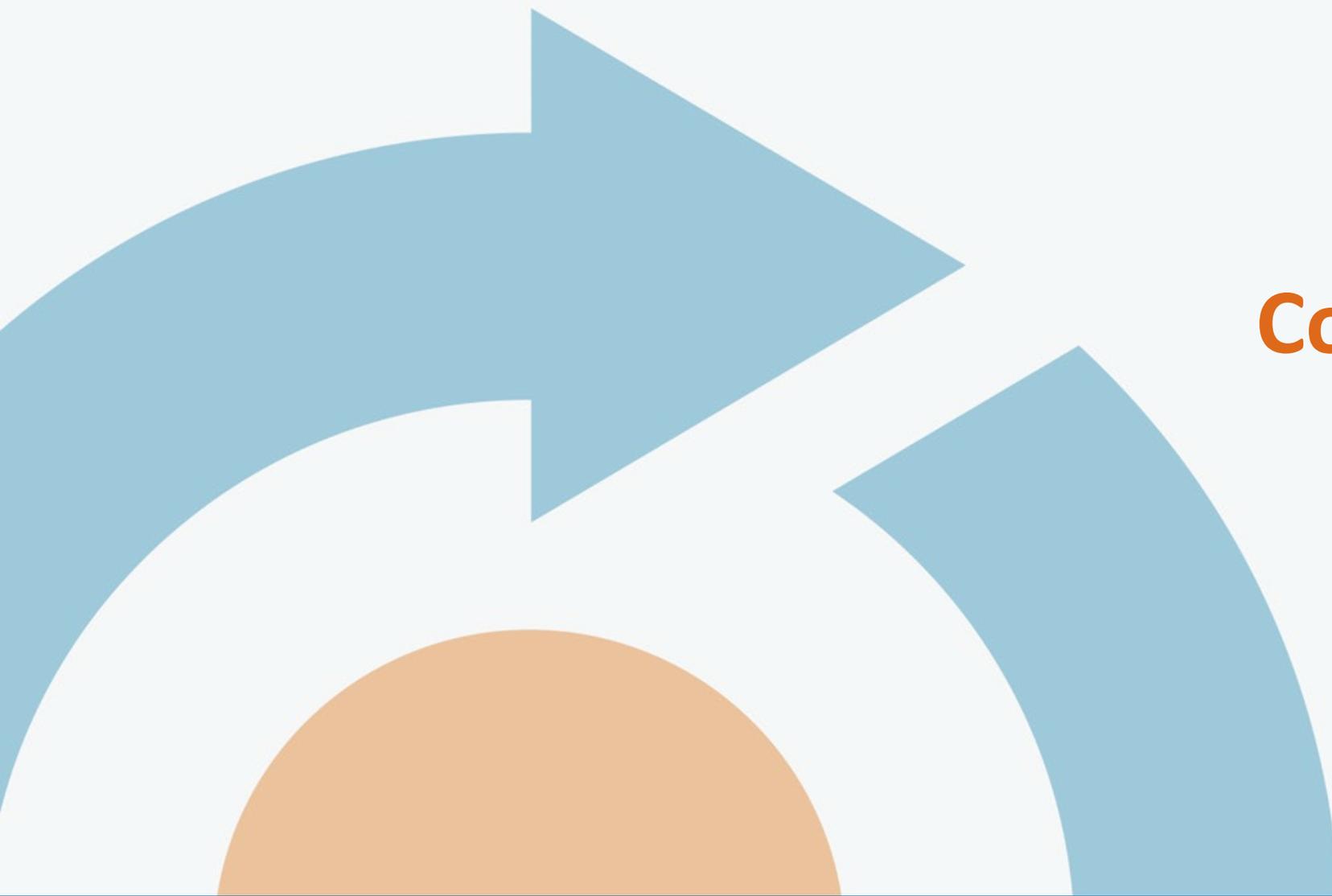


Group By: Race  
Size: Individuals (Custom)

Group By: age band  
Size: Individuals (Custom)

Population by County



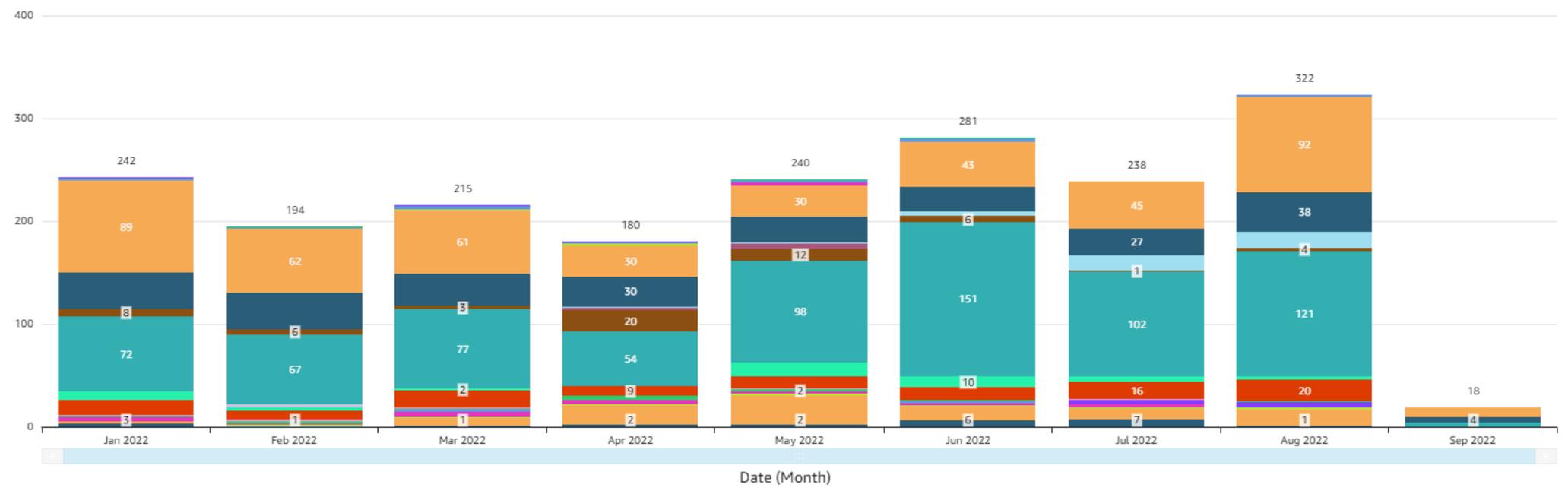


# Cordata Deflection

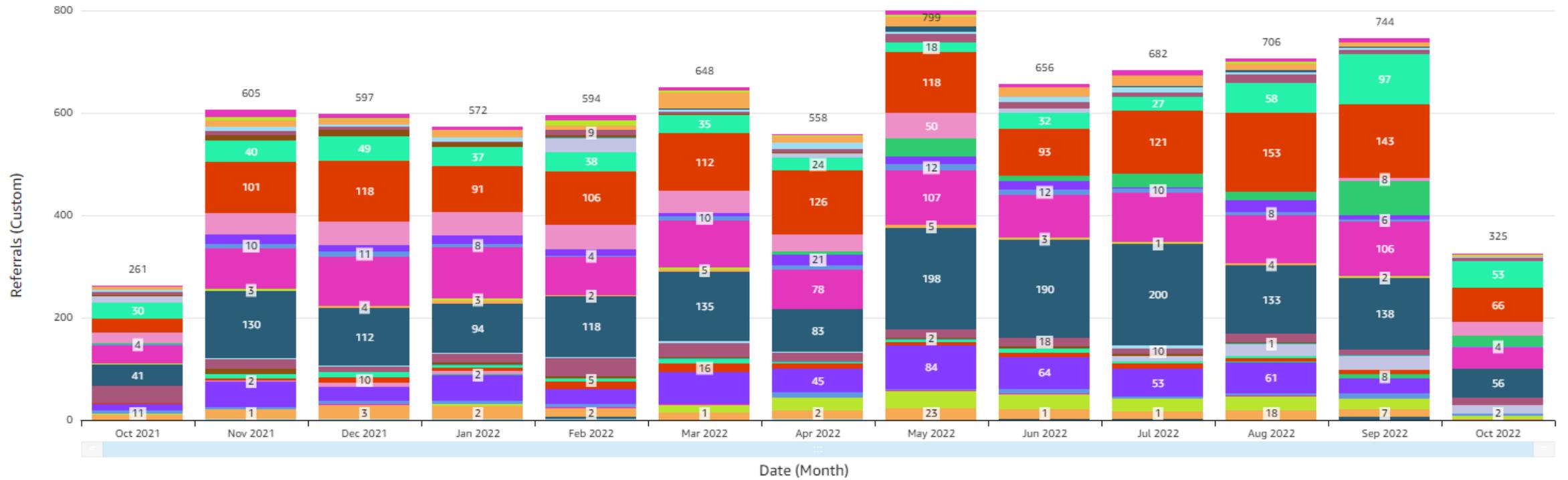
Stakeholder  
Dashboard

Team Name

### Referrals for Treatment Services over Time



### Individuals Referred to Teams



# County Example: Hamilton County, Ohio

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## PRACTICE REPORTS

### A Data-Driven Response to the Addiction Crisis in Hamilton County, Ohio

 Manchak, Sarah M. PhD;  Gosney, Meagan E. MA;  Haberman, Cory PhD;  Firesheets, Kelly C. PsyD

[Author Information](#)

Journal of Public Health Management and Practice: [November/December 2022](#) - Volume 28 - Issue Supplement 6 - p S320-S325  
doi: [10.1097/PHH.0000000000001566](https://doi.org/10.1097/PHH.0000000000001566) 

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 Metrics



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#### Abstract

##### Context:

For more than a decade, the state of Ohio has been an epicenter of the opioid crisis. Multiple interventions have been

Advertisement



# Hamilton County is Aligning . . .

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- LEAD
- Community Paramedicine
- Drug Courts
- Foster Care/Child Welfare
- Harm Reduction/Outreach
- Re-Entry Programs
- Hotspotting Initiatives
- Walk-In/Hotline



No-Wrong-Door Support

## Find out More

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