April Online Digital Learning Office Hours

Wednesday, April 2, 2025

Where is Calcasieu Parish

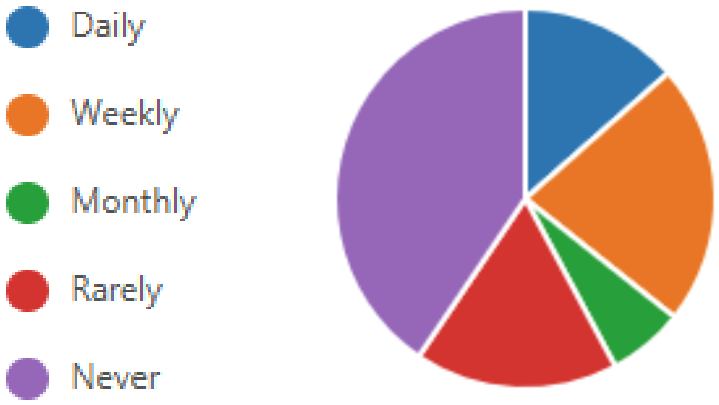
- Calcasieu = “crying eagle”
- Pop. 207,740
- Total Square Miles: 1,095
- Founded: 1840
- Seat: Lake Charles
- 34 Miles from Gulf
- 730 Local Government employees
- Form of Gov: Police Jury

Generative AI Name	Traffic in Bytes	Upload in Bytes	Transactions	Risk Score (lower is worse)	Users	Devices	Last Seen	First Seen
Grammarly	16788668911	650176307	111690	9	31	38	2025-02-11	2024-09-03
Microsoft Copilot	870517192	19073770	3804	10	332	354	2025-02-11	2024-09-04
Quizlet	799347987	510285977	991	7	20	20	2025-02-11	2024-09-03
ChatGPT	459551826	273850749	2944	8	47	49	2025-02-11	2024-09-03
Wordtune	172675090	99426498	1651	7	1	1	2025-01-17	2024-09-18
Read	127526593	645665	36	7	5	5	2025-02-05	2024-11-14
HubSpot	117750957	34114137	1519	9	181	186	2025-02-11	2024-09-03
Builder.io	71205882	707169	70	7	16	16	2025-02-10	2024-09-03
Coveo	49458647	6118675	313	9	62	64	2025-02-11	2024-09-03
Adobe Express	35926266	405309	68	10	13	13	2025-02-11	2024-09-04
Microsoft Copilot for Security	18956604	1584728	46	10	7	7	2025-02-11	2024-09-16
Otter.ai	17393105	1291415	29	7	2	2	2025-01-16	2024-09-26
ImagineArt	16182375	363994	4	5	1	1	2024-12-12	2024-12-12
Notta	15537248	0	1	8	1	1	2025-01-09	2025-01-09
Poe	14882861	414531	66	6	1	1	2025-02-11	2024-09-03
Wix	11824176	0	24	9	17	17	2025-02-11	2024-09-12
Quiq	11689482	648693	43	6	21	21	2025-02-10	2024-11-26
Adobe Firefly	10778939	144371	2	10	1	1	2024-11-27	2024-10-07
ReadSpeaker	9587925	76459	23	7	13	13	2025-02-11	2022-12-08
guidde	8522056	0	3	8	1	1	2025-02-11	2025-02-11
Freepik	6164864	0	50	6	26	26	2025-02-06	2024-09-04
Quillbot	5603697	634396	10	5	2	2	2025-02-05	2024-10-15
Brainly	5315803	0	3	6	2	2	2025-02-10	2025-02-07
OpenAI API	2179721	262543	5	8	1	1	2024-12-16	2024-12-16
Frase	1531895	282078	10	5	1	1	2025-01-29	2024-09-03
BeyondWords	1162061	0	5	6	3	3	2025-02-05	2024-09-18
Landbot	1142470	0	2	8	1	1	2024-12-03	2024-11-26
Yellow AI	1104904	147927	18	8	6	6	2025-02-10	2024-09-12
DeepAI	1018548	0	8	3	2	2	2024-12-16	2024-10-25
Fotor	905230	98092	4	5	1	1	2024-11-20	2024-09-05
FlexClip	793175	0	1	5	1	1	2024-11-27	2024-11-27
OpenArt	608361	0	2	3	2	2	2025-01-02	2024-09-25
Anyword	462336	0	11	8	10	10	2025-02-04	2024-09-23
Adobe Sensei	441861	441861	4	10	1	1	2024-12-24	2024-09-24
Craiyon	432253	0	3	3	2	2	2024-12-13	2024-09-12
IVY	427768	0	2	7	2	2	2025-01-24	2024-12-30
GliaCloud	385829	0	1	5	1	1	2024-12-23	2024-10-14
Microsoft Designer	303192	0	5	10	1	1	2025-01-24	2024-09-04
Baidu	232794	0	7	5	3	3	2025-02-10	2024-09-30
Stable Diffusion	196094	0	1	3	1	1	2024-12-04	2024-12-04
Scite	148438	0	2	5	2	2	2025-02-06	2024-12-03
Amazon Lex	130509	0	3	10	2	2	2024-12-10	2024-11-19
Labs.Google	101111	0	1	10	1	1	2024-12-12	2024-12-12
ElevenLabs	72081	0	1	7	1	1	2025-01-17	2025-01-17
WhosOn	54185	0	1	6	1	1	2024-12-19	2024-09-17

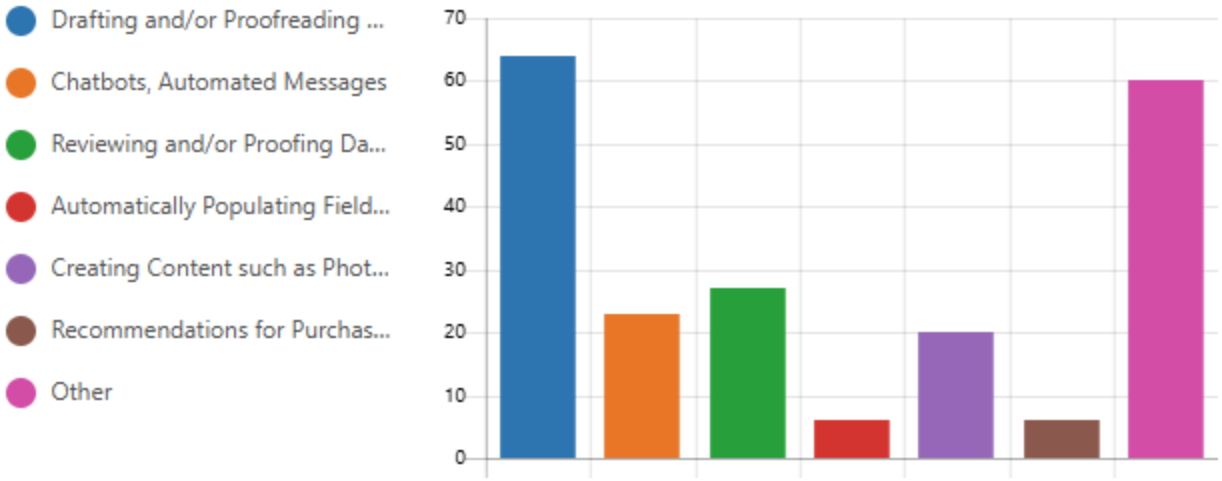
Calcasieu AI Survey of Employees

185 responses across 19 departments responding

On average, how frequently do you use AI tools or technologies in your daily work tasks and projects?



How are you currently using AI technologies in your department's daily tasks and projects? (Multiple Choice)



Calcasieu AI Survey of Employees

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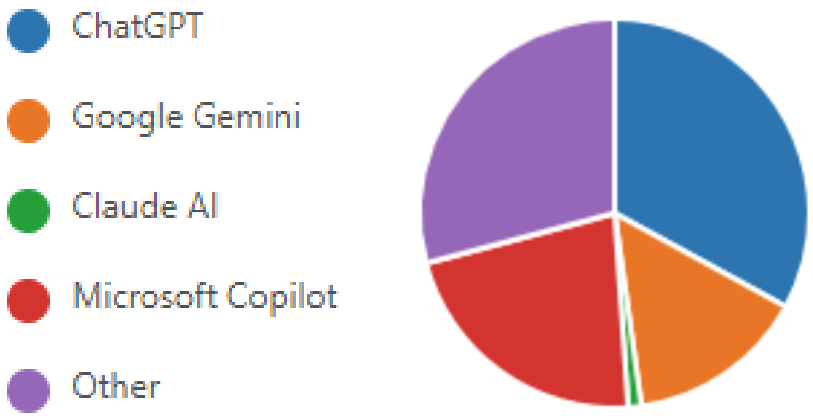
What specific AI tools or platforms do you use? (Multiple Choice)



On a scale of 1-10 (with 1 being no "no impact" and 10 being "tremendously impactful"), how much has AI made your job easier or more efficient?

4.14
Average Number

Are there any areas where you believe AI could further enhance the Parish's performance, but haven't been explored yet?

"*Do not know enough about AI to answer this question*"

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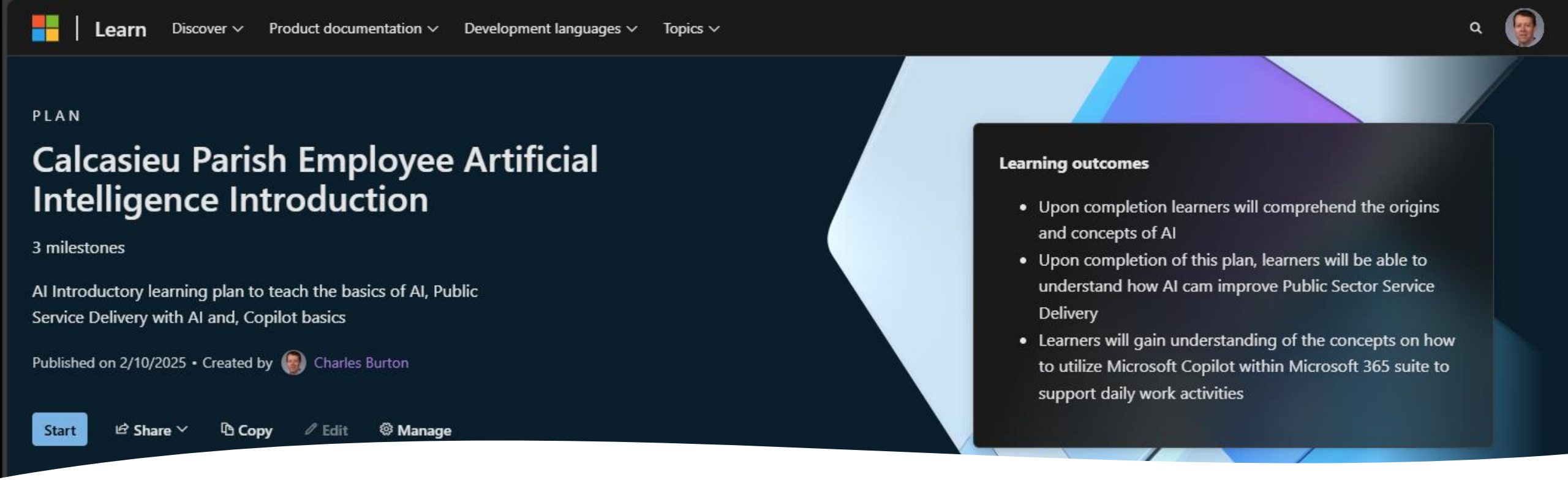
Milestones to our AI Learning Planning Process

INTERNAL STEERING COMMITTEE GUIDANCE

EXTERNAL STRATEGY CONSULTATION

PDA AI LEADERSHIP ACADEMY COURSE



- User accounts integrated
- Broad course selections
- Created specific outcome statements
- Custom course(3 milestones) titles & descriptions
- Familiar Intranet like content experience

MILESTONE 1

Milestone completed ✓

Introduction to AI Concepts

Discover the world of artificial intelligence by exploring its foundational concepts and history. Learn how AI technology powers everyday items and transforms your daily life.

Days to milestone: 1

MODULE

A guide to artificial intelligence

33 min

MILESTONE 2

Milestone completed ✓

AI in Public Sector

Discover how AI can enhance productivity and accelerate discovery in public sector organizations and learn about the importance of responsible AI practices.

Days to milestone: 1

MODULE

Enhance public sector services with generative AI

1 hr

Completed ✓

MILESTONE 3

Milestone completed ✓

Basics of Copilot

Introduction to Microsoft 365 Copilot tool which is integrated with Microsoft Windows, Edge and Office products and services

Days to milestone: 1

LEARNING PATH

Get started with Microsoft 365 Copilot

3 modules • 1 hr 30 min

Completed ✓

Employees choose their path

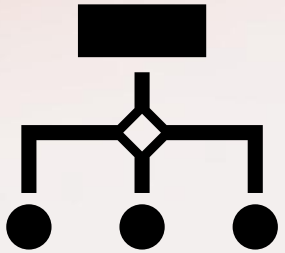
- Coupled Guidelines acceptance with Learning Module completion
- Grant access to AI tools with completion of course work
- Invitation only phase
- Targeted release has yielded feedback to improve the process
- Plans to expand AI Learning Plan invitation to all employees soon

NATIONAL ASSOCIATION of COUNTIES NACo | COUNTY TECH XCHANGE

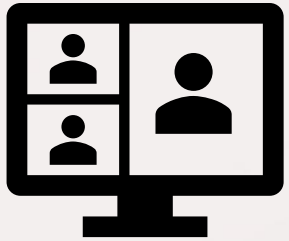
Where is San Diego County

- San Diego = “Saint Didacus of Alcala”
- Pop. 3,298,000
- Total Square Miles: 4,526
- Founded: 1850
- Seat: San Diego
- 17 miles from the Mexico Border
- 22,650 approx. Local Government employees
- Form of Gov: Supervisors

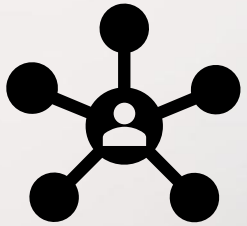
Comprehensive Adoption Framework



Structured Pilot Program:
Careful participant selection across departments



Collaboration Hub:
Microsoft Teams and SharePoint "Copilot Success Center" serving as central knowledge repository



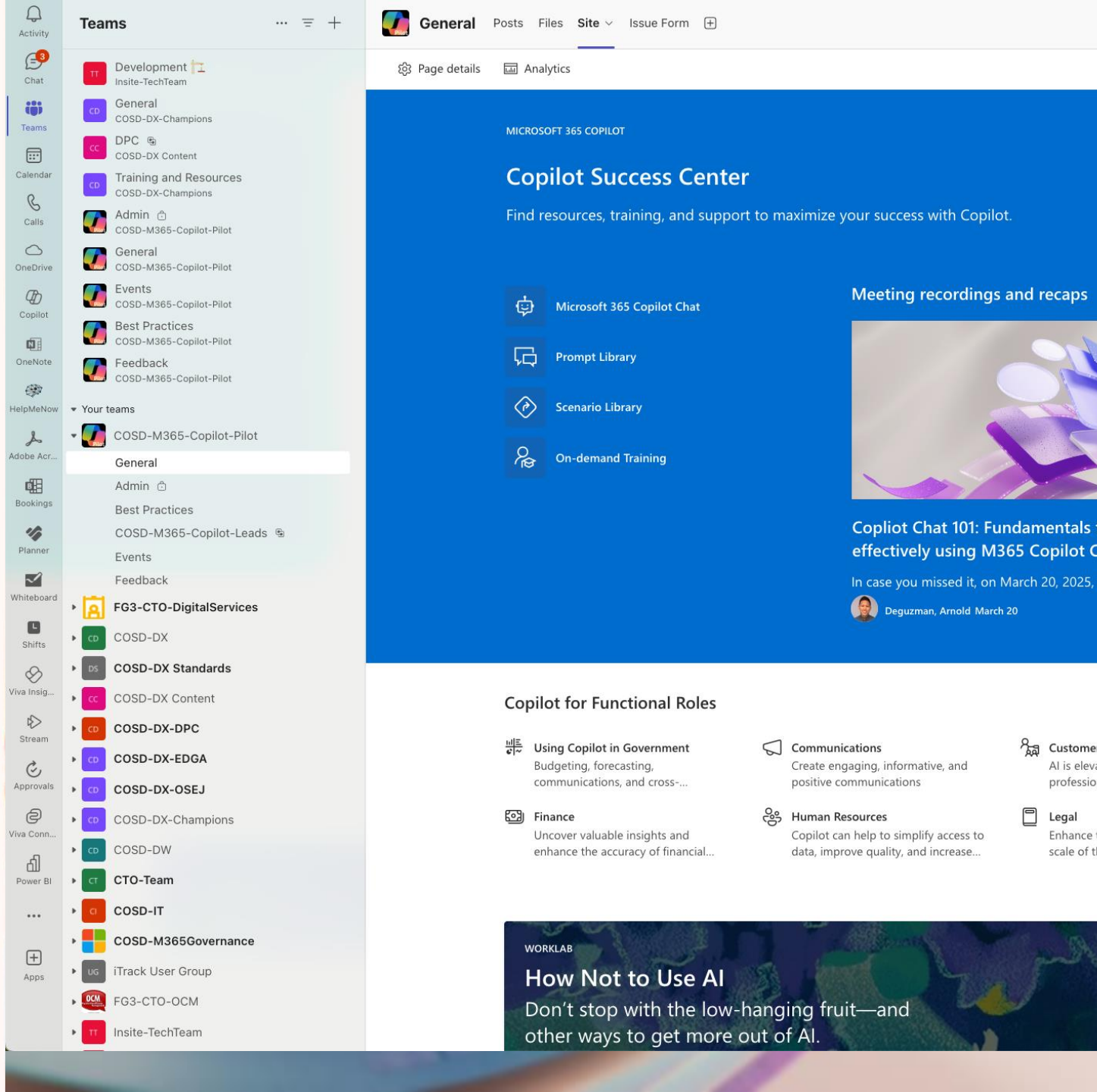
Multi-Channel Communication Strategy:
Targeted email campaign, SharePoint news, Teams Posts, and recorded training recaps

Data Driven Feedback:
Continuous improvement through user insights

Engagement and Support Infrastructure

Creating a Community of Practice

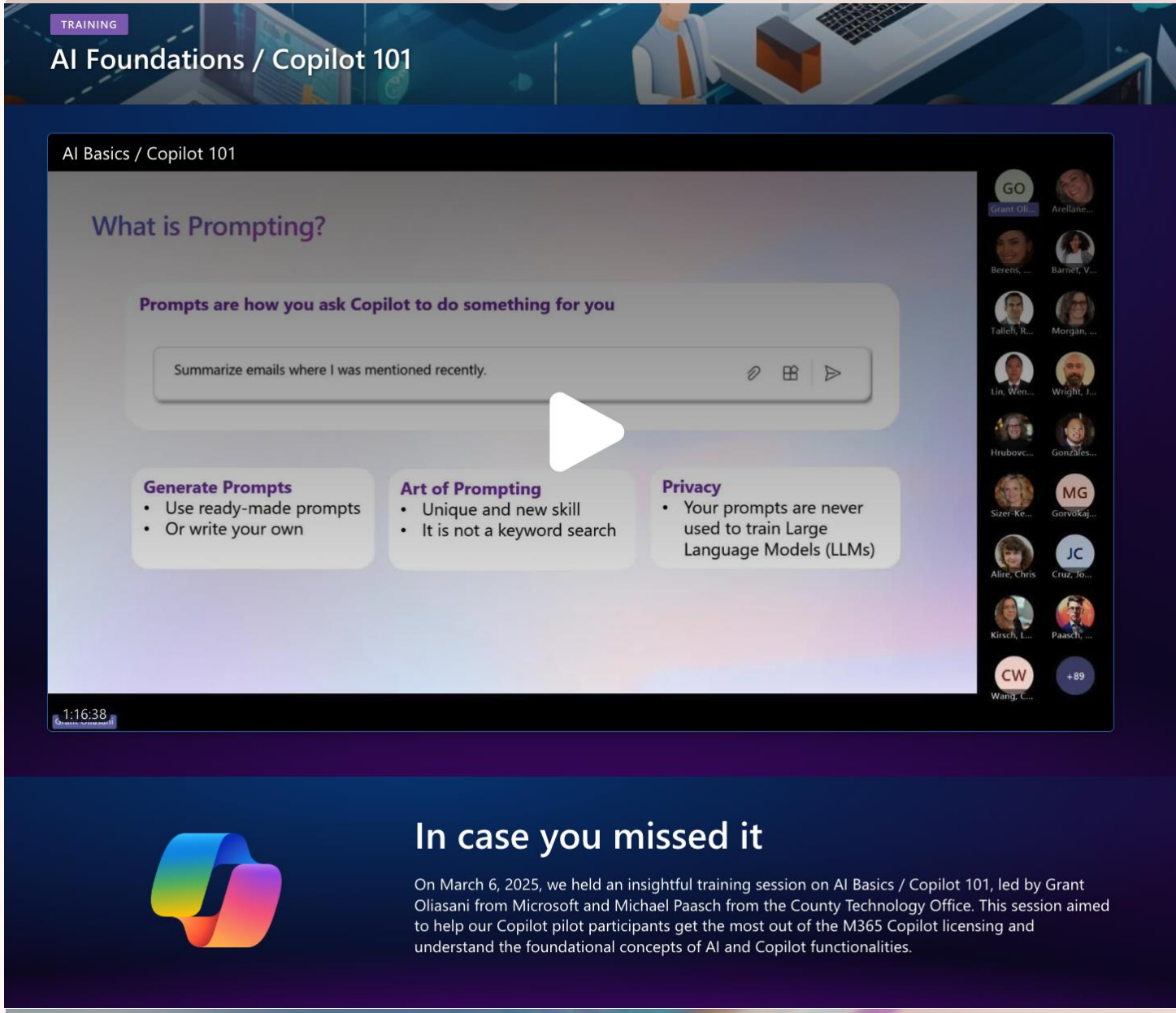
- Dedicated Teams environment with specialized channels
- Peer learning network enabling knowledge sharing
- Comprehensive resource library
- Self-sustaining support ecosystem across departments



Expert-Led Training Pathway

Progressive Learning Journey

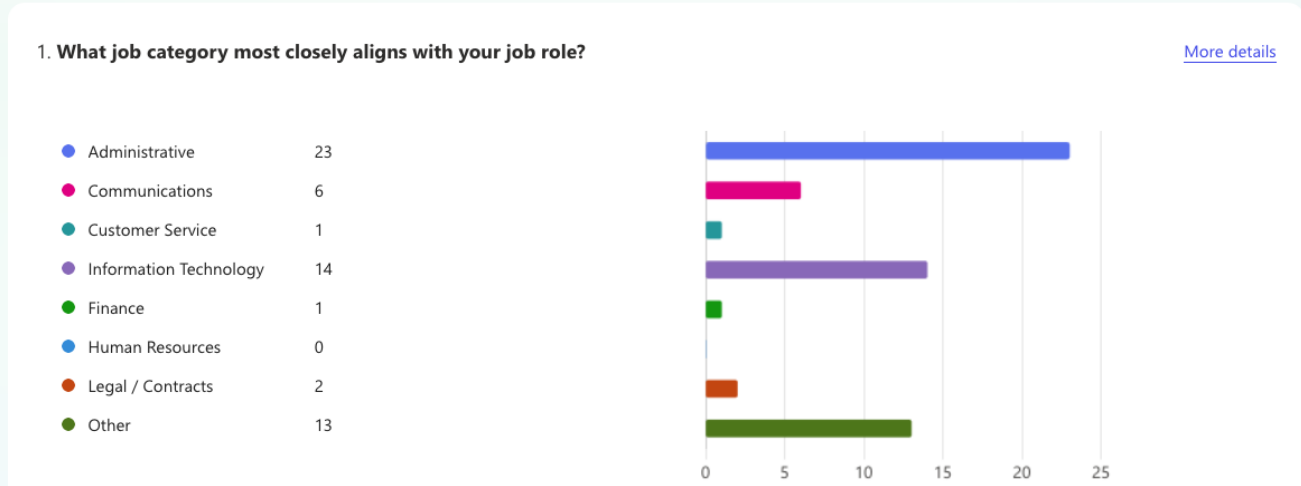
- AI Foundations → Prompting Skills → Application-Specific
- Microsoft CSM-led weekly training sessions
- Recorded sessions and on-demand resources
- Personalized learning paths based on roles

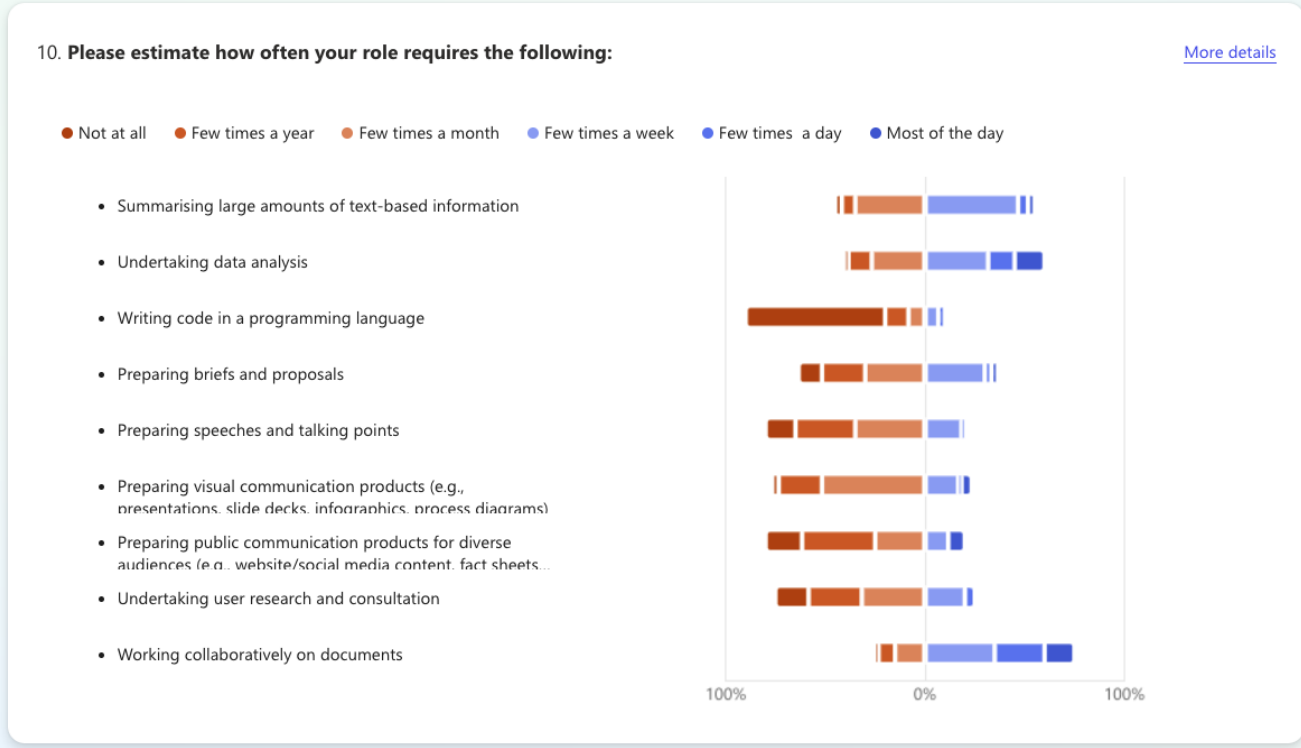


Data Driven Feedback Ecosystem

Multi-Faceted Improvement System

- Three-phase surveys: pre-use, mid-trial, post-implementation
- Real-time feedback channels in Teams
- Structured issue tracking and resolution
- Balanced quantitative metrics and qualitative insights





Thank you for attending!