



Shared Services: NYS Municipalities and School Districts

Mildred Warner (mew15@cornell.edu)

John Sipple (jws28@cornell.edu, @jsipple)

Cornell University

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Goal

- Continue to build a partnership
 - Philly: Enhancing capacity of local decionmakers
 - Williamsburg: Data tools and Shared Service advisement
 - Keys: Share findings and have conversation.



How much sharing in your state?

- What percentage of counties share these services?
 - Dispatch/911
 - Public Transit
 - Elderly/Youth Services
 - School Facilities





Introduction

Partners

Cornell University

- Department of City and Regional Planning
- Department of Development Sociology

New York Conference of Mayors

New York State Association of Towns

New York State Association of Counties

New York State Council of School Superintendents

American Planning Association, New York Upstate Chapter

Principal Investigators: John Sipple, Mildred Warner

Researchers: George Homsy, David Kay



Response Rate

	Cities	Counties	Towns	Villages	Supts	Total
Total – NYS	62	57	932	556	675	2282
Number of responses	49	44	494	359	245	1191
Response rate	79%	77%	53%	65%	36%	52%
RELLUNIVE						

Cornell University



Services measured

Total of 29 services measured in the following areas:

- Public works and transportation (5 services)
- Administrative / support services (10 services)
- Recreation and social services (5 services)
- Public safety (6 services)
- Economic and development planning (3 services)



Service Sharing

Shared service arrangements as percent of all 29 services measured

27.4%

Average length of arrangement

17.6 years

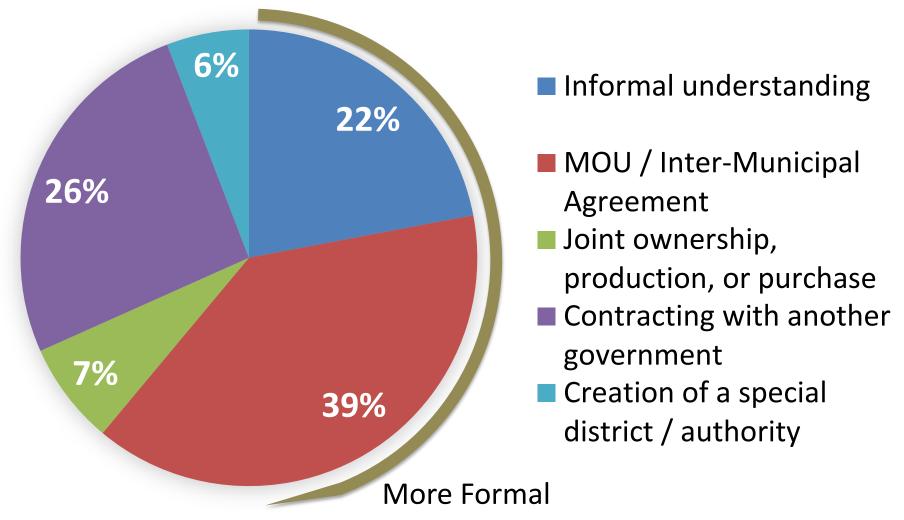
Most common type of arrangement

Memorandum of understanding (MOU)



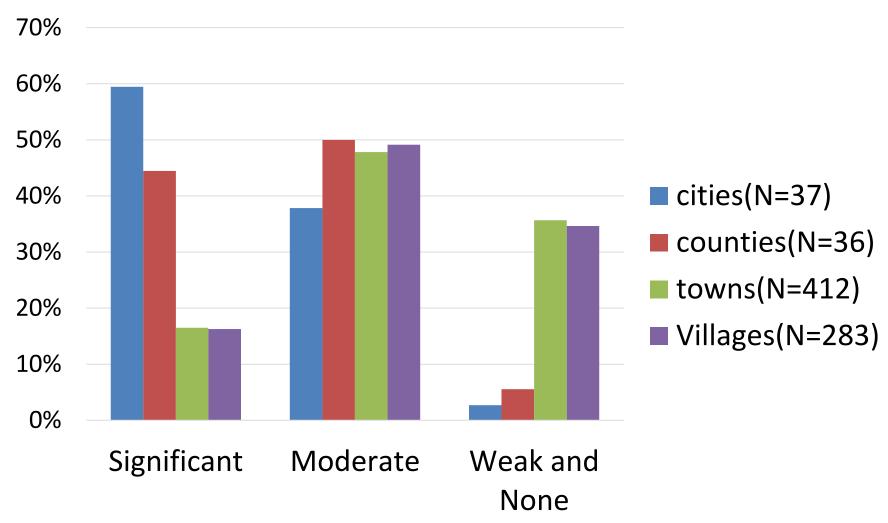


How Formal is the Arrangement?





Fiscal Stress Faced by Municipalities





Public Safety - Sharing

	Municipalities engaged	Avg. length of arrangement/yrs	Most common arrangement
Dispatch/911	69%	19	MOU
Ambulance/EMS	58%	26	MOU
Fire Dog / animal	53%	34	MOU
control	36%	16	MOU
Police	29%	20	MOU
Municipal courts	18%	21	MOU



Public works and transportation

	Municipalities	Avg. length of	Most common
	engaged	arrangement/yrs	arrangement
 Public transit or 	55%	12	Contracting
paratransit			
(elderly and			
disabled)			
Roads and	48%	20	MOU
highways			
Sewer	38%	25	MOU
Water	38%	21	MOU
 Refuse, garbage, 	26%	17	MOU
landfill		 -	



Recreation and social services

	Municipalitie engaged	s Avg. length of arrangement/	
LibraryYouth	52%	, 25	MOU
recreation	49%	22	MOU
Youth social services	45%	20	MOU
• Elderly serv	ices 37%	19	MOU
Parks	17%	19	MOU



Administrative and support services

	Municipalities engaged	Avg. length of arrangement/yrs	
 Tax assessment 	39%	17	MOU
Energy			
(production or purchase)	25%	10	MOU
Purchase of			
supplies	17%	14	MOU
Health			
insurance	12%	10	MOU
 Tax collection 	12%	23	MOU
• IT	8%	7	MOU



Administrative and support services

	Municipalitie	s Avg. length of	Most common
	engaged	arrangement/y	arrangement
		rs	
 Professional staff 	8%	11	Informal
(e.g. attorney,			
planner, engineer)			
Building	8%	18	MOU
maintenance			
 Liability Insurance 	6%	12	Joint Ownership
 Payroll/bookkeepi 	4%	8	Informal
ng			

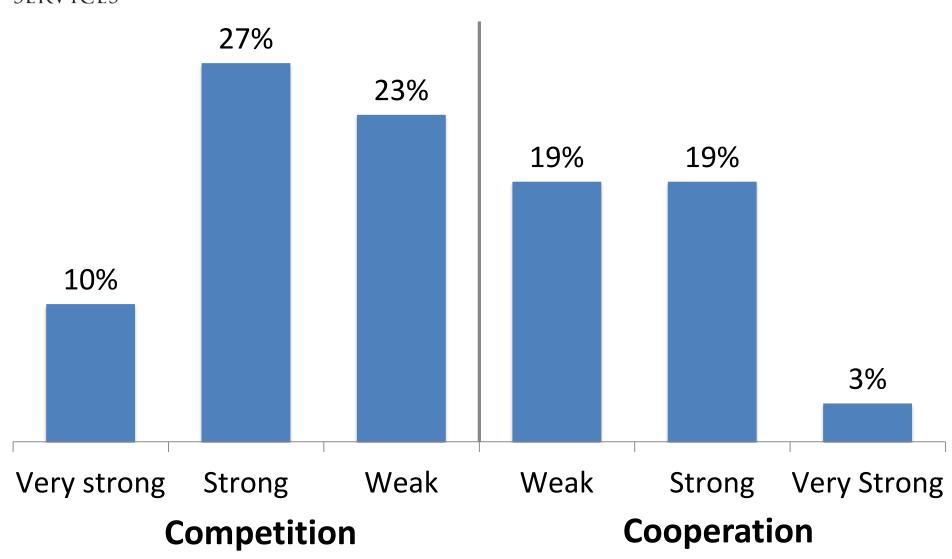


Economic development and planning

	Municipalities	Avg. length of	Most common
	engaged	arrangement/yr	arrangement
		S	
Economic	36%	15	MOU
development			
administration			
 Building code 	22%	13	MOU
enforcement			
Planning and	11%	16	MOU
zoning			



Competition between Jurisdictions





Partners beyond government

	% of	No.
Non-profit	arrangements	arrangements
Economic development(N=110)	55%	60
Library(N=190)	50%	95
Building maintenance(N=50)	46%	23
Liability Insurance(N=44)	45%	20
Public or paratransit(N=95)	45%	43
Roads and highways(N=413)	43%	176
Youth recreation(N=317)	43%	135
Ambulance/EMS(N=292)	42%	122
Fire(N=338)	41%	138
Tax assessment(N=271)	35%	96



Partners beyond governments

F C'1	% of	No.
<u>For-profit</u>	arrangements	arrangements
Payroll/bookkeeping(N=26)	31%	8
Refuse, garbage, landfill(N=122)	16%	19
Liability Insurance(N=44)	7%	3
Health insurance(N=83)	6%	5
Public / paratransit(N=95)	5%	5

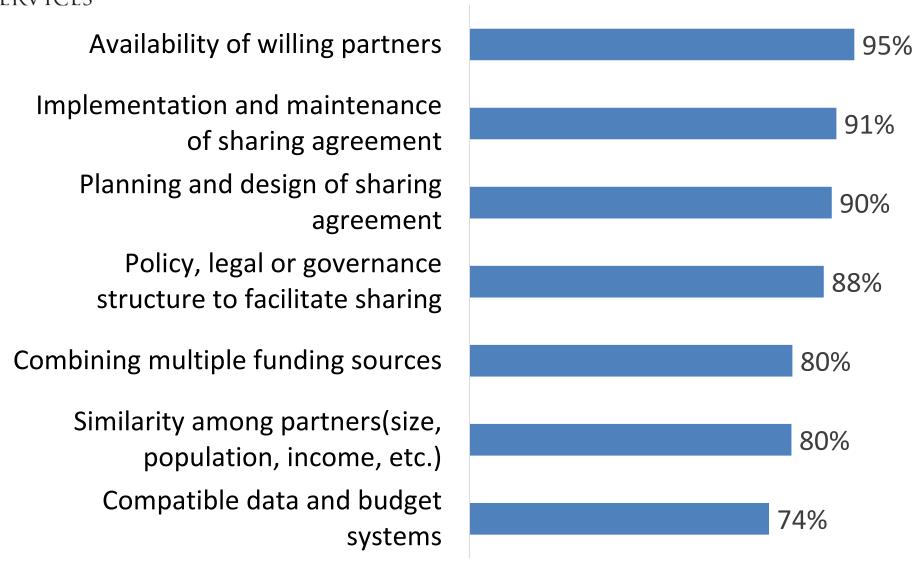


Why share?





Obstacles to Sharing - Management





Other Obstacles

SITARLED		
SERVICES Liabil	ity/risk concerns	85%
Accountability concerns in shari	ng arrangements	85%
State rules/	legal regulations	83%
Local control/ cor	nmunity identity	81%
Loss of flexibility in p	provision options	76%
Job loss/local em	oloyment impact	70%
Elected official op	position/politics	66%
Restrictive labor agreeme	nts/unionization	64%
Per	sonality conflicts	55%



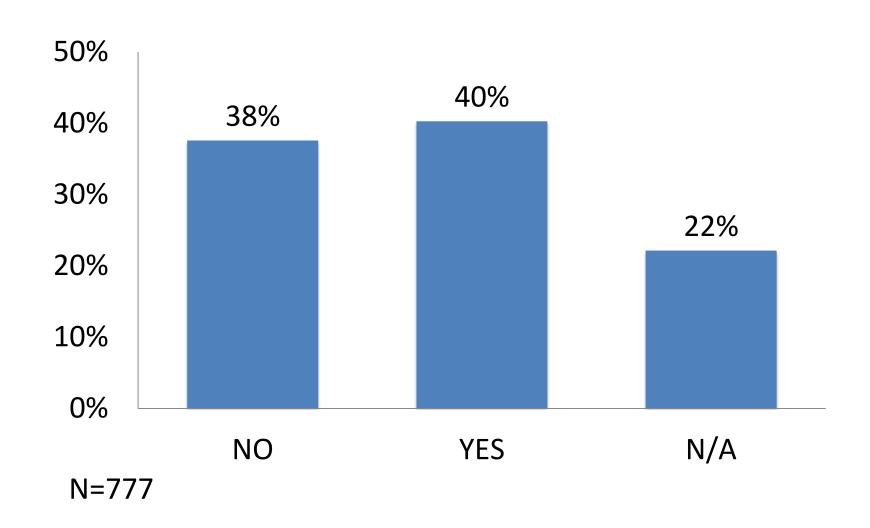
Why do sharing agreements end?



N = 99

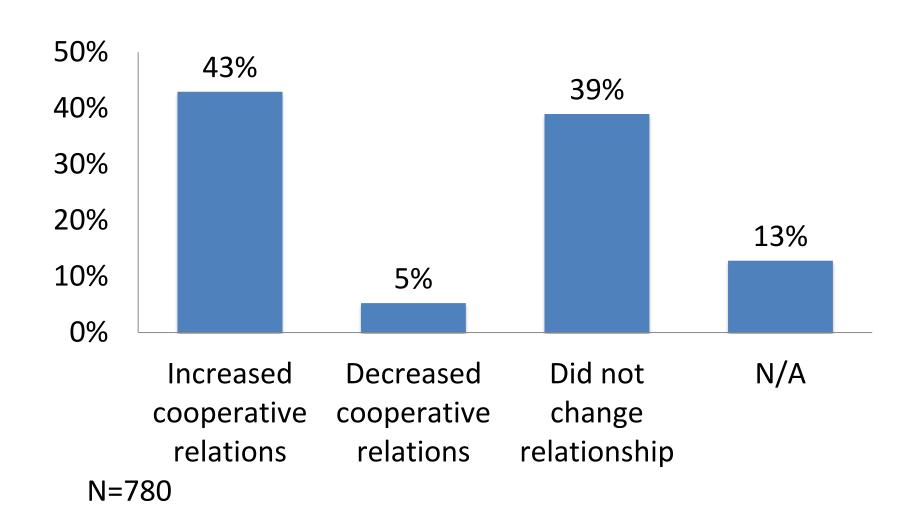


Did success promote sharing across more services or with more partners?





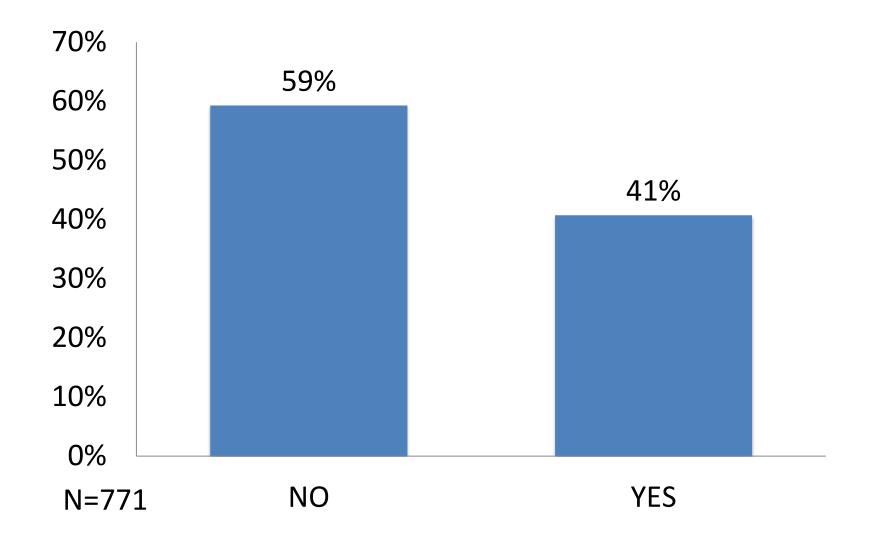
Did sharing change your relationship with partners?





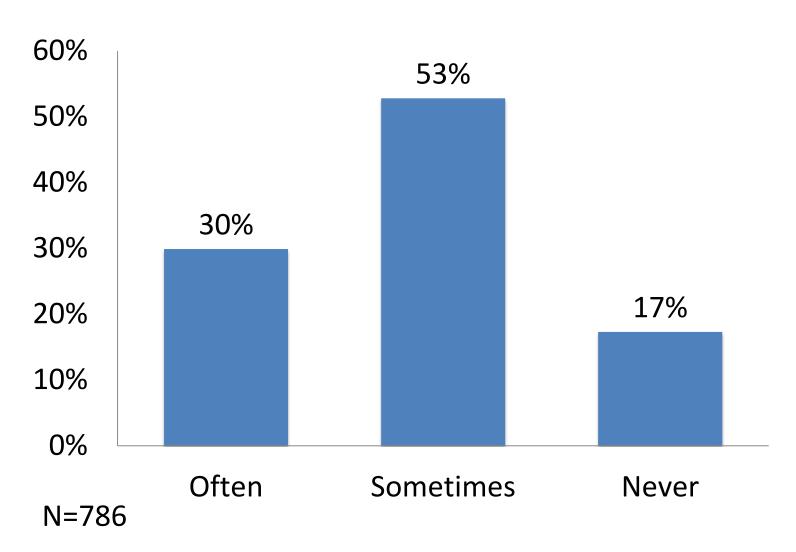
Regional collaboration

Does your jurisdiction participate with a council of governments, regional planning organization, or BOCES?





How often do you evaluate sharing agreements?





Results of Inter-municipal Shared Services

	Cost savings	Improved service quality	Improved regional coordination
All	56%	50%	35%
Public Works & Transport.	53%	56%	39%
Administrative/Support	70%	39%	25%
Recreation & Social Services	44%	59%	38%
Public Safety	48%	54%	38%
Economic Dev. & Planning	51%	52%	46%



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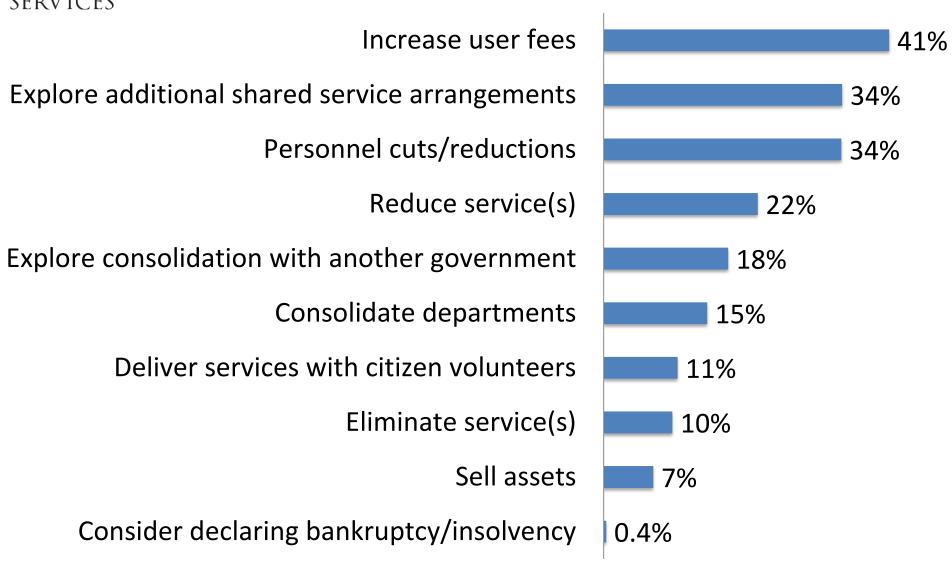


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Responses to Fiscal Stress

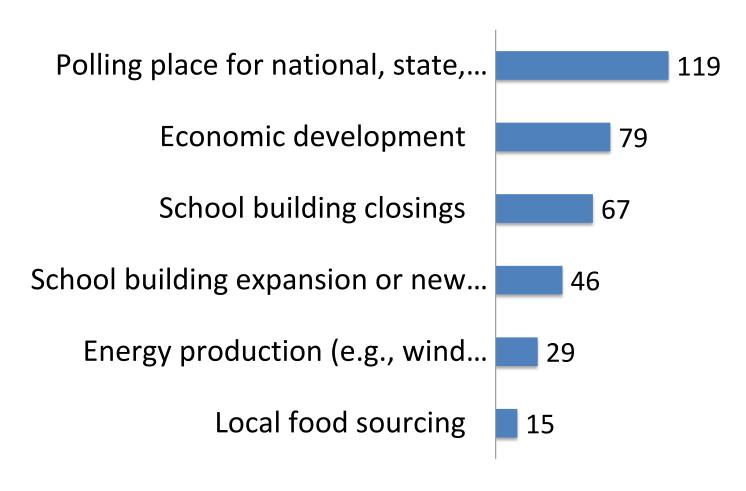


75%

100%



Municipal Cooperation with Schools



Number arrangements



Schools - Shared administrative services

	Another district(s)	BOCES	Private Municipality sector
Payroll/accounts payable	9%	91%	0% 0%
Cafeteria services	26%	57%	17% 0%
Transportation services (Buses, garage, maintenance)	52%	21%	18% 9%
Tax collection	7%	13%	20% 61%
Security/SRO/police	7%	12%	7% 75%
Health insurance	39%	52%	7% 3%
Joint purchasing	13%	77%	2% 8%



Shared School facilities

	University/c ommunity college	Community group/Non- profit	Private sector	Municipality
Library/computer lab	2%	37%	9%	11%
Gymnasium/pool/ auditorium/indoor space	5%	46%	12%	21%
Field/playground/ Outdoor space	6%	44%	9%	32%



School - Shared Community Services

SHARED SERVICES	University/c ommunity college	Community group/ Non- profit	Private sector	Municipality
Youth recreation	0%	42%	5%	52%
Childcare/ Even start/Pre-school	0%	64%	22%	7%
Community transportation	3%	31%	14%	41%
Adult education	2%	4%	2%	2%
Adult recreation	0%	48%	10%	40%
Adult healthcare/Social services	0%	50%	0%	50%
Community feeding	0%	57%	0%	43%



Compare Obstacles to Sharing

SHARED SERVICES	Response from school district survey	Response from municipal survey
State rules/legal regulations	89%	83%
Accountability concerns in sharing arrangements	88%	85%
Loss of flexibility in provision options	87%	76%
Local control/community identity	85%	81%
Restrictive labor agreements/unionization	84%	64%
Liability/risk concerns	80%	85%
Job loss/local employment impact	80%	70%
Elected official opposition/politics	60%	66%
Personality conflicts	50%	55%



Interested? Helpful?

 Would work like this in your own state be useful?



Shared Services Project

John W. Sipple (@jsipple, jsipple@cornell.edu)

Cornell University

http://www.mildredwarner.org/govrestructuring/shared-services

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