NACo 2023

TECHNOLOGY PRIORITIES

Developed by the NACo Tech Xchange County Membership

NATIONAL ASSOCIATION of COUNTIES NACo®

TECHNOLOGY PRIORITIES

Programmatic Priorities

AUTONOMOUS INNOVATION

IT STRATEGY AND ROADMAP

BROADBAND

IT MODERNIZATION DIGITAL TRANSFORMATION

DATA GOVERNANCE

IT WORKFORCE RECRUITMENT, RETENTION

CYBER SECURITY SERVICES

COLLABORATION AND PARTNERSHIPS

RURAL AND SMALLER COUNTY TECHNOLOGY

CLOUD ADOPTION

The above represents the Programmatic Technology Priorities for 2023. Those in green are new for 2023. The Tech Xchange Priority is still vital to the growth of county technology programming but has been moved to what we are referring to as an Operational Priority. While there are ten priorities, the accomplishments within these priorities will depend on available resources, time and budget.

On the next page are key concepts under each of the priorities:

TECHNOLOGY PRIORITIES

Programmatic Priorities

CYBER SECURITY SERVICES:
Aggregate agreements, partnerships, policies, training, security plans, best practices, backup/recovery, cyber simulations, cyber insurance, grant assistance, elections security, third party providers, and identity management

IT TALENT RECRUITMENT AND RETENTION:
Benefit retention tools, IT compensation strategies, updating job descriptions, leadership, culture, and engagement

DATA GOVERNANCE:
Education, Legislative input for privacy and records digitization, resources such as data asset inventory templates, and a data toolkit

BROADBAND:
Education, wide access, affordability, accuracy, adoption, and GIS

CLOUD ADOPTION:
Best practices and guidelines, contract language, modernizing procurement, customer centric approaches

RURAL AND SMALLER COUNTY TECHNOLOGY:
Support, resources, security solutions (including the development of an IT handbook (security, assessments etc.) and pilots

AUTONOMOUS INNOVATION:
Education, use cases including, GIS, crossing county boundaries

IT MODERNIZATION AND DIGITAL TRANSFORMATION:
Upgrading phone systems, eliminating legacy systems, mobilizing workforce, modernizing systems in business areas (like human services) and utilizing AI (artificial intelligence)

IT STRATEGY AND ROADMAP:
Tools to assist Counties in developing and maturing their IT Strategy, along with a Roadmap on end of life support for equipment and products as well as grant opportunities versus future budget stabilization

COLLABORATION:
Partnerships with other local governments, whole of state, and shared services

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Tech Xchange Operational Priorities

MEMBERSHIP:
At the end of 2022, the current individual membership stood at 940 individuals from 604 counties. Goals include moderate growth and increasing individual engagement

PORTAL RESOURCES:
Continue to grow the template library, which now stands at over 200 artifacts. The library contains technology policies, job descriptions, RFPs, and Toolkits

SURVEYS:
Technology surveys have covered topics such as cyber insurance, cyber security, records management, DotGov and cloud. Surveys will focus on programmatic priorities for 2023 and aggregate results will be shared with the Tech Xchange and NACo membership

ENGAGEMENT:
Continue to grow the educational offerings and content through venues including CIO Forums, Webinars, and TechKnow virtual sessions

PARTNER ENGAGEMENT:
Enhance corporate partnership opportunities through the CIO Forum, NACo Committees, Focus Groups, webinars, monthly newsletters, research, and pilots

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