# Cyber Resilience Workshop

**February 21, 2016 – 8:00 AM to 12:00 PM**  
Cyber Resilience Workshop for State and Local Governments | Washington, DC

<table>
<thead>
<tr>
<th>Time</th>
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| 8:00-8:40  | **Module 1 - Introduction**                 | Introduce the Office of Cybersecurity and Communications  
Introduce participating organizations  
Describe workshop objectives, topics, and structure  
Describe cyber threats  
Define resilience and its benefits  
Introduce the exercise scenario |
| 8:40 - 9:20 | **Module 2 – Identifying Services and Managing Their Assets** | Discuss approach to:  
• identify services and describe why it matters  
• prioritize services and describe why it matters  
• align assets to services  
• identify asset inventory attributes for cyber resilience  
• cyber resilience management processes that rely on an asset inventory |
| **BREAK**  | **[15 Minutes] (9:20-9:35)**                |                                                                                                                                                                                                         |
| 9:35 - 10:10 | **Module 3 – Protection and Sustainment of Assets** | Discuss approach to:  
• cyber resilience and operational risk management  
• identify cyber resilience requirements for services  
• use cyber resilience requirements to develop control objectives for protection and sustainment  
• use control objectives to evaluate the performance of cyber resilience management program |
| 10:10 - 10:45 | **Module 4 – Managing Business Disruptions: Service Continuity & Incident Management** | Discuss approach to:  
• disruption management overview – Service Continuity and Incident Management  
• critical role of defining requirements  
• establish Service Continuity & Incident Management Processes  
• exercising to promote ongoing validation, improvement and quality |
| **BREAK**  | **[15 Minutes] (10:45-11:00)**                |                                                                                                                                                                                                         |
| 11:00 - 11:40 | **Module 5 - Managing for Cybersecurity Success** | Discuss approach to:  
• what a successful cybersecurity program looks like  
• how exercises and testing support quality, improvement, and “make it stick” objectives – leveraging what you have  
• how optimizing cybersecurity can be the hard part  
• efficiency and “making it stick” over the long haul |
| 11:40 – 12:00 | **Module 6 - Summary**                      | Recap the workshop topics  
Describe where/how to get additional help  
Complete workshop survey and comment form |

*Note: This is a notional agenda for planning purposes only—actual discussion during the day will dictate the pace of modules.*