

2009 ACSM Update on NGS County Scorecard

- For several years, NOAA has been assessing how well we are doing at “enabling” local capacity for accurate positioning. This metric:
 - Makes use of NOAA’s Online Positioning User Service (OPUS) as a proxy to assess the local use of NOAA positioning tools and services. Was developed over the past several years in partnership with National Association of County Surveyors (NACS).
 - Involves the use of a web-based county scorecard specifically focusing on infrastructure, NGS models and tools, NGS capacity building and outreach, and overall satisfaction.
- **We need input from County Geospatial Representatives (eg County Surveyor, County Engineer, GIS Administrator, or equivalent), to help NOAA improve its geospatial products and services.**
- For more information, or to request a survey to fill out, visit <http://www.ngs.noaa.gov/scorecard/>
or contact:
 - Your NOAA State Geodetic Advisor
(for current list visit <http://www.ngs.noaa.gov/ADVISORS/>)
OR
 - Brett Howe (Brett.Howe@noaa.gov)



We want
YOU
to tell us
how we're
doing



County Scorecard: The Latest

- Complete Update Available at NGS Internet Site
<http://www.ngs.noaa.gov/scorecard/>



CONTAINS:

- General Information and FY09 Action Plan
- Detailed Survey Results
- Presentations and Updates
- Online form to request survey
- 747 Total Responses from Nov 2005 – Present
 - 148 from NACS members
 - 186 from GIS Mapping Users
 - 153 from “Other Land Surveyor/Engineer”

NOTE: Respondents are only asked to fill out the survey one time!

- Proactively integrating survey results into management decisions
 - Conducting workshops in areas with an identified need
 - Re-tailoring workshop program based on customer needs
 - Analyzing results for ways to improve products and services
- Working in FY09 with National Association of County Engineers on a web survey tailored to NACE members
- Will be working with the surveying community in FY09 and FY10 to re-evaluate the questions we ask and adjust survey.



Some Outcomes Based on Feedback

- 1) **Reassessing the Workshops NGS provides and who at NGS gives them.**
- 2) **Supporting areas of the country that have provided feedback indicating a need for workshops NGS provides.**
- 3) **Providing Input to 2009 NGS assessment of State Advisor Program**
- 4) **Discussion of Feedback Mechanisms and How Best to Integrate to be Discussed at Upcoming NGS Leadership Summit**
- 5) **Web Survey as Outreach Tool:**
 - **Provides Local POCs for Direct Feedback with State Advisors.**
 - **Opportunity to educate on products and services respondents not previously aware of**
- 6) **Information and data to support internal NOAA Budget justifications and out-year planning efforts**
- 7) **Input to Performance Measure that is tracked and reported to Department of Commerce and OMB**

