





## Understanding Your Competitive Advantage and Creating Winning Value Propositions

NACO May 16



#### Guillermo Mazier, MBA

Global Communications Expert Helping Cities and Companies Innovate and Improve | Keyn...



### **Let's Connect**

We'd love to talk about all things Investment Attraction.



Phone Number

Guillermo: (913) 742-1720



**Email** 

guillermo.mazier@ft.com



Website fdiintelligence.com



## **EDO's Trust Our Tools + Strategies**

We've had over 10,000+ organizations ranging from the World Bank and Select USA to Amazon, and McKinsey subscribe to our products. In the last 12 months, our clients have created or downloaded over 70,000 reports from our products.

#### We Help EDO's Do More with Our Powerful Portfolio of Brands + Services.

We empower EDOs to think globally, enhancing research and analysis through our best-in-class data-driven products and elevating global promotion and attraction strategies to help locations realize the benefits of international economic development.

90+

Countries we've worked in

550K+

Active Users Per Year on Our Systems

70K+

Reports downloaded from our systems per year 200+

Consulting Projects
Delivered



**OUR CUSTOMERS** 



### Trusted by thousands of world-class organizations



















































#### **OUR CUSTOMERS**

### Trusted by thousands of world-class organizations

Public Sector / Private Sector























**Entergy** 



























# Select the right strategies for your community's success

We've brought together the industry's leading brands in a newly expanded suite of data-driven products and services, spanning every stage of the economic development lifecycle. Power up your strategy and execution across the board with our dynamic, real-world solutions.



Whether you want to acknowledge it or not, as community leaders, you are in the business of facts and perceptions.

Competitive advantages help your prospects compare facts. Positioning uses facts to help shape and influence prospect perceptions.

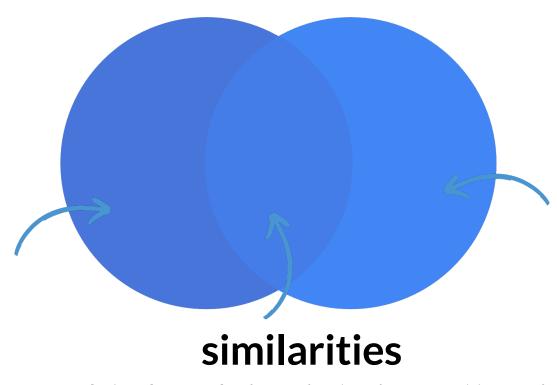
### Competitive Advantages vs. Positioning

### **Competitive Advantages**

The substantive reasons why investors should choose your location.

#### differences

Advantages are intended to be sustainable and difficult to imitate, providing long-term benefits.



Foundational strengths that underpin value propositions and help attract opportunities through effective marketing, communication, and business development.

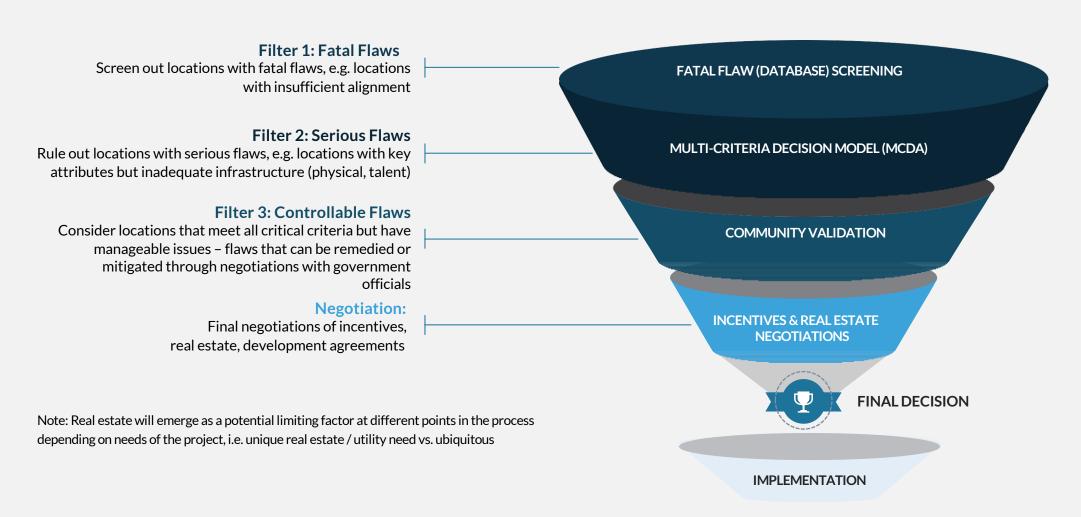
### **Positioning**

The effective identification and communication of advantages to potential investors which align to their needs.

#### differences

Positioning can be more fluid, allowing adjustments based on market dynamics and customer preferences. For many county organizations, your true competitors are those who don't know about you.

### The Process of Elimination Means Your Location is Being Screened Out Before it Gets Screened



## The journey to competitiveness starts with location intelligence.

## The Role of Location Intelligence in Economic Development

Location intelligence is the power to apply skills (experience) and knowledge (data) to make better, more informed organizational decisions













### Make Better Decisions

That solve problems, fill gaps, generate opportunities and mitigate risk

### Tell Better Stories

That align stakeholders, shape perceptions, and generate awareness

#### Influence Investment

That is driven by competence, credibility, and engagement

## Unlock More Economic Activity

That drives strategic economic growth + prosperity.

The fundamental role of location intelligence in attracting corporate investment is deciding what story you will tell and how you will tell it.



## Steps to Building Your Competitive Advantages

How can county leaders prepare their local economies to benefit from positioning? What tools are available to help?

### Define Your Organization's Role in Attracting Investment

#### WHAT YOU CAN DO

- 1. Establish clear goals for investment attraction (domestic + international) and how it fits into the broader economic strategy for your location.
- 2. Evaluate and secure the necessary resources, including budget, personnel, and technology, to effectively attract FDI.
- 3. Identify key local stakeholders (government, businesses, community leaders) to support FDI efforts.

#### **Best Practices**

### Identify and Understand Your Target Audience and the Factors They Consider When Making Investment Decisons

#### WHAT YOU CAN DO

- 1. Track corporate investment projects and trends in your location.
- 2. Identify the countries and sectors that are investing the most.
- 3. Research the reasons why these markets and sectors are investing in your region

Understanding corporate expansion factors is the starting point to help prospective customers identify priority locations and sites for their investment

## What Companies and Their Location Advisors Are Really "Buying" and Evaluating When Considering an Investment in Your Location

**BETTER BUSINESS OUTCOMES** 

**Reduce Costs** 

Access Talent/Markets

Reduce Future Risks

**Location Quality** 

Real Estate

Labor

Energy/Infrastructure

**Business Climate** 

**Livability Variables** 

**Location Cost** 

Real Estate

Labor

Energy/Infrastructure

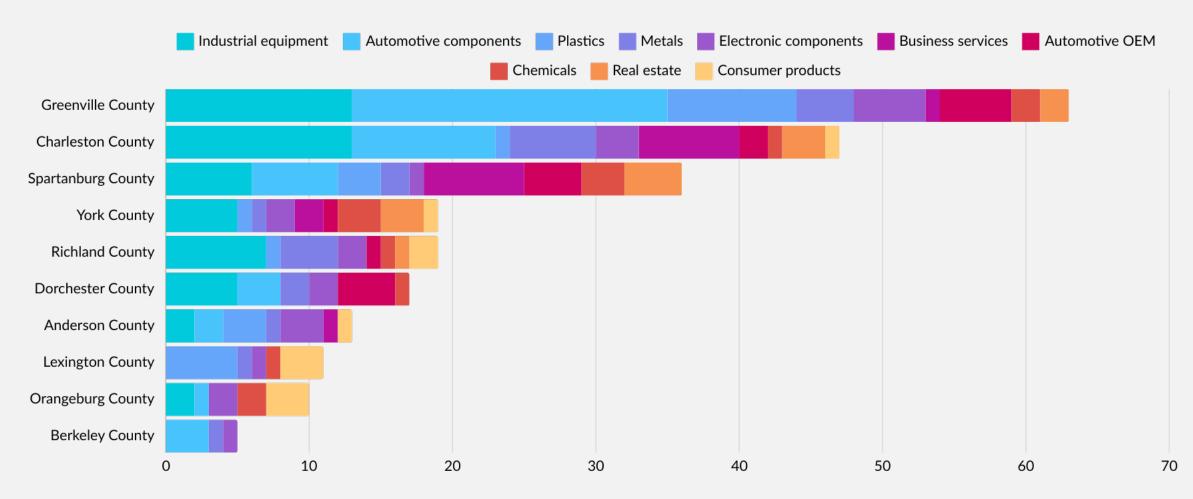
Taxes/Incentives

### **Evaluate Your Competitive Standing and Benchmark Accordingly**

#### WHAT YOU CAN DO

- 1. List nearby or similar locations competing for the same FDI.
- 2. Study how these competitors market themselves to investors.
- 3. Analyze your location's strengths and weaknesses compared to competitors.
- 4. Use public and private data and metrics to compare your location's cost and and quality factors against peers.

### Which Industry Sectors Have Invested in South Carolina Counties Over the Last 10 Years?





# Why Have Companies Invested in South Carolina Counties Directly from Abroad?

Motive	% of Companies
Skilled workforce availability	44.6
Regulatory environment	36.8
Proximity to markets or customers	29.4
Government support	23.8
Domestic market growth	19.6
Transport infrastructure	15.1
Quality of life	6.4
Industry cluster	4.1
Sites & property	3.7
Suppliers & JV partners	3.0

**Source:** fDi Intelligence, based on project motives cited in fDi Markets; percentages are only based on the sample of projects (minimum 20) where motives or determinants have been cited.

### Do You Understand How Your Location Profiles Against Corporate Expansion Factors?

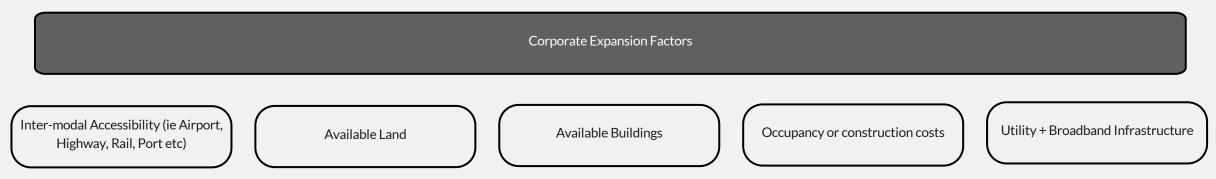
How is your community different from those of your competitors? Location quality actors and cost factors helps prospective customers identify priority locations and sites for next level analysis

LOCATION QUALITY FACTORS	COST FACTORS
Inter-modal Accessibility (ie Airport, Highway, Rail, Port etc)  Utility + Broadband Infrastructure  Ancillary Business Services	Labor Costs/Wage Inflation State + Local Incentives
Available Land + Buildings Labor Shed Quality/Productivity Expedited or Fast Track Permitting	Real Estate/Occupancy Costs  Long Term Financing Costs
Proximity to Major Markets  Quality of Life  Business + Regulatory Climate (ie Union Profile, Industry regulations)	Energy Costs  In-bound/ Out-bound Shipping Costs
Workforce Training Programs  Proximity to University/Technical Training  Housing Availability	Corporate Tax Rates Cost of Living

### Do You Understand How Your Location Profiles Against Corporate Expansion Factors?

Real estate will emerge as a critical factor for greenfield investment projects at different points in the process depending on needs of the project.

For industrial projects, land is a much larger factor in the overall decision process. In terms of manufacturing or distribution to major markets, land/sites and their readiness for development are a critical factor when examining a given market.



### Real Estate and Infrastructure Make Up Five of the Top 10 Factors

### What Companies and Their Location Advisors Need From You?

Providing valuable – and accessible – content and data to companies and their location advisors can reduce your chances of being eliminated from the location evaluation process as you showcase the competence and credibility to become a more competitive option.

#### WHAT WE NEED READILY AVAILABLE

- Contact information
- 2. Incentive programs
- 3. Tax rates
- Recent announcements
- 5. Industry-targeted info
- 6. Map of your territory
- 7. Largest employers
- 8. Area colleges and universities
- 9. Workforce training programs
- 10. Energy costs and capacity



### Tracey Hyatt Bosman Managing Director Biggins, Lacy and Shapiro

Tracey Hyatt Bosman develops and executes incentives and location selection strategies for BLS & Co.'s corporate and institutional clients. She has twenty years of professional experience across a wide range of sectors, including data centers, manufacturing, headquarters, back office and contact center operations, and logistics

https://www.linkedin.com/in/traceyhyattbosman/

### What Companies and Their Location Advisors Need From You?

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### **Grey Swoop President, Vision First Advisors**

"Data is your community's first impression. It is at your fingertips and can be viewed by all. It is critical for the economic development professional to understand the story the data is telling. It's the missing chapters you have to write to be successful."

https://www.linkedin.com/in/gray-swoope-b59229/



### Josh Bays Partner, The Site Selection Group

"One of the most useful components of an ED website is a current (and well maintained) sites and building database. In the event that database can be coupled with additional data (e.g. – workforce, business environment, infrastructure, etc.), it provides a leg-up on the competition, especially for projects that do not have a consultant."

https://www.linkedin.com/in/josh-bays-234838a/

#### **Best Practices**

### Craft a Unique and Compelling Value Proposition

#### WHAT YOU CAN DO

- 1. Highlight unique aspects of your location such as low tax rates, skilled workforce, strategic location, etc.
- 2. Tailor value propositions to match the specific needs and interests of the target sectors and audiences.
- 3. Support your value proposition with interactive data, case studies, and endorsements from existing investors.
- 4. Incorporate feedback from potential investors to refine your value proposition.

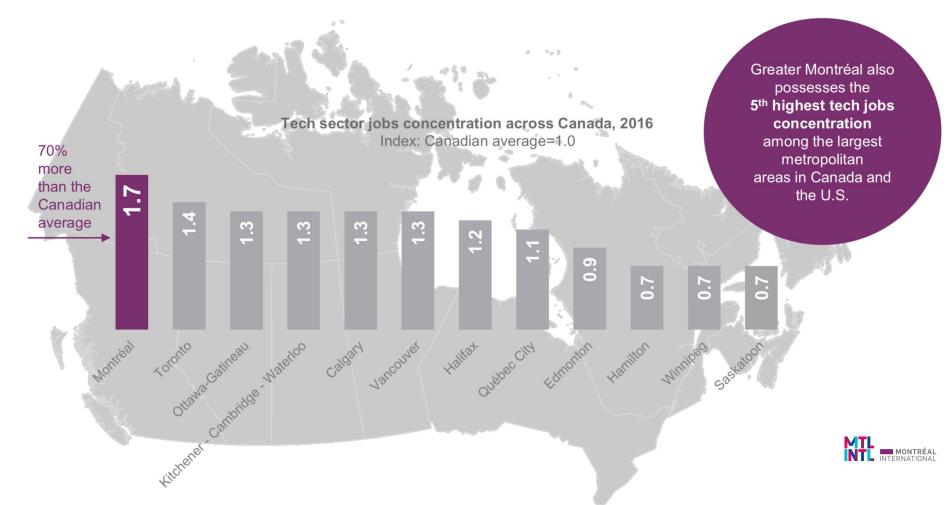
### Waterloo EDC Blog

Home / Our Services / Blog / 5 Charts: Waterloo vs. Salt Lake City



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Country	
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## Using the concentration of tech sector jobs to positioning Montreal as a Canadian short list destination for technology related investments



## Positioning Montreal as the best student city in the Americas and Canada's university capital

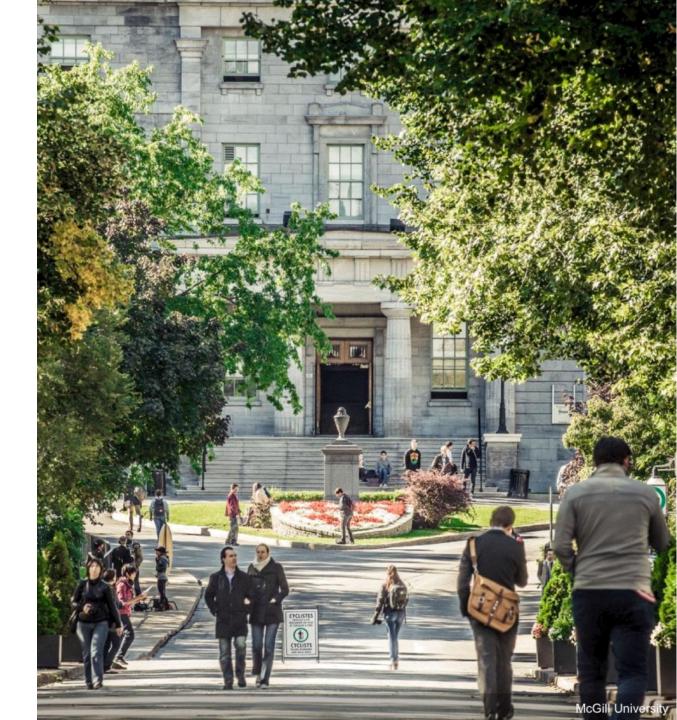
- > Canada's university capital: 11 university institutions and 60 colleges
- > 320,000 post-secondary students, including 200,0000 university students and 33,000 international university students
- > More than \$1 billion in funding dedicated to university research
- > Best student city in the Americas:



#### Montréal

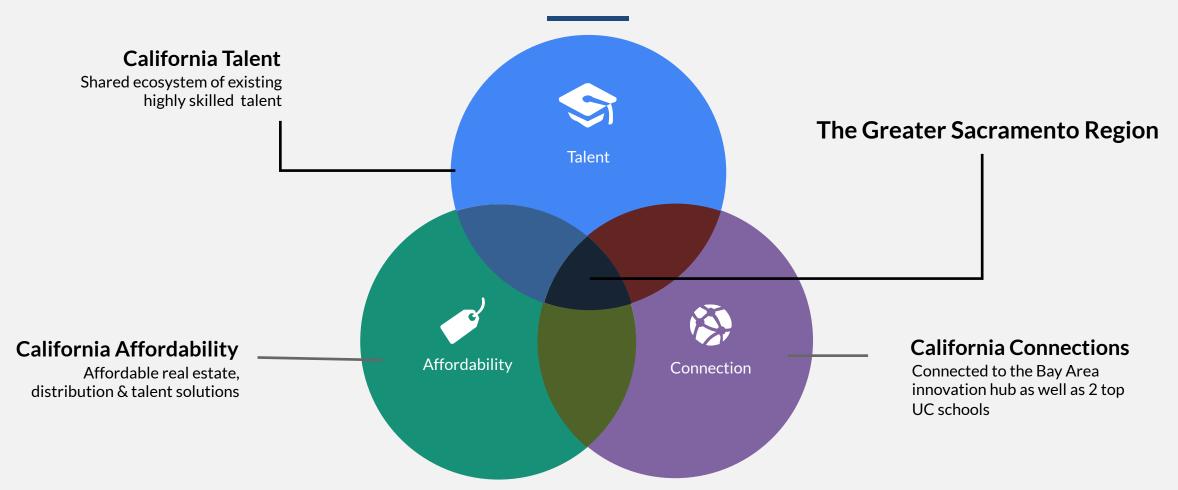
- 2 Boston
- 3 Toronto
- Vancouver
- 5 New York





### Sacramento's Value Proposition

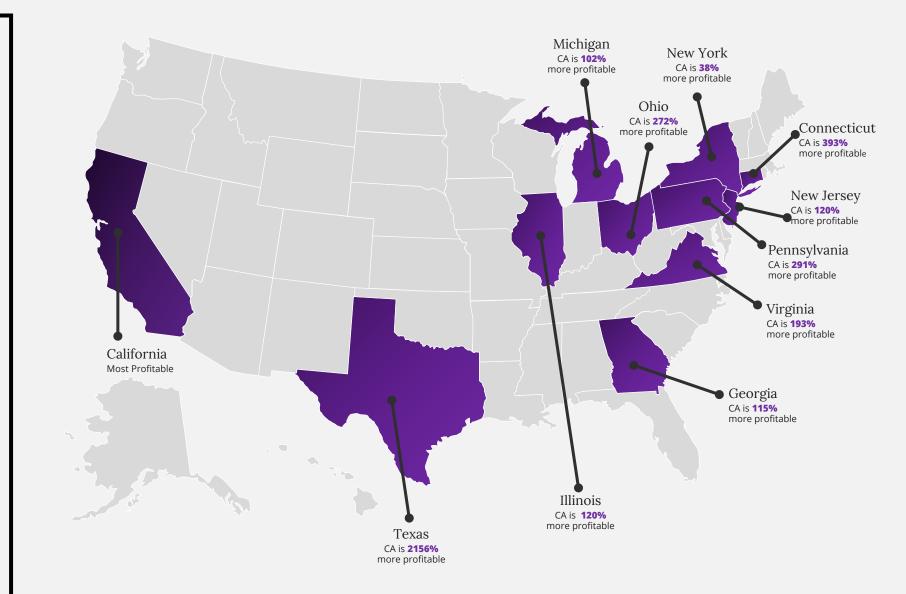
Greater Sacramento provides access to talent and resources through UC Davis and UC Berkeley, as well as the innovation being developed at both top schools, providing a sustainable environment for the next generation of tech start ups.



# Positioning California to Companies Who Care About Profitability

### 10 states with the most Fortune 500 HQs

California has 51 Fortune 500 HQs.
California companies are 2156%
more profitable than Texas
companies and 38% more profitable
than New York companies. This
profit amount includes California
state taxes and regulations.



**NOTE:** Eleven states included due to a tie between Georgia and Michigan for 10<sup>th</sup> place.

SOURCE: Fortune 500, 2016

### **Effectively Market and Promote Your Location to Potential Investors**

#### WHAT YOU CAN DO

- 1. Use a mix of digital, print, and in-person outreach to communicate and engage with potential investors based on their specific needs and investment motives.
- 2. Ensure that your messaging and data are relevant to the identified audience and differentiated from competitors.
- 3. Regularly assess and adjust strategies based on results and investor feedback.



### Henry County, GA

As a relatively unknown county in Georgia, the challenge for Henry County was keeping up and competing with the well-known and highly coveted Atlanta Metro Region as a viable location for business. The new "Henry's Got Connections" concept was a memorable way to integrate Henry County 's competitive advantages, messaging and positioning into their marketing and promotional efforts.



### Marketing Attraction Tactics:

- Website Design, Development and Content Writing
- Custom GIS Mapping
- Positioning
- Brand Identity and Logo Design
- Marketing and CRM Integration



### **Henry**COUNTY

Connecting Business in Atlanta's New South











Website Search Property Search

Company Search

Media Our Blog Center

out Us

Strategic Advantages

**Business Resources** 

**Site Selection** 

Data & Demographics

**Living Here** 

**Contact Us** 

Henry County attracts the best talent Georgia has to offer and meets your business needs by supplying an area labor force of more than 725,000 skilled workers.

Learn More



HENRY'S GOT CONNECTIONS



Connecting Business in Atlanta's New South











Company Search

Media Center Our Bloa

**About Us** 

Strategic Advantages

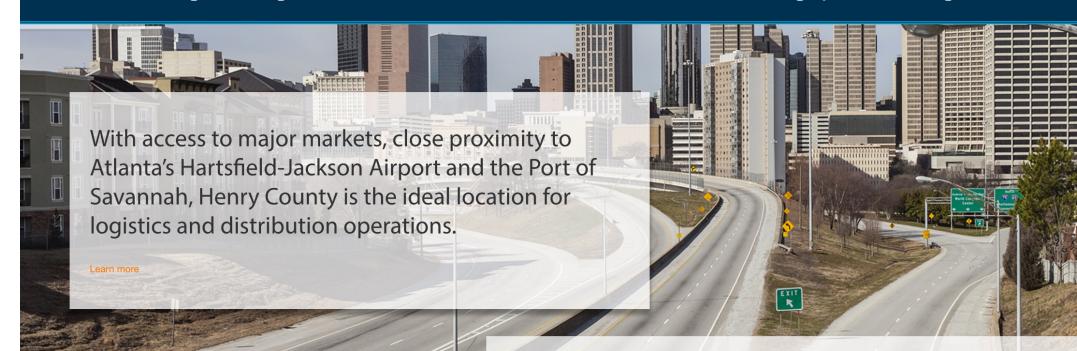
**Business Resources** 

**Site Selection** 

Data & Demographics

**Living Here** 

Contact Us



HENRY'S GOT CONNECTIONS



O,









Website Search Property Search Company Search

Media Center Our Blog

**About Us** 

Strategic Advantages

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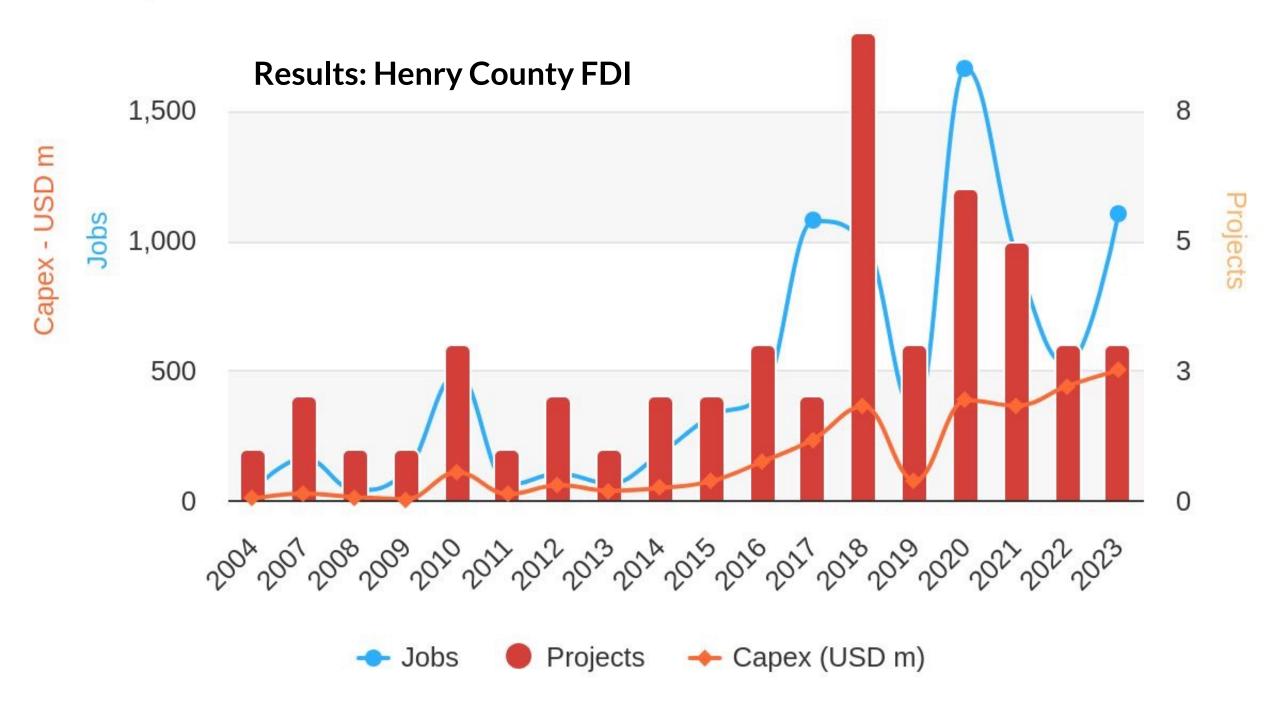
Living Here

**Contact Us** 

Austrian plastics manufacturer Alpla built its first U.S. headquarters in McDonough, GA over a decade ago. Today, the \$10 million, 120,000-square-foot manufacturing operation employs 200.

Learn More





## What Tools Are Available to Identify Competitive Advantages and Create Compelling Positioning?

#### **Government Sources**











#### **Private Sources**















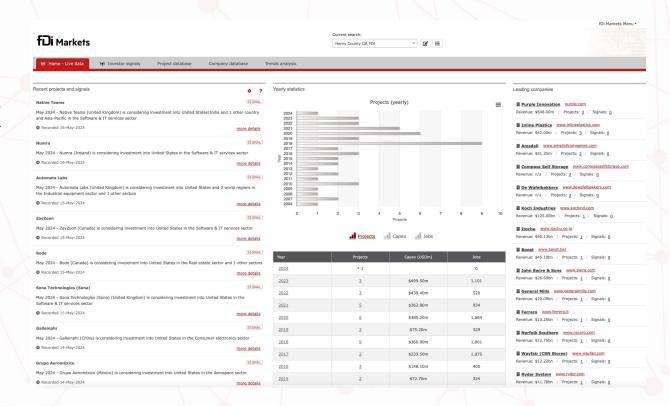




# Smarter decisions with cross-border investment Location Intelligence

**fDi** Markets is the leading online global database of foreign direct investment (FDI) information.

The service provides real-time monitoring of investment projects, capital investment and job creation with powerful tools to track and profile companies investing overseas.



**VIDEO: INTRODUCTION TO FDI MARKETS** 



## A subscription to fDi Markets includes

- Access to the lead generation tool, Investor Signals (see Investor Signals slide)
- Unlimited access to the online analysis and reporting tools to navigate the database of over 200,000 FDI project records, dating back to 2003
- O Downloads of online reports
- Saved searches

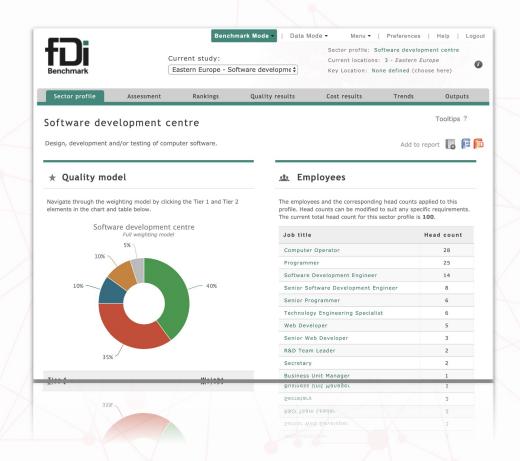
- Access to the investment Newswire, delivering real-time news alerts on your area/s of interest directly to your inbox
- Customised training sessions
- Ongoing customer support from a designated
   Account Manager



# Powerful Location Benchmarking to Drive Positioning

**fDi** Benchmark assesses the relative competitiveness of countries, regions and cities worldwide in more than 65 sectors — the only fully interactive tool in the industry.

Its comprehensive location data series covers the main cost and quality competitiveness indicators for over 900 locations around the world.



VIDEO: INTRODUCTION TO FDI BENCHMARK



## A subscription to fDi Benchmark includes

- Unlimited access to the advanced online analysis and reporting tools to navigate the database of over 900 locations and 67 sectors.
- Unlimited access and downloads to online reports
- Save benchmark studies

- Customised training sessions
- Ongoing customer support from a designated Account Manager

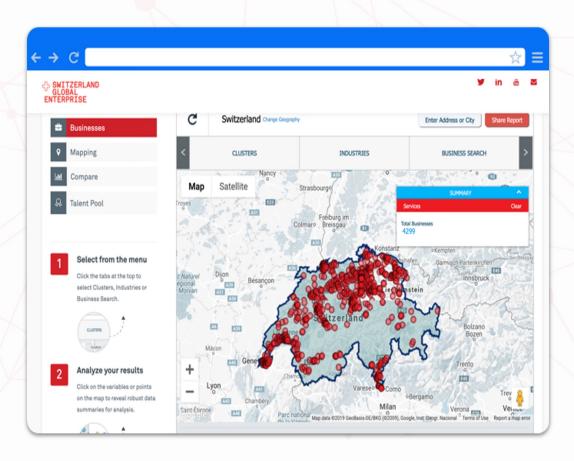
## **GIS**Planning

## The Worlds Leading Online Site Selection Data Tool

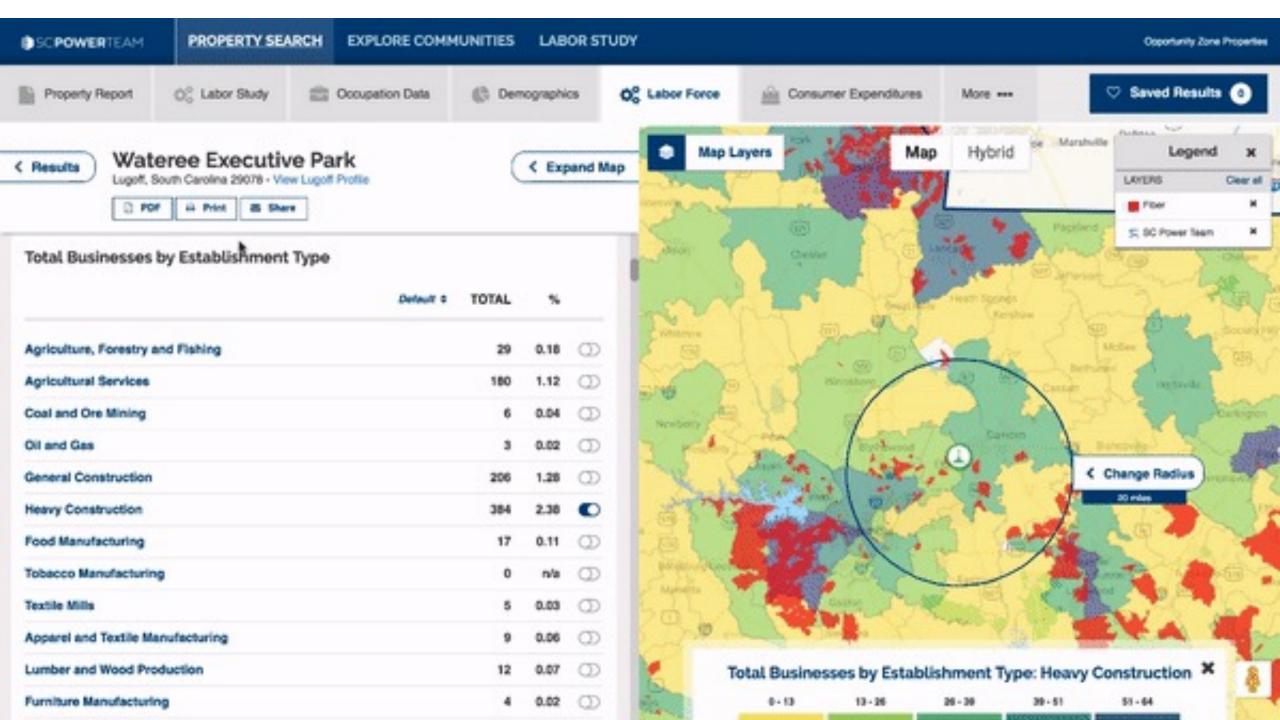
Don't risk getting eliminated from the corporate expansion process. Highlight the insights companies need to evaluate your assets 24/7

ZoomProspector puts the power of true location analysis directly on your website so site selectors and companies can research, analyze, and drill down into your data with an unparalleled range of analytical tools.

Inc. Bloomberg ©CBS c net TL



**VIEW OUR PRODUCT VIDEOS** 



## **Key Takeaways**

- 1. You see your community at street level. **Companies and their location advisors see you in a comparative context**. Highlight the best of both and make your competitive advantages are relevant and relate to the needs of your current and prospective customers
- 2. Positioning is creating a defensible identity in the minds of a company or prospect
- 3. Positioning enables your community to be relevant to your specific target industries, not irrelevant to many
- 4. Many communities have implemented positioning into their business attraction strategies for years, with great success



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Website fdiintelligence.com

#### You've got questions. We've got answers.

Trusted data-driven products and services for optimal decision-making



A global consulting team specialising in working with public sector institutions to build resilient economies through a full portfolio of strategy, technology and data solutions to accelerate inward investment.

#### **Product capabilities**

Consulting services

### **fDi** Markets

The most comprehensive greenfield FDI tracking database on the market. Powering the most influential global FDI analytics, decision making and identify future opportunities and trends.

#### **Product capabilities**

- · Research and analysis
- · Consulting services
- Training and capacity building

**InvestmentFlow** 

A suite of database platforms which track

domestic investments and investor signals

### **fDi** Benchmark

Assess the relative competitiveness of more than 900 locations across over 65 sectors to assess global footprint strategies.

#### **Product capabilities**

- · Research and analysis
- · Training and capacity building

### **fDi** Institute

An FDI and economic development e-learning platform which provides practical tools you need to enhance your skills and knowledge as an economic developer.

#### Product capabilities

- Research and analysis
- Training and capacity building
- Marketing services
- Consulting services
- · Business development

#### **InvestmentMap**

Highly innovative solution to track all investment in your location, measure organisational performance and the quality and economic impact of investment, and to market your location to the world.

#### Product capabilities

- Research and analysis
- Training and capacity building

#### **IncentivesFlow**

Global deal database tracking real-time financial incentives awarded to companies for foreign and domestic investment projects.

#### **Product capabilities**

- · Research and analysis
- Training and capacity building

#### **Amplify**

Unlike traditional CRM systems, Amplify enables EDOs and IPAs to manage their entire investor life-cycle.

#### Product capabilities

- Training and capacity building
- · Consulting services
- Business development

### fDi Influencers

Unique online contacts platform providing a complete solution for EDOs and IPAs to develop and implement an intermediaries strategy.

#### Product capabilities

- Research and analysis
- Training and capacity building
- Marketing services

#### **GIS**Planning

in Canada, and the UK.

Product capabilities

· Research and analysis

· Training and capacity building

#### ZoomTour

Our cloud-based virtual tour-building software makes promoting your location's top assets simple to do. Use themed tours to inform visitors and drive web traffic.

#### Product capabilities

- · Research and analysis
- Training and capacity building
- Marketing services
- Business development

#### **GIS**Planning

#### ZoomProspector

Offer web visitors virtual tours of your location's most important features with our powerful, new cloud-based ZoomTour software.

#### Product capabilities

- · Research and analysis
- Training and capacity building
- Marketing services
- Business development

#### Scan the QR code to learn more



fdiintelligence.com



## Global Connections for Your Local Economy: Virtual Training Series

- Mar. 21: How to "Sell" Your Community to Foreign Investors | Webpage Link
- 2. Apr. 17: Crash Course on the Site Selection Process Webpage Link
- 3. May 1: "Nailing It" at the 2024 SelectUSA Investment Summit An Opportunity for Action | Webpage Link
- 4. May 16: Understanding Your County's Competitive Advantage and Forming Your Value Proposition | Webpage Link
- 5. Jun. 12: Wrap-Up Discussion and NACo Resources Registration Link