

## National Association of Counties Prescription, Dental and Health Discount Programs

### Frequently Asked Questions - Program

**Q:** What discounts can residents receive by participating in the Live Healthy Prescription, Dental and Health Discount programs?

**A:** With the Prescription Discount program residents can save an average of 24%\* off the retail price of prescriptions and savings can range from 15% to 75%.

With the Dental Discount program residents can save 15% to 50% on dental care and 20% on orthodontics.

With the Health Discount program residents can save 35% on hearing aid prices with complimentary screenings; 40% to 75% off the cost of MRI and CT scans; save 35% off the retail price of frames with purchase of a complete pair of eyeglasses; and save 20% to 70% on a wide variety of physician-approved lab testing services, with confidential results; and much more.

**Q:** What are costs for counties and residents for participating in these programs?

**A:** For counties, there are no costs for participating. These programs are provided to counties as a NACo membership benefit.

For residents,

Program	Monthly Individual	Monthly Family	Annual Individual	Annual Family
Prescription	Free	Free	Free	Free
Health	\$6.95	\$8.95	\$69.00	\$79.00
Dental	\$6.95	\$8.95	\$69.00	\$79.00
Health + Dental	\$13.90	\$17.90	\$138.00	\$158.00

**Q:** Can residents choose dental discounts and not participate in the health discount program?

**A:** Yes, residents can choose just one program, either dental or health discounts.

**Q:** How do residents sign up for the Dental and/or Health Discount programs?

**A:** To sign up for one or both discount programs residents can call toll-free 1-877-573-2395 or go online at [www.NACoHealth.org](http://www.NACoHealth.org).

**Q:** Are there customer service numbers that residents can call in case they have questions?

**A:** Yes, there are customer service centers for all programs. The toll-free customer service number for the Prescription Discount program is 1-877-321-2652; for the Dental and Health Discount programs the toll-free number is 1-877-573-2395.

The Live Healthy Discount Program is NOT insurance.

\*Savings may vary by drug and by pharmacy. Discounts are only available at participating pharmacies. The Prescription Discount Card is operated by CVS/caremark®. The Discount Medical Organization for NACo Health and Dental Discounts is Alliance HealthCard of Florida, Inc. ©2015 CVS/caremark. All rights reserved. 106-32762b 120115