SEVERE WEATHER ADAPTATION COASTAL RESILIENCY COUNTY CASE STUDIES • VOLUME 2



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OVERVIEW

Extreme weather events such as heat waves, floods, increased rainfall and superstorms are propelling communities to reevaluate and strengthen their current hazard mitigation plans. In 2011 alone, weather disaster damages cost the U.S. over \$35 billion.¹ When faced with the threat of weather impacts, the risk management choices are broadly the same: resistance, accommodation, avoidance, transfer and acceptance. The case studies in this publication explore three counties' approaches to reducing vulnerability and exposure using planning, technology and collaboration tools.

CASE STUDIES Monmouth County, New Jersey



CALVERT COUNTY, Maryland

"Overview". Climate Communication Science and Outreach. 2014. www.climatecommunication.org/new/articles/extreme-weather/overview/



November 2014

MONMOUTH COUNTY, NEW JERSEY

Community Rating System Assistance Program

The northernmost county along the Jersey shore, Monmouth County lies within the New York metropolitan area and is home to approximately 630,000 inhabitants, with the majority of the population living within five miles of the coast.² In 2011, Monmouth County was heavily impacted by Tropical Storm Irene and, according to a Rutgers University study, endured more community hardship than all other New Jersey counties when it was hit again by Hurricane Sandy in 2012.³ Municipal damage in Monmouth County after Sandy was measured at \$113 per capita of Federal Emergency Management Agency (FEMA) Public Assistance, which was nearly double that of the second highest FEMA Public Assistance recipient in New Jersey that year (Ocean County at \$68 per capita).⁴

2 "U.S. Census 2010". U.S. Census Bureau. 2010. www.census.gov/2010/census/

- 3 Monmouth County, N.J. scored 84 out of 100 on the community hardship index. "The Impact of Superstorm Sandy on New Jersey Towns and Households". Stephanie Hoopes Halpin PhD, Rutgers School of Public Affairs and Administration. 2013. <u>http://goo.gl/t45iKb</u>
- 4 Ibid.

INTRODUCTION TO COMMUNITY RATING SYSTEM

The Federal Emergency Management Agency (FEMA)'s National Flood Insurance Program (NFIP) runs a voluntary Community Rating System (CRS), which is designed to help communities discount local flood insurance premium rates by engaging in floodplain management techniques that exceed minimum NFIP requirements. The goals of the CRS are to reduce flood damage to insurable property, strengthen and support the insurance aspects of the NFIP and encourage a comprehensive approach to floodplain management. Categories of creditable activities include public information, mapping, regulations, flood damage reduction and flood preparedness. To learn more or to enroll your community in the CRS program, please take a look at the National Flood Insurance Program Community Rating System Brochure, located at http://bit.ly/1twcFLE.

Source: "National Flood Insurance Program Community Rating System". FEMA, NFIP. 2014. http://1.usa.gov/1tDUIIR

THE CHALLENGE

Given its history and future risk of severe weather, Monmouth County recognized the importance of engaging its municipalities in flood hazard mitigation options. While New Jersey's building requirements are stricter than NFIP minimum standards, which means every municipality is already eligible for advanced points in the CRS program (see box on previous page), municipalities were often unable to implement the CRS program on their own, given a lack of technical, financial and administrative capacity to navigate the CRS process. When the Biggert-Waters Act was signed into law in 2012 (which in some cases would have pushed flood insurance premiums up to \$30,000 for property owners), Monmouth County saw it as an imperative to move forward with the CRS Assistance Program.⁵ "[Lowering flood insurance premiums] was a need we could help accommodate," said Joe Barris, Assistant Director of Monmouth County Division of Planning.

THE PROJECT

Monmouth County created the CRS Assistance Program early in 2014 to serve as a CRS planning and support system for all its municipalities. The goals of this program are to increase the use of the NFIP CRS program among Monmouth County municipalities by providing information and technical assistance. Monmouth County set out to build knowledge of the program among municipal officials and professional staff, assist municipalities in implementing the program and develop a peer learning forum to promote information exchange among participating communities.

Initially, Monmouth County conducted outreach with mayors, clerks and department heads of all municipalities, explaining the CRS Assistance Program and why the municipalities' participation was important. The county created municipal program participation guidelines and convened internal meetings attended by county department heads to achieve program buy-in. Providing towns with mapping services was particularly important, as the county was able to create open space and base flood elevation Global Information Systems (GIS) map templates so that CRS maps required for one town could easily be replicated for other towns. As this project falls under the purview of Monmouth County Planning Division's organizational mission, there was no additional cost incurred to provide these services to municipalities.

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5 The Biggert-Waters Act of 2012 mandated that the NFIP charge actuarial rates, resulting in a large rate increase for consumers. Postal, Arthur D. "WYO Insurers: Carefully Consider NFIP Rate Changes to Avoid More Consumer Confusion". Nov 20, 2013. Property Casualty 360.com

Since Biggert-Waters was passed by Congress in 2012, the Grimm-Waters Act amended the Biggert-Waters Act to provide flood insurance premium caps of 18% on individual properties, or 5-15% based on flood zone. Other amendments also apply. "Summary of Provisions that will Most Affect Property Owners: Homeowner and Flood Insurance Affordability Act of 2013 AKA Grimm-Waters 2013." Hulst, Shannon. March 2014. <u>http://goo.gl/mfc0ZX</u>

THE OUTCOMES

Since March 2014, Monmouth County's CRS Assistance Program has resulted in a number of positive outcomes, including:

- Awareness of the CRS program has increased dramatically; only eight of Monmouth County's 53
 municipalities were participating in the CRS program before the CRS Assistance Program began, and
 now approximately half of the municipalities are either actively participating in CRS or have shown
 interest in becoming a CRS community.
- A regional approach and use of a single point of contact for CRS assessors at the Federal level has increased consistency.
- Mapping templates helped towns earn additional points during their initial evaluations. Information and resources on CRS can be easily retrieved through a new countywide CRS webpage.
- An online library was created to catalogue best practices and FEMA-required documents.
- A newly formed CRS user group holds quarterly meetings which encourage communal brainstorming and peer mentorship.
- County staff attend municipal meetings, promoting more efficient interaction between municipal and county representatives. Municipalities have a streamlined process to request assistance, and county staff can ask questions directly to municipal and state representatives in attendance.
- Due to increased awareness of hazard mitigation, support for similar projects will be easier in the future. The county views this as an investment in helping towns offset future costs by saving the policy holders money on flood insurance premiums.

The water line from flooding in Sea Bright, N.J. during Hurricane Sandy can still be seen on the front of the house pictured in the center of this photo. The house to the right has been elevated above this line to decrease flood risk in the future.



Photo Credit: Brittany Ashman, Monmouth County Division of Planning

THE LESSONS LEARNED

Barris outlined three keys to Monmouth's successful implementation of the program:

- First, the Monmouth County Division of Planning took steps to ensure that heads of other departments within Monmouth County were on board with offering the CRS Assistance Program, and that they had a solid understanding of what CRS is and how their department could help provide assistance. This was arranged by holding internal training sessions.
- 2. The county developed municipal participation program guidelines so that program expectations at both the county and local level are clear.
- 3. The county found that the user group provides a tremendous amount of peer-to-peer support, and several municipalities may not have adopted CRS without it.

Additionally, the county found that incorporating input from all involved members strengthened the program's chances of success. For instance, at the request of one town, the CRS Assistance Program established standardized formatting for legal agreements to simultaneously reduce filing fees and meet county clerk filing requirements. The county's pre-existing unified building code, which counted toward uniform minimum CRS credits, also helped the project succeed. Finally, the county found that increased public outreach was critical to achieving greater outcomes. For instance, FEMA requirements were posted in local libraries and a CRS presence was added to the Monmouth County website. The online CRS component was available for public review and was accessible to each town via a direct link, and both the CRS online presence and the library posting increased both public awareness and CRS credits.



Photo Credit: Brittany Ashman, Monmouth County Division of Planning

A new townhouse development in Belmar, N.J. is raised to reduce flood risk.

MONTEREY COUNTY, CALIFORNIA

Multijurisdictional Hazard Mitigation Plan Update

A large county on the central coast of California, Monterey County's population hovers near 415,000 citizens.⁶ Monterey County is home to the Salinas River Valley, also known as the "salad bowl of the nation," because it produces a majority of America's lettuce, artichokes, berries and other produce. The adjacent Monterey Bay National Marine Sanctuary, also known as the "Serengeti of the sea," boasts Southern sea otters, more than 12 species of whales and dolphins, several species of seals and sea lions, dozens of species of seabirds, over 300 species of fish and a vast array of marine invertebrates.⁷ These and many other natural and cultural attractions mean that coastal tourism and recreation accounts for approximately 85 percent of the county's ocean-based economic sectors.⁸

THE CHALLENGE

The county completed a hazard mitigation plan in 2007 including 11 of the 12 local municipalities. The plan addressed coastal erosion, dam failure, earthquakes, floods, landslides, hazardous material events, tsunamis, wild fires and windstorms. Since the plan was produced, Monterey County has experienced 41 natural hazard events that directly contributed to over \$32 million in damages according to the National Oceanic and Atmospheric Administration (NOAA)'s National Climatic Data Center.⁹ In addition, California experienced seven inches of sea level rise between 1900 and 2005 and expects a minimum 55 inches of sea level rise by 2100, which will further coastal erosion, exacerbate saltwater intrusion and increase vulnerability to flooding and infrastructure damage.¹⁰ These changes could increase local temperatures, alter precipitation, threaten biodiversity, increase public health threats and thereby threaten agricultural productivity and tourism.¹¹

- - 6 "U.S. Census 2010". U.S. Census Bureau. 2010. www.census.gov/2010/census/
 - 7 "Monterey Bay National Marine Sanctuary". The Encyclopedia of Earth. 2014. www.eoearth.org/view/article/154679/
 - 8 ENOW Explorer, 2011 Monterey County Calif. www.csc.noaa.gov/enow/explorer/
 - 9 "Monterey County Multijurisdictional Hazard Mitigation Plan 2013-2014 Update" Darrin Punchard. Nov 20, 2013. http://goo.gl/DiX2UE

10 Ibid.

11 Christensen, et al. "Chapter 14: Climate Phenomena and their relevance for Future Regional Climate Change," Intergovernmental Panel on Climate Change 2013. <u>http://goo.gl/s4w/Nt</u>

THE PROJECT

In an effort to consider recent and ongoing vulnerabilities, apply new available data and to remain eligible for FEMA assistance, in 2013 Monterey County and its 12 municipalities worked together with the help of AECOM to create an updated Multijurisdictional Hazard Mitigation Plan, completed in 2014.¹² Resources from the NOAA Coastal Services Center's Digital Coast platform helped shape the planning process and aided with the update to the county's risk assessment. The goals of this updated plan are to promote disaster resilience and climate adaptation strategies by retrofitting and reinforcing existing community assets, encouraging natural systems protection, increasing public education and awareness and increasing local governmental capacity for disaster resiliency by facilitating coordination among stakeholders.

Public outreach and stakeholder engagement were critical to the planning process. For instance, during the capability assessment (an exercise in ground-truthing goals with actual abilities), public meetings in multiple locations, participatory mapping exercises and an online survey were conducted. A detailed project website and project factsheet were also integral tools for outreach. The public meetings were so successful that additional meetings were scheduled in order to get more feedback and share the project with a larger audience.

THE OUTCOMES

The updated hazard mitigation plan includes an enhanced mitigation strategy section. Using Digital Coast throughout the entire planning process enhanced each participating jurisdictions' capabilities. Further, by examining funding, staff capacity, technical strengths and limitations, political will and what had been accomplished in the previous five years, communities were able to assess their capabilities realistically and include specific, achievable actions in their plans. These principles are expected to carry through the entire plan life cycle between local adoption of the plan this fall and the next five-year plan update.

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12 AECOM is an infrastructure and support services firm. <u>www.aecom.com</u>

INTRODUCTION TO DIGITAL COAST TOOLS

Digital Coast is an enabling platform developed by NOAA to help communities address coastal issues by offering data, tools, trainings and case studies. NACo serves as one of Digital Coast's founding partners. "While the data are not 'official,' per say, they are definitive, and all stakeholders were satisfied with the integrity of those credible geospatial data," says lead AECOM liaison to Monterey County, Mike Robinson. More than ten data sets were used from Digital Coast, including bathymetry, elevation, land cover and socioeconomic data sets. Several tools were also used, including visualization tools like CanVis and the Sea Level Rise and Coastal Flooding Impacts Viewer, as well as economic data tools like the ENOW Explorer (all available at <u>www.csc.noaa.gov/digitalcoast</u>). In addition to using these data and tools from Digital Coast to help create the updated Multijurisdictional Hazard Mitigation Plan, Monterey County hosted a popular half-day Digital Coast training for local officials who had learned about the resource during planning meetings.

While climate change was not added as a new stand-alone hazard, the county acknowledged its impacts on those hazards that were originally mentioned, especially drought and wildfire, both of which could have significant detrimental effects on Monterey County's agriculture and tourism industries. These impacts were incorporated into the updated plan, along with the newly identified threats of sea level rise and agricultural emergencies.

In order to keep the plan regularly updated, sustained processes for maintaining the plan itself were established. These included utilizing and sharing GIS and electronic documents to better manage information, tracking local flood-related projects, continuing FEMA NFIP CRS program involvement and improving consistency between other regulatory programs and planning tools.¹³

13 "Monterey County Multijurisdictional Hazard Mitigation Plan 2013-2014 Update" Punchard, Robinson, and Chang. Feb 6, 2014. http://goo.gl/bNCR22

Several sites within the Monterey County planning area were selected for photo visualizations using the Digital Coast CanVis program. This free software helps illustrate the potential impacts of future development and hazard occurrences on a specific area, such as the potential effects of sea level rise on a recognized local landmark.



Photo Credit: AECOM, NOAA Digital Coast CanVis Program

THE LESSONS LEARNED

Because Monterey County was refining a pre-existing plan, it was able to hone in on specific details at a more granular level. For example, the county utilized the lidar data sets available on Digital Coast, which are more resolute than the data sets the county had on hand. Therefore, risk levels were able to be assessed more accurately, even down to the individual property level (i.e., looking at risk at the parcel and building footprint level). Whether or not risk levels changed when compared with the previous plan, stakeholders appreciated the more precise assessment. Digital Coast was thus crucial for providing data and tools that influenced the precision of the plan in ways that would not have been possible had Monterey County had to collect and pay for all the data and development of the tools themselves.

Stakeholder involvement was another important component of the update process. Robinson said, "We had one big meeting, a mitigation strategy workshop, where we invited a large number of stakeholders to be involved, and it was so helpful that we did it again and expanded the number of invitees. This is how we were able to gather information we wouldn't have known about otherwise. They were opportunities for collective knowledge sharing-it gets everyone on the same page."¹⁴

14 Personal Communication, Aug 5, 2014.

Members of the Monterey County Hazard Mitigation Planning Team, along with representatives from NOAA, FEMA and other stakeholder groups, discuss mitigation strategies following a presentation on hazard risks and local capabilities to address those risks.



Photo Credit: AECOM

CALVERT COUNTY, MARYLAND

Community Flood Mitigation Efforts

Calvert County lies on the western shore of the Chesapeake Bay with a population of approximately 89,000.¹⁵ Like many counties in the Chesapeake Bay area, Calvert County deals with regular flooding. In addition to low-lying coastland and daily tides, the land is subsiding (sinking), while over the past 20 years, sea levels have risen three to four times faster in various Chesapeake Bay and Mid-Atlantic locations than the average global sea rise rate.¹⁶ Storm surge from Hurricane Isabel in 2003 measured more than seven feet in some areas, significantly flooding many communities.

THE CHALLENGE

Calvert County coastal residents live with the daily threat of tidal fluctuation and flooding. For instance, of 175 total residential structures in Cove Point, 166 structures are flood-prone. The communities here routinely help each other during bad floods and remind one another to park upland during normal high tides. Some citizens' houses are less than a few feet away from current base high tide levels, so when heavy rains or storm surge accompanies the tide, flooding is expected. Though the local population is accustomed to flooding, they recognize that floods have become worse and more frequent. While they don't feel inclined to move away from the shore, they do recognize the benefit of elevating houses to better accommodate the shift in tide levels.

THE PROJECT

Calvert County has a flood mitigation plan in effect for the entire county, but two communities, Cove Point and Broomes Island, flood more regularly than other areas. Calvert County began a pilot project in 2014 to focus on floodplain management in these communities. An important part of this effort includes elevating several of the most vulnerable structures in Cove Point. Because flooding is an accepted part of the local culture, the county's main goal is to communicate with local residents and planners about increasing hazard impacts and the availability of varied flood mitigation resources. This has been achieved through initiatives like trainings to help visualize the impacts of sea level rise and sharing Army Corps of Engineers' graphics depicting 100 and 500 year flood events and hurricane impacts. "A large part of our success," says Tay Harris, Environmental Planner of the Calvert County Department of Community Planning and Building, "has been working closely with the Maryland Department of Natural Resources and FEMA to build networking opportunities. The hands-on approach they've shared with us, and our collective synergy, has been key."

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^{15 &}quot;U.S. Census 2010". U.S. Census Bureau. 2010. <u>www.census.gov/2010/census/</u>

^{16 &}quot;Updating Maryland's Sea-level Rise Projections". Scientific and Technical Working Group Maryland Climate Change Commission. June 26, 2013. http://goo.gl/uBYxqt

In addition to the pilot projects in Broomes Island and Cove Point, Calvert County has been building an online, interactive shoreline development tool aimed at property owners. A user enters an address and answers several questions which prompts the website to produce a GIS map of all local, state and federal permits that the user's proposed land development or building project will trigger. While this resource is not specific for flood elevation projects, the website includes habitat jurisdictions, cultural preservation limitations, sea level rise information and CRS and flood insurance information.

THE OUTCOMES

Seven of the most vulnerable houses in Cove Point, Broomes Island and nearby North Beach are being elevated through Calvert County's efforts.¹⁷ One uninhabited structure in Broomes Island has been acquired for demolition with help from FEMA Predisaster Mitigation Grant funds; flanking wetlands will be allowed to migrate into the property. In addition, water and sewer connection is being investigated for Cove Point, which experiences salt water intrusion and failing septic systems. Furthermore, the communities are learning more about the changing nature of flood insurance due to the Biggert-Waters Flood Act and the benefits of FEMA's NFIP CSR program, and the impacts of current and future sea level rise. "Residents in both floodplain communities know that we're here to help them deal with flooding," said Harris.¹⁸

THE LESSONS LEARNED

In small communities like Calvert County, the county may be most supportive by listening to community needs, offering support and being an active partner in pooling resources with state and federal agencies to address problems. In this case, says Harris, "the Maryland Department of Natural Resources deserves a lot of credit for the success of our communities' flood mitigation efforts. Their office has been instrumental in reaching out to us to see what our needs were and how they could best help."¹⁹ By leveraging this resource and paying close attention to the needs of the communities, Calvert County has been able to work on several separate but related flood mitigation strategies.

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- 17 "Calvert County developing flood plans for Cove Point, Broomes Island". Fleischman, Sarah. Southern Maryland Newspapers Online. May 28, 2014. http://goo.gl/PJuuij
- 18 Personal Communication. Aug 7, 2014.
- 19 Ibid.





Photo Credit: Chesapeake Bay Maritime Museum

On the left, the Calvert County community of Broomes Island is seen, outlined in yellow. In the center, Broomes Island wetlands and the causeway to the community's point and the mainland are outlined in yellow. On the right, floodplain inundation of a 100-year flood is shown in pink, with the limit of moderate wave action (LiMWA) indicated by the black line with triangles. Note that the causeway is entirely flooded and isolates a portion of the community.



Photo Credit: Calvert County Department of Community Planning and Building

CONCLUSION

Every county has a different catalyst for addressing severe weather changes. For some, the impetus may be an acute scenario such as a disaster requiring an urgent response, such as Hurricane Sandy in Monmouth County. For others, motivation to address such issues might be due to chronic threats, like Calvert County's daily flooding events that make flood-prevention infrastructure and plans even more important when faced with additional severe weather or sea level rise. Whether shocks or ongoing stressors are the motivating factor for addressing these issues, a county's resilience increases with each new iteration of hazard mitigation planning efforts, as Monterey County showed.

Each case study highlighted in this publication demonstrates the importance of involving and interacting with the community in order to be successful with the project. In addition, there are often many resources that may be leveraged to improve the quality and effectiveness of the projects. Some examples from these three case studies include federal grants, Digital Coast or other technological tools or data and helpful state agency personnel. By taking advantage of such opportunities and applying them to adaptation and mitigation planning, these three counties have been able to provide economically significant savings to their respective communities. In addition to being economically important, these projects may produce invaluable cultural and environmental savings as well as survival benefits.

RESOURCES

The following resources include the plans highlighted in these case studies as well as additional publications and websites that can support counties seeking to improve coastal resilience:

California Adaptation Planning Guide: Planning for Adaptive Communities | http://bit.ly/13MAUek CoastSmart Resource Center | http://bit.ly/122gTu5 Cove Point Community Flood Mitigation Plan (Draft) | http://bit.ly/10zy0aV Digital Coast | www.csc.noaa.gov/digitalcoast/ FEMA's Flood Map Service Center | https://msc.fema.gov/portal FEMA Planning Guidance | http://1.usa.gov/1GtmRZV FloodSmart (Official Site of NFIP) | www.floodsmart.gov/floodsmart/ Managing the Risks of Extreme Events and Disasters to Advance Climate Change Adaptation: Summary for Policymakers | http://bit.ly/1zy6EAK Maryland's CoastSmart Communities Scorecard | http://bit.ly/1ix/12y6JEL Monmouth County Division of Planning Resources Page | http://bit.ly/1zy6JEL Monterey County Hazard Mitigation Plan Update | http://bit.ly/1xcrUtx National Flood Insurance Program Community Rating System Brochure | http://bit.ly/1AqwAz/

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